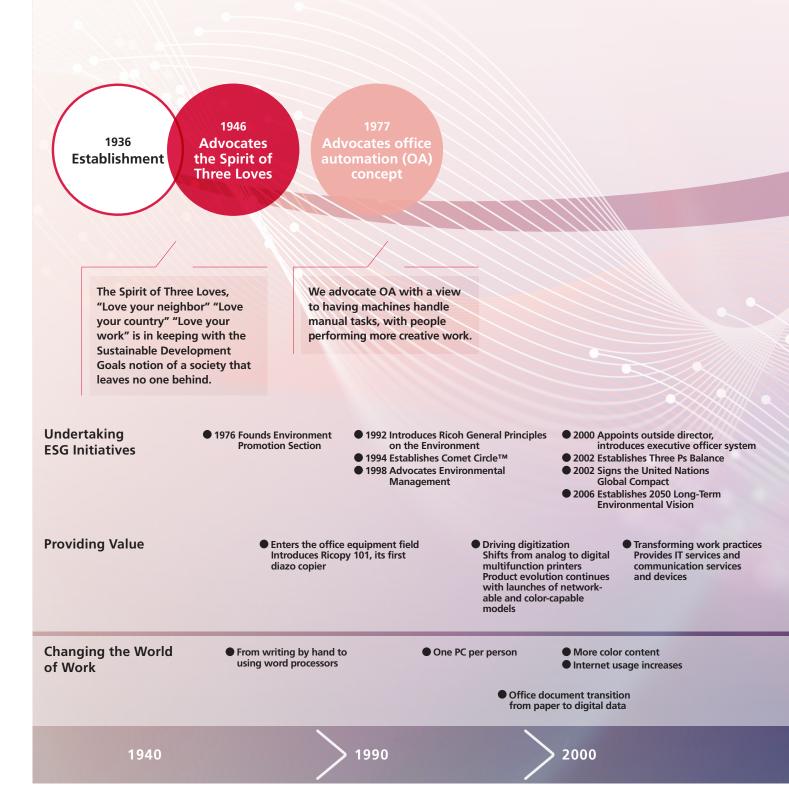
Evolving and Growing

Ricoh has focused relentlessly on the work requirements of customers since its establishment, continuing to deliver new value that caters to their ever-evolving needs. We have long endeavored to help materialize a sustainable society. We were swift to undertake environmental management initiatives that equate conservation with producing profits.

Such efforts are in keeping with the Spirit of Three Loves, our founding principles. We will continue to resolve social issues through business to materialize our vision of Fulfillment through Work.



Vision for 2036

Fulfillment through Work

2017 **Formulates EMPOWERING DIGITAL WORKPLACES**

Management declares that Ricoh will become a digital services company

We will leverage the power of digital technology to connect people and information and improve output quality and quantity by empowering creativity.

We will support worker creativity and transform workplaces by tackling specific customer challenges, combining our technological and digital prowess to craft optimal solutions for them.

- 2014 Identifies material issues
- 2017 The first Japanese company to commit to RE100
- 2017 Sets materiality and new environmental targets based on management strategy
- 2018 Establishes ESG Committee
- 2019 Creates Risk Management Committee
- 2020 Discloses ESG targets
- 2021 Formulates Ricoh Group **Human Rights Policy**
- Supporting diverse work practices Drawing on our work transformation experience
- Higher transmission speed and larger data volume
- Work becoming paperless
- Artificial Intelligence (AI) usage expanding
- Teleworking becomes widespread

2010

2020

2030