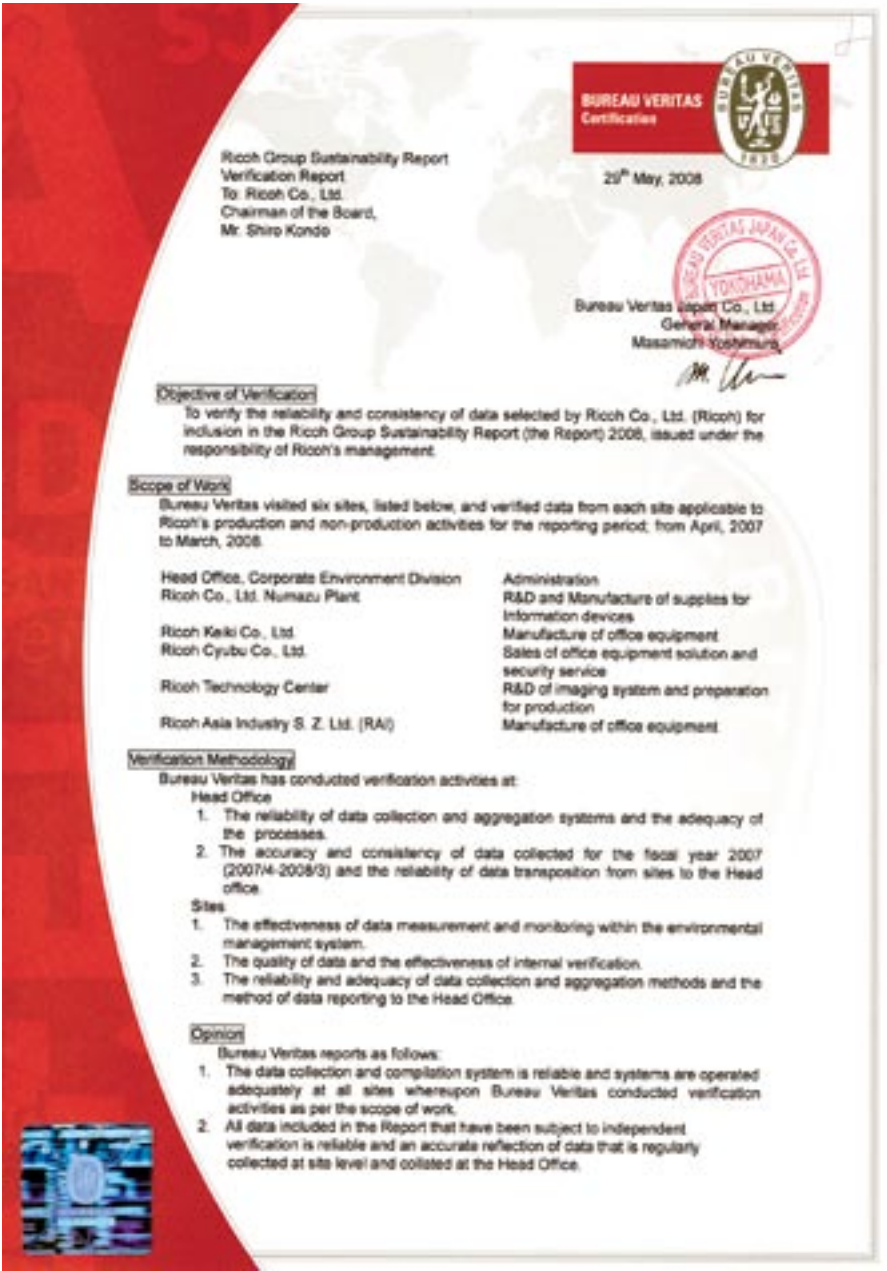


The Ricoh Group receives a third-party review of its environmental performance data and collection/aggregation system (Sustainable Environmental Management Information System). The related information is provided to stakeholders in the sustainability report (Environment). Furthermore, the results of this review are used to improve and advance sustainable environmental management. In fiscal 2004, the concept of system verification was introduced. System verification checks for consistency between data and whether the system effectively functions to collect/aggregate highly reliable data. The Ricoh Group continues to promote sustainable environmental management by using third-party reviews more effectively.



Reference View

Bureau Veritas has reported its findings and opinions through the data verification process at both the head office and site level, and concluded the following:

1. Positive Findings

- Ricoh Group's data management system, which collects and aggregates all environmental performance data, has matured over the reporting period, incorporating an increased degree of consistency through automation
- The installation of solar photovoltaic power generation systems at its Numazu Plant, demonstrates Ricoh's proactive investment for environmentally-friendly technology.
- Accurate and regular data measurement and management of asbestos across the Ricoh Group is a positive step in managing such risks.
- There has been full awareness and appropriate management of underground pollution occurring at Ricoh Keiki Co., Ltd., the interaction between the site and Head Office regarding risk management is commendable.

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2. Opportunities for Improvement

- Bureau Veritas has identified more than one site which does not have established processes to prevent data input error. Those sites with such error prevention processes (that have been previously audited by Bureau Veritas), have generated data of greater reliability and these good practices should be shared across the Ricoh Group to improve data reliability on a global basis.
- The partition coefficient for chemical substance (PRTR) release and transfer data has been applied; however, there is a minor inappropriate application for this reporting period. Internal communication between Head Office and the sites is expected to improve the application on this issue to ensure this is prevented in future reporting.
- CO₂ emissions from steam used in China will not be included in this year's report due to data uncertainty. The next fiscal year (2008-2009) will be the first of the Ricoh Group's mid-term plan for its Extra-Long-Term Environmental Vision. Bureau Veritas expects Ricoh to consider including these data, subject to revised data aggregation rules, to ensure more complete reporting going forward.

The English versions of the Independent Verification Report and Reference View from Bureau Veritas are translated from the original Japanese versions. The Japanese versions shall be the sole official texts in case of discrepancy.