

Always delivering new value to meet the expectations of our customers and society



Ricoh founder, Kiyoshi Ichimura, oversaw the business based on the principles of "Love your neighbor, Love your country, Love your work"—The Spirit of Three Loves.

Founder, Kiyoshi Ichimura (1900–1968)

1936–

The early years

Started out in the sensitized paper business and then branched out into the camera business, creating the first mass production structure for cameras in Japan and driving widespread interest in cameras among consumers. Entered the business machine field as well.

- Business
- Environmental, social and governance issues

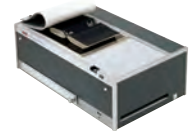
- 1936** ● Establishes Riken Kankoshi Co., Ltd. (the Ricoh Group commences operations).
- 1938** ● Renames company, Riken Optical Co., Ltd.
- 1950** ● Launches the Ricohflex III camera, which spurs the popularization of cameras.
- 1955** ● Enters the office copier field with the Ricopy 101, its first diazo model.
- 1962** ● Launches the Ricoh Auto Half, a half-frame camera that proves a massive hit.
 - Establishes Ricoh Industries, U.S.A., Inc., a sales subsidiary.
- 1965** ● Introduces the Ricopy BS-1, its first electrostatic copier.
- 1967** ● Launches the Ricomac 201 electric calculator.



Ricohflex III



Ricopy 101



Ricopy BS-1

1970–

OA pioneer

Industry debut of office automation (OA). Launched various machines, including plain paper copiers (PPC), to support enhanced office productivity.

- 1971** ● Introduces the RICOH 8, its first office computer.
- 1972** ● Launches the Ricoh PPC 900, its first dry-electrostatic-transfer plain paper copier.
- 1973** ● Establishes Ricoh Electronics, Inc., a manufacturing subsidiary in the U.S.
- 1974** ● Launches the RIFAX 600S, the world's first high-speed office facsimile machine.
- 1976** ● Establishes the Environmental Promotion Section.
- 1977** ● Coins the acronym OA for "office automation."
- 1979** ● Establishes Ricoh Systems, Inc. in the U.S. to carry out R&D.
- 1980** ● Introduces Ricoh Thermal Paper Type 110LA for a food POS system.
- 1983** ● Launches the RICOH LP4120 laser printer.



RIFAX 600S



RICOH 8



RICOH LP4120

1985–

The digital revolution

Shifted from analog to digital in the multifunction printer (MFP) domain, helping to popularize digital models. Continued product evolution with the launch of networkable and color-capable models.

- 1987** ● Launches the IMAGIO 320 digital copier.
- 1990** ● Introduces the Artage 8000 digital color PPC.
- 1991** ● Establishes Ricoh Asia Industry (Shenzhen) Ltd., a manufacturing subsidiary, in China.
- 1992** ● Implements the Ricoh General Principles on the Environment, obtains ISO 9002 certification.
- 1995** ● Gotemba Plant obtains the first ISO/DIS 14001 certification from Japan Quality Assurance Organization.
- 1995** ● Acquires Savin Corporation (U.S.) and Gestetner Corporation (U.K.).
 - Launches the DC-1, its first digital camera.
- 1996** ● Launches the world's first CD-Rewritable disc.
- 1999** ● Receives Japan Quality Award.



Artage 8000



DC-1



CD-RW discs

2000–

A global company

Introduced a global sales structure and achieved an overseas sales ratio exceeding 50%. Concurrently, as a global company, Ricoh initiated earnest efforts to fulfill corporate social responsibility (CSR) goals, exemplified by the establishment of the CSR Section.

- 2000** ● Appoints an outside director, introduces the executive officer system.
- 2001** ● Introduces the world's first JPEG 2000-compliant LSI, which is capable of processing moving images.
- 2002** ● Signs the United Nations Global Compact.
- 2003** ● Establishes the CSR Section.
 - Establishes the Ricoh Group CSR Charter.
 - Establishes the Ricoh Group Code of Conduct.
 - The Ricoh Group receives a Gold Medal from the World Environment Center (WEC).
- 2004** ● Acquires Hitachi Printing Solutions, Ltd.
- 2006** ● Establishes 2050 Long-Term Environmental Vision.
- 2007** ● InfoPrint Solutions Company, a Ricoh-IBM joint venture, commences operations.
- 2008** ● Introduces the RICOH Pro C900 color production printer.
 - Acquires IKON Office Solutions, Inc. (U.S.).
- 2009** ● Establishes the Ricoh Group Biodiversity Policy.



WEC Gold Medal



JPEG 2000-compliant LSI



RICOH Pro C900

2010–

Creating new customer value

The range of value provided to customers expanded significantly with rapid evolution in customer workstyles.

- 2011** ● Establishes PENTAX Ricoh Imaging Company, Ltd. (currently RICOH IMAGING COMPANY, LTD.)
 - Introduces the RICOH PJ WX4130N ultra-short-throw projector.
 - Launches the RICOH Unified Communication System P3000 videoconferencing system.
- 2013** ● Releases the RICOH Interactive Whiteboard D5500.
 - Launches the RICOH THETA 360° spherical camera.
- 2014** ● Enters the additive manufacturing business.
- 2015** ● Opens RICOH Eco Business Development Center.
 - Opens RICOH Future House.
- 2016** ● Enters the healthcare solutions field.
- 2017** ● Sets new environmental goals.
- 2018** ● Establishes ESG Committee.
- 2019** ● Sets up Risk Management Committee.
- 2019** ● Launches RICOH IM C series of intelligent MFPs.



RICOH Interactive Whiteboard D5500



RICOH Unified Communication System P3000



RICOH PJ WX4130N



RICOH THETA



RICOH IM C6000