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FEATURE 1: Creating New Customer Value 15

ISO26000 : • The environment • Consumer issues • Community development

Today, in addition to multifunction devices, printers and other office imaging equipment, the Ricoh Group's portfolio comprises integrated solutions and services designed to meet the evolving needs and workstyles of our customers.



FEATURE 2: Enhancing Corporate Value through Sustainable Environmental Management 21

ISO26000 : • The environment • Consumer issues

Sustainability has been the heart of the Ricoh Group's corporate vision since the 1990s, and we continue to work on solving environmental problems such as global warming, natural resource depletion and ecosystem degradation based on a long-term perspective and mid- and short-term targets.

Blue text indicates to which of the seven core themes of ISO26000 the section is most relevant.

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