

Evolving and Growing

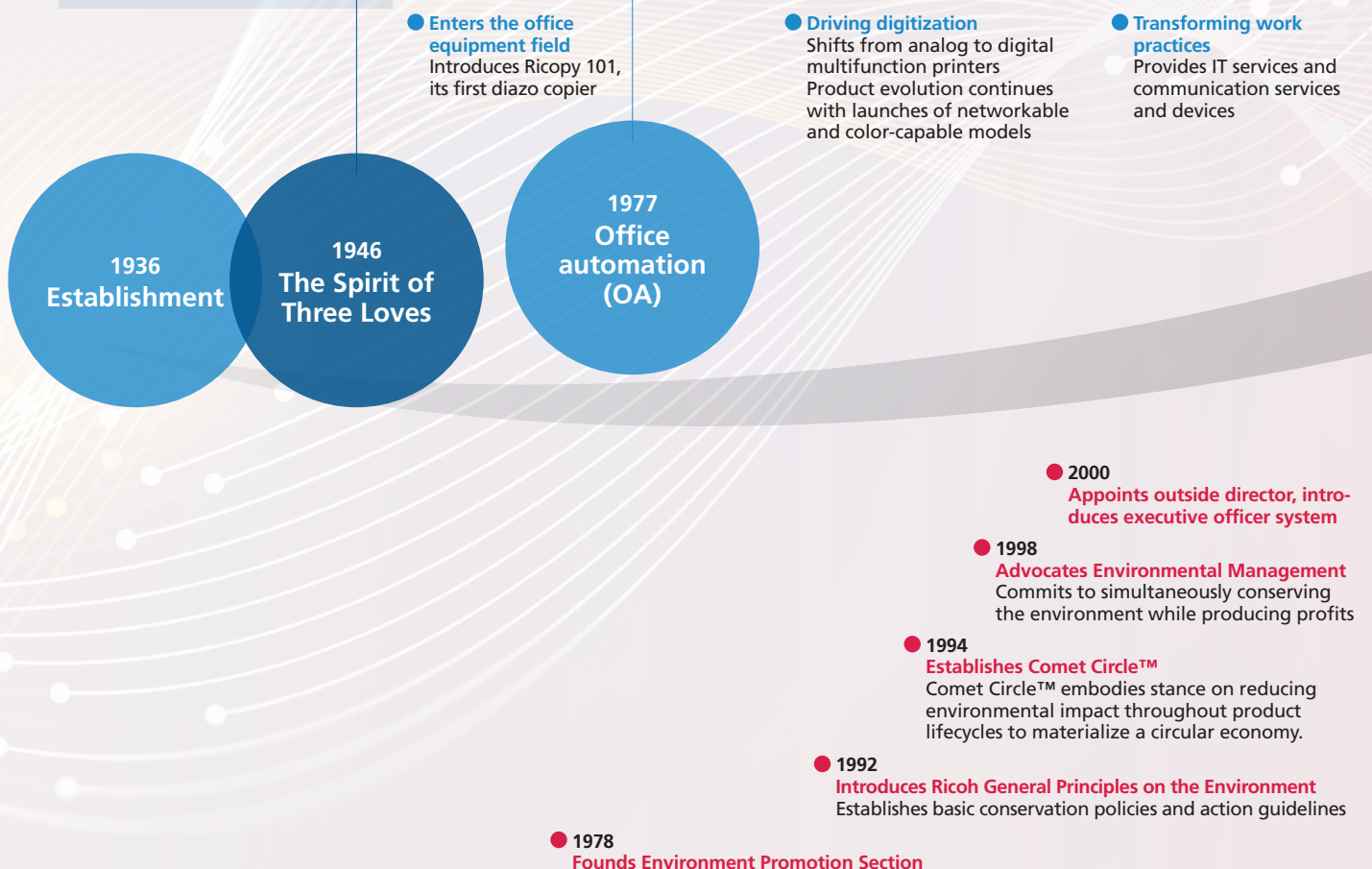
Ricoh has focused relentlessly on the work requirements of customers since its establishment, continuing to deliver value that caters to their ever-evolving needs. We have long endeavored to help materialize a sustainable economy. We were swift to undertake environmental management initiatives that equate conservation with producing profits. Such efforts are in keeping with the Spirit of Three Loves (Love your neighbor, Love your country, Love your work), our founding principles. We will continue to resolve social issues through business to materialize our vision of Fulfillment through Work.

The changing world of work

- From writing by hand to using word processors
- One PC per person
- More color content
- From paper to electronic storage and other forms of digitization in offices
- Internet usage increases

These founding principles are compatible with the 2030 Agenda for Sustainable Development Goals to leave no one behind.

We advocate OA with a view to having machines handle manual tasks, with people performing creative work, and roll out such office automation equipment as copiers, fax machines, and word processors.



We will build IT infrastructure for workplaces (offices, frontlines, and homes), digitize and connect workflows, and support new work practices.

As a digital services company, we will help workers become more creative and transform workplaces by identifying issues specific to countries, regions, and industries, providing optimal customer solutions by combining our technological and digital prowess.

Vision for 2036 Fulfillment through Work

- Higher transmission speed and larger data volume
- Artificial Intelligence (AI) usage expanding
- Work is becoming paperless
- Work practices diversifying

Ricoh's customers are workers. Through **EMPOWERING DIGITAL WORKPLACES**, we provide value by leveraging digital technology to bring people and information together, helping individuals to communicate and create things and enhance the quality and quantity of what they produce.

2017- EMPOWERING DIGITAL WORKPLACES

2020 Management declares that Ricoh will become a digital services company

● 2021
Formulates Ricoh Group Human Rights Policy

● 2020
Discloses ESG targets
Sets materiality targets and undertakes specific activities to resolve social issues through business and strengthen the management infrastructure to support them.

● 2019
Sets up Risk Management Committee

● 2018
Establishes ESG Committee

● 2017
Sets materiality and new environmental targets based on management strategy
Revises material issues based on the Sustainable Development Goals (SDGs) of the United Nations and Ricoh's corporate philosophy and management strategies. At the same time, sets new Ricoh Group environmental goals for 2030 and 2050 to strive to help create a zero-carbon society and circular economy.

● 2017
Joins RE100
Is the first Japanese company to commit to RE100, a global initiative that brings together businesses that seek use 100% renewable electricity.

● 2014
Identifies material issues

● 2006
Establishes 2050 Long-Term Environmental Vision
Formulates this vision and uses backcasting to establish and deploy highly effective Group initiatives to reach vision goals.

● 2002
Signs the United Nations Global Compact
Becomes the second Japanese corporate signatory.

● 2002
Establishes Three Ps Balance
The Ricoh Group aims to help materialize a sustainable society in which Prosperity (economic activities), People (society), and the Planet (the environment) are in balance.