

Management Briefing

June 17, 2016
Ricoh Company, Ltd.
President and CEO
Zenji Miura





- **♦** Reinforce earnings power for Core Businesses
- Further accelerate the growth of New Businesses
- ◆ To Shareholders



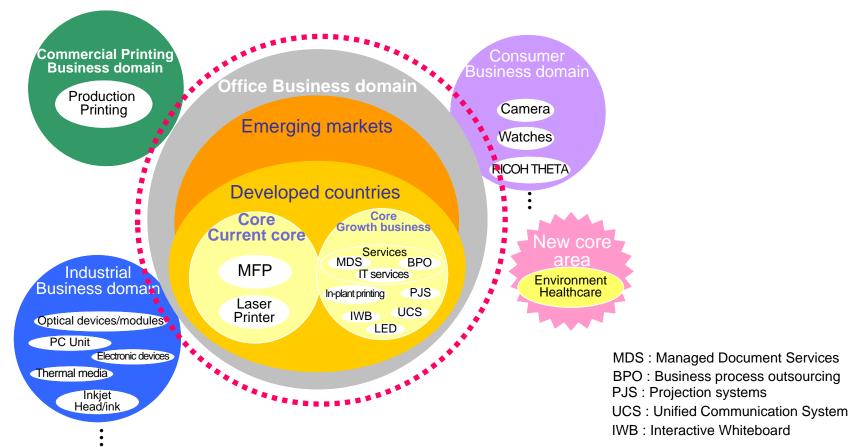
Reinforce Earnings Power for Core Businesses







- **◆**Thoroughly reinforce the Core Businesses
- Anticipate customers' requests and develop new business areas











Maturation of and intensifying competition in the printing market in developed countries

Emerging market keeps growing, although growth speed slowing down

Headed for competition to provide added values through services and solutions

Directions for improvement

- 1 Reinforce the Core Businesses, and consolidate the market position
- 2 Expansion in accordance with emerging markets and their growth
- 3 Realize robust operations through structural reform

Reinforce Earnings Power for Core Businesses

1 Reinforce the Core Businesses, and Consolidate the Market Position (Part 1)



Provide high value added solutions in line with customers' business types and operations

Deploy next-generation MFPs to contribute to improving business efficiency

> Reinforce structures to provide IT services

Reinforce vertical sales/marketing structure

Healthcare

Education

Finance

Manufacturing

etc.

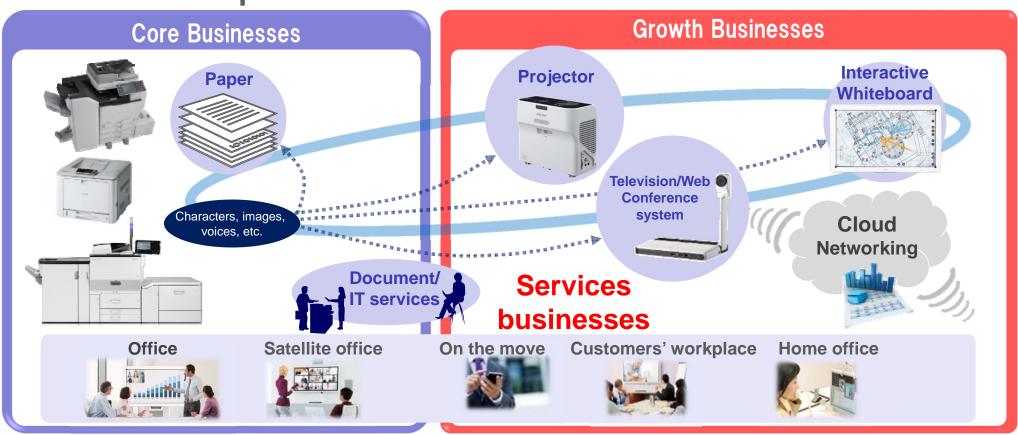


Reinforce Earnings Power for Core Businesses

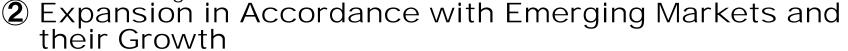
1 Reinforce the Core Businesses, and Consolidate the Market Position (Part 2)



Through "products + services" to meet changes in customers' communication and work style, Ricoh supports the whole of customers' operations

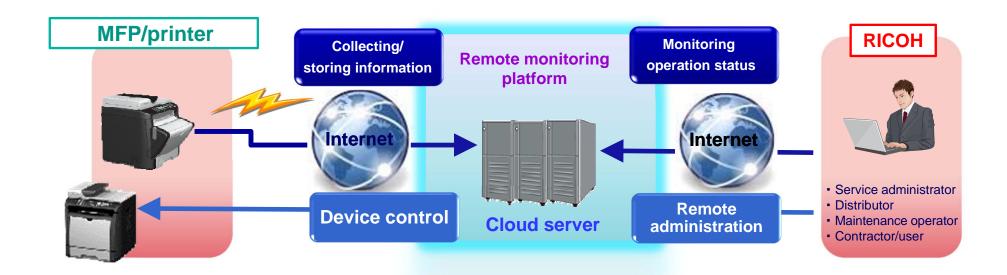








- Deploy new business models in line with emerging markets
 - Realize sustainable consumables/support businesses in emerging markets
 - Deploy remote monitoring systems for printers (utilize IoT)
 - Release dedicated models in China and other emerging markets









◆To enhance customer values, continue challenges for structural reform with Ricoh's collective strengths

Sales/support services

- Further reinforce customer contact capability (Reinforce the front line, utilize mobile/IT, etc.)
- Promote "resolving business problems" specialized in customers' business types and operations

Production

Reviewing roles/integrating operations in each Region (Japan, Americas, Europe, Asia)

R&D

Improve development efficiency among product series through unified product design



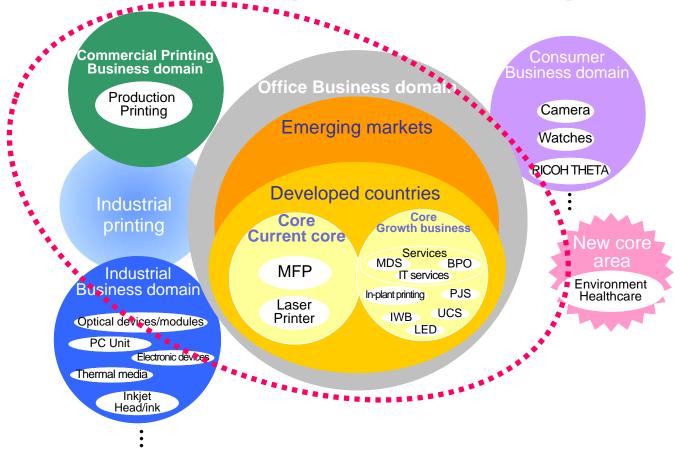
Further Accelerate the Growth of New Businesses



Business Domains Ricoh Group Aims for in the 18th MTP RICOH



- **◆**Thoroughly reinforce the Core Businesses
- **◆** Anticipate customers' requests and develop new business areas







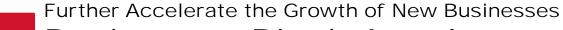


Commercial Printing



RICOH Pro VC60000









Industrial Printing

Using inkjet technology as a core, expand businesses in growth markets

Ricoh's strengths



Industry-leading industrial inkjet heads



Multi-purpose ultraviolet light curing inkjet ink

Printing on various media

- Furniture/wallpaper, car exteriors
- Garments such as shirts
- Label/package of pet bottles
- Signage (sign board), etc.

3D molding in addition



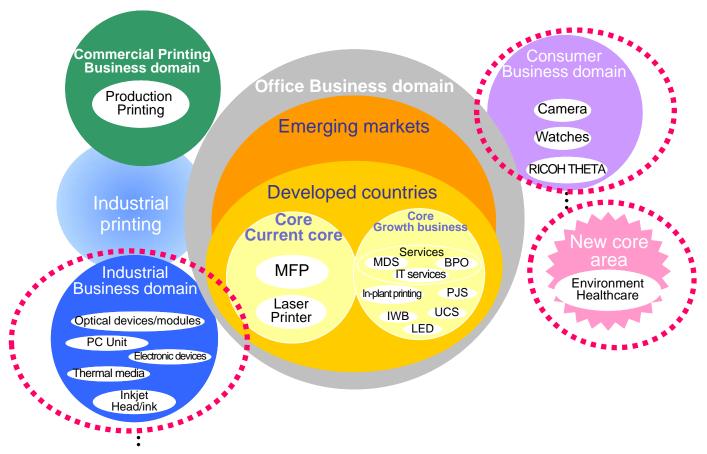








- **◆**Thoroughly reinforce the Core Businesses
- **◆** Anticipate customers' requests and develop new business areas



Further Accelerate the Growth of New Businesses Businesses Ricoh Accelerates - 3



Industrial domain

- Aim at "in-vehicle", "security", "FA (factory automation)" areas
- Provide values by combining Ricoh's proprietary "image processing technology" and "optical technology"

Parts automatic assembling apparatus utilizing stereo cameras

In-vehicle machines/parts utilizing Ricoh's core technology











Optical-related businesses

Spherical Camera

RICOH THETAS







Businesses Ricoh Accelerates - 5



♦ Healthcare

Expand businesses through "resolving social problems" in three prioritized areas

Medical imaging

Medical image diagnostic systems and services

Healthcare IT

ICT-support for hospital operations/medical practices

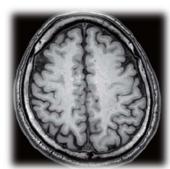
Biomedical

Biopsy/specimen inspection, and peripheral systems

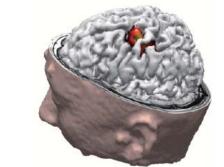
Magnetoencephalograph to realize visualization of the cerebral function







MRI is not enough to identify functional nerve activities

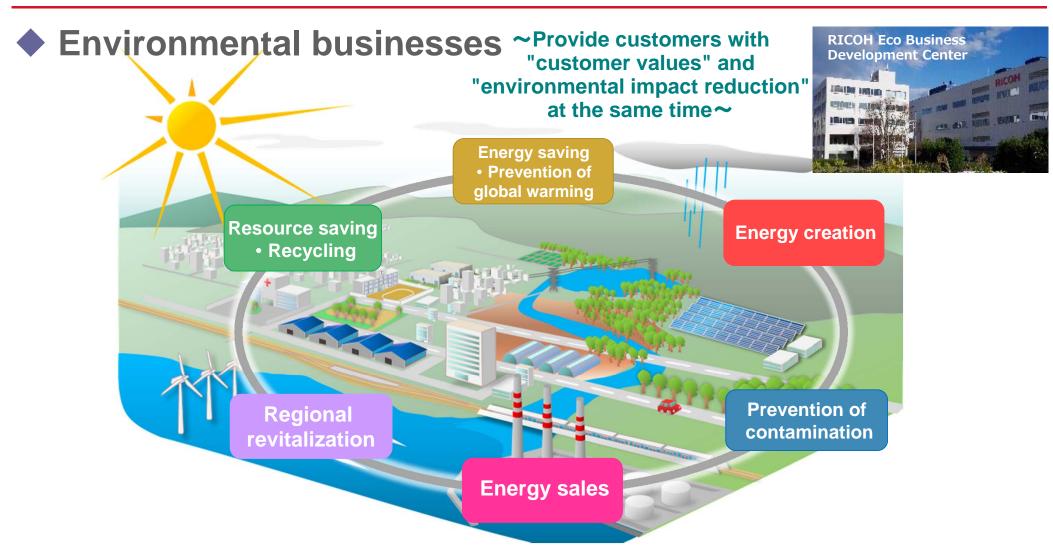


A magnetoencephalograph imposes less burden on the body, and nerve activities can be observed











To Shareholders



Providing Excellence, Contributing to Creating a Sustainable Society



- Ricoh celebrates its 80th anniversary this year
- Further striving for our centennial anniversary, we remain to be a company to pursue excellence to contribute to customers and society





Founding Principles (The Spirit of Three Loves) Kiyoshi Ichimura

Founder

Mission, Vision, and Values

Mission Statement

Vision Statement

At the Ricoh Group, we are committed to providing excellence to improve the quality of living and to drive sustainability.

To be the most trusted brand with irresistible appeal in the global market.

Values Statement

To be one global company, we must care about people, our profession, our society, and our planet. We must dedicate our winning spirit, innovation and teamwork to sharpen our customer centric focus, and we also must commit to the highest standards of ethics and integrity.

Returns to Shareholders



Implement sustainable returns to shareholders and mid- to long-term investment for growth

Dividend policy

- Within a range of 30 to 50% of a consolidated dividend payout ratio, we strive for stable provision of increased dividends
- An annual dividend of 35 yen for FY16/03 (an increase of 1 yen from the previous year)
- An annual dividend of 45 yen for FY17/03 is scheduled (including commemorative dividend of 10 yen for Ricoh's 80th anniversary)

