Contents

Introduction

01 About the Ricoh Group Integrated Report 2025 and Declaration of Authenticity

Management Vision

- 03 Message to Our Stakeholders
- 11 Interview with the CFO
- 13 Financial and Capital Strategy

Value Creation

- 17 Ricoh by the Numbers
- 19 Ricoh Way—Our Corporate Philosophy
- 21 Ricoh's Evolution into a Digital Services Company
- 23 Progress with the Mid-Term Management Strategy and the Corporate Value Improvement Project
- 25 Becoming a Digital Services Company That Supports Worker Creativity
- 27 Initiatives on Materiality and ESG Targets
- 29 Approach to Strengthening Profitability
- 30 Bolstering Resources for Sustainable Growth
- 31 Customer Highlight: Creating value as a digital services company to help transform customers' work
- 35 Employee Highlight: Showcasing individuals at the heart of Ricoh's transformation
- 39 RICOH Digital Services
- 41 RICOH Digital Products
- 43 RICOH Graphic Communications
- 45 RICOH Industrial Solutions
- 46 RICOH Futures
- 47 Human Capital Strategy
- 53 Technology, Intellectual Property, and Digital Strategies

Sustainability

- 57 ESG Strategy
- 59 Environment
- 63 Social

Corporate Governance

- 65 Outside Directors' Roundtable
- 70 Corporate Governance Structure
- 83 Board of Directors and Audit and Supervisory Board Members
- 85 Risk Management
- 87 Security

Data

- 89 Financial Highlights
- 91 Future Financial Highlights
- 93 Commitment and Recognition
- 94 Editorial Policy

03 Message to Our Stakeholders



Enhancing corporate value by accelerating our transformation into a digital services company through driving profit growth in Office Services

11 Interview with the CFO



Completing the Corporate Value Improvement Project and charting a course to sustainable growth and a 10% ROF

31 Customer Highlight



Creating value as a digital services company to help transform customers'

35 Employee Highlight



Showcasing individuals at the heart of Ricoh's transformation

65 Outside Directors' Roundtable



Driving Ricoh's transformation through open and lively discussion