## **Ricoh Way**

Ricoh Way is our corporate philosophy and is our essential guide to each daily decision and activity.

### **Founding Principles**

# The Spirit of Three Loves "Love your neighbor" "Love your country" "Love your work"

Kiyoshi Ichimura formulated the Ricoh Group's Founding Principles in 1946. They inform how we do business, encouraging us to constantly improve and contribute to the wellbeing of all stakeholders, including our families, customers, and society at large.



Kiyoshi Ichimura, Founder (1900–1968)

#### Mission

We are committed to providing excellence to improve the quality of living and to drive sustainability.

### Vision

To be the most trusted global company.

### Values

# CUSTOMER-CENTRIC

Act from the customer's perspective

#### PASSION

Approach everything positively and purposefully

# GEMBA

Learn and improve from the facts

### INNOVATION

Break with the status quo to create value without limits

TEAMWORK Respect all stakeholders and co-create value

WINNING SPIRIT Succeed by embracing challenges through courage and agility

**ETHICS AND INTEGRITY** Act with honesty and accountability