Evolving and Growing

Ricoh has focused relentlessly on the work requirements of customers since its establishment, continuing to deliver value that caters to their ever-evolving needs. We have long endeavored to help materialize a sustainable economy. We were swift to undertake environmental management initiatives that equate conservation with producing profits. Such efforts are in keeping with the Spirit of Three Loves (Love your neighbor, Love your country, Love your work), our founding principles. We will continue to resolve social issues through business to materialize our vision of Fulfillment through Work.

From writing by One PC per person More color content The changing world of work hand to using word From paper to electronic Internet usage increases processors storage and other forms of digitization in offices We advocate OA with a view to having machines handle manual tasks, with people performing creative work, and roll out such office These founding principles automation equipment as are compatible with the copiers, fax machines, and 2030 Agenda for Sustainable word processors. **Development Goals to leave** no one behind. Enters the office Driving digitization Transforming work equipment field Shifts from analog to digital practices Introduces Ricopy 101, multifunction printers Provides IT services and its first diazo copier Product evolution continues communication services with launches of networkable and devices and color-capable models 1977 Office 1946 automation 1936 The Spirit of (OA) **Establishment Three Loves** 2000 Appoints outside director, introduces executive officer system **1998 Advocates Environmental Management** Commits to simultaneously conserving

Ricoh's customers are workers. Through EMPOWERING DIGITAL WORKPLACES, we provide value by leveraging digital technology to bring people and information together, helping individuals to communicate and create things and enhance the quality and quantity of what they produce.

WORKPLACES

Artificial Intelligence

diversifying

(AI) usage expanding

Higher transmission

speed and larger

Work is becoming

data volume

poide value by leveraging pital technology to bring ople and information opether, helping individuals communicate and create ongs and enhance the ality and quantity of what by produce.

2020

Management declares that Ricoh will become a digital services company

EMPOWERING DIGITAL

2021

Engraphical Services Company

We will build IT infrastruc-

ture for workplaces (offices, frontlines, and homes), digi-

tize and connect workflows,

As a digital services com-

industries, providing optimal

customer solutions by com-

bining our technological and

pany, we will help workers

become more creative and transform workplaces by identifying issues specific to

countries, regions, and

digital prowess.

and support new work

practices.

2021
 Formulates Ricoh Group Human Rights Policy
 2020
 Discloses ESG targets

Sets materiality targets and undertakes specific activities to resolve social issues through business and strengthen the management infrastructure to support them.

Vision for 2036

Fulfillment

through Work

● 2019
Sets up Risk Management Committee
■ 2018

Establishes ESG Committee

2017

Sets materiality and new environmental targets based on management strategy
Revises material issues based on the Sustainable Development Goals (SDGs) of the United Nations and Ricoh's corporate

Revises material issues based on the Sustainable Development Goals (SDGs) of the United Nations and Ricoh's corporate philosophy and management strategies. At the same time, sets new Ricoh Group environmental goals for 2030 and 2050 to strive to help create a zero-carbon society and circular economy.

2017
 Joins RE100
 Is the first Japanese company to commit to RE100, a global initiative that brings together businesses that seek use 100% renewable electricity.

2014
 Identifies material issues

Establishes 2050 Long-Term Environmental Vision

Formulates this vision and uses backcasting to establish and deploy highly effective Group initiatives to reach vision goals.

Signs the United Nations Global Compact
Becomes the second Japanese corporate signatory.

Establishes Three Ps Balance
The Ricoh Group aims to help materialize a sustainable society in which Prosperity (economic activities), People (society), and the Planet (the environment) are in balance.

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the environment while producing profits

Comet Circle™ embodies stance on reducing

environmental impact throughout product lifecycles to materialize a circular economy.

Introduces Ricoh General Principles on the EnvironmentEstablishes basic conservation policies and action guidelines

1994

1992

Founds Environment Promotion Section

1978

Establishes Comet Circle™