

# The Ricoh Group's Environmental Conservation Activities (April 2002–March 2003)

## The Ricoh Group's Activities

2002 April	Ricoh works with the World Wide Fund for Nature (WWF), an international environmental NGO, to restore the habitat of the giant panda in Shichuan Province, China.
April	Ricoh begins support for the Conservation Cocoa Project operated by Conservation International, an international environmental NGO, in the Kakum conservation area in Ghana, West Africa.
April	Ricoh announces its participation in the United Nations Global Compact.
April	The Ricoh Group conducts an eco study tour of Huangtu Plateau in China.
May	The Tenth Ricoh Nature Seminar is held.
May	Ricoh begins support for the C.W. Nicol Afan Forest in its forest restoration project.
June	The second lecture commemorating the month-long campaign to promote employee awareness of environmental conservation is held.
June	The imagio Neo C240/C320 series (eight models) is marketed.
July	The Ricoh Group announces an update to its environmental accounting.
July	The Ricoh Group issues the <i>Sustainability Report 2002</i> .
August	Ricoh begins support to the Wild Bird Society of Japan, Yanbaru Branch (NGO) for a forest ecosystem conservation project in the Yanbaru forest, Okinawa.
September	Ricoh acquires certification for internal verification under the Type III ECO-Label of the Japan Environmental Management Association for Industry (JEMAI).
September	The Ricoh Group issues the English version of <i>Sustainability Report 2002</i> .
October	Ricoh works with the C.W. Nicol Afan Forest to create a program in which children and their parents enjoy nature in the forest together.
October	Ricoh Ohmori Office achieves a 100% resource recovery rate (Zero-Waste-to-Landfill).
October	The Eleventh Ricoh Nature Seminar is held.
November	Gotemba and Atsugi logistics centers of Ricoh Logistics System achieve a 100% resource recovery rate (Zero-Waste-to-Landfill).
November	Ricoh Hong Kong cares for trees planted in a national park in the suburbs of Saikung, Hong Kong.
November	An Intermediate course for the Ricoh Nature Seminar is held for the second time.
November	The First Forest Seminar is held.
November	Ricoh Unitech holds its third company environment conference.
November	The noise measurement laboratory of Ricoh Ohmori Office acquires ISO/IEC 17025 certification from the National Institute of Standards and Technology (NIST).
December	The Ricoh Group receives the first Environmental Management Activity Award.
December	Ricoh makes an entry for Eco Products 2002.
December	The Ninth Ricoh Group Environmental Conference is held.
2003 January	Ricoh China Co., Ltd. is established in Shanghai, China.
January	Ricoh opens the Corporate Social Responsibility (CSR) Division.
January	The IPSiO NX650S/750/850 is marketed.
January	The imagio Neo C380 model 75 is marketed.
January	The imagio MF4570RC, an environment-friendly digital copier, is marketed exclusively for rental use.
January	The Twelfth Ricoh Nature Seminar is held.
February	The imagio Neo 751/601 series of high-speed, energy-efficient multifunctional copiers is marketed.
February	The imagio MF3570RC, an environment-friendly digital copier, is marketed exclusively for rental use.
February	The European Environmental Conference is held.
February	The second Ricoh Group Green Procurement Meeting is held.
March	The imagio Neo 351/451 series (seven models) is marketed.
March	Ricoh Logistics System achieves a 100% resource recovery rate (Zero-Waste-to-Landfill) at the Tohoku, Awaji, and Tosu logistics centers.
March	Ricoh Australia begins support for Warrimoo Public School, which provides environmental education for children.
March	Ricoh Europe begins support for the Woodland Trust, a U.K. NPO, for forest ecosystem conservation activities.
March	The Ichimura Kyushu School of Nature opens.

## Society's Recognition of the Ricoh Group's Activities

2002 April	Chiba Ricoh receives the award of excellence of the Chiba Prefecture Quality Award.
May	<i>Ricoh Group Sustainability Report 2001</i> receives Second Prize and the Consistent Performance Prize at the Fifth Green Reporting Award 2002.
May	Ricoh Fukui Plant's fiscal 2001 environmental report wins the Prize for Site Reports at the Green Reporting Awards 2002.
May	Ibaraki Ricoh receives the Ibaraki Prefecture Quality Award (first prize).
May	Ricoh ranked number one in the world in environmental, social, and cultural aspects for office equipment and house appliances in a corporate responsibility rating conducted by Ökom GmbH, Germany.
June	Ricoh Office Solutions (Hong Kong) receives the top award of the Hong Kong Quality Award.
June	Ricoh Logistics System receives the environmental conservation award of the 3rd Logistic Environment Award.
June	Lanier Worldwide, Inc. receives a "superior" rating in the copier and multifunction peripheral (MFP) division of the J.D. Power customer satisfaction survey.
July	Ricoh ranks second in the plain-paper copier division and first in the facsimile division for four consecutive years in the J.D. Power customer satisfaction survey.
July	The Ricoh Research and Development Center receives a commendation from Kanagawa Prefecture for its pollution prevention efforts.
August	Ricoh receives an award of excellence at the 18th Corporate Public Relations Awards.
September	Ricoh is listed on the Dow Jones Sustainability Indexes (DJSI).
September	Ricoh Gotemba Plant receives a commendation from the Labour Standards Bureau, Ministry of Health, Labour and Welfare for its level 1 accident-free operations.
October	Ricoh Logistics System receives the technological award for the Logistics Grand Prize.
October	Ricoh Gotemba Plant receives a commendation from Shizuoka Prefecture as an outstanding plant in health and safety management.
October	Tohoku Ricoh receives the top award of the 3rd Railway Freight Promotion Award.
October	The imagio MF6550RC, a reconditioned digital copier, receives the Good Design Award (aka G-Mark).
October	NRG Italia receives the Ecohightech Award, which is sponsored by the Ministry of the Environment.
November	Ricoh Ginza Office receives a certificate of appreciation from Chuo-ku, Tokyo.
November	Ricoh ranks 17th in the SustainAbility/UNEP survey conducted by SustainAbility Ltd., a U.K. environmental consultancy and the Division of Technology, Industry, and Economics, United Nations Environment Programme (UNEP). It also ranks number one among Japanese companies and number one in the world in the electronics division.
November	Ricoh's environmental Web site wins the Grand Prix in the corporate division of the 3rd Environment Goo Award.
December	Ricoh receives the Minister of Environment Award in the magazine advertising division at the 12th Environmental Advertising Contest.
December	Ricoh ranks fourth in the 6th Corporate Environmental Management Level Survey organized by <i>Nihon Keizai Shimbun</i> .
2003 January	<i>Ricoh Group Sustainability Report 2002</i> receives the award of excellence and the sustainability report incentive award at the sixth Environmental Report Awards.
January	In a survey conducted by the U.K.'s <i>Financial Times</i> , Ricoh is chosen by member CEOs as the sixth world best company in terms of environmental conservation.
February	The imagio MF6550RC, a reconditioned digital copier, receives the award of excellence and the Nikkei Sangyo Shimbun award of the 16th Nikkei Superior Product and Service Awards.
February	Ricoh Asia Industry (Shenzhen) is designated the first green company in Shenzhen.
February	Ricoh Optical Industries receives the Chairman's Prize of the Tohoku Seven-Prefecture Committee for Efficient Use of Electricity for its efficient energy management in its plants.
February	The Ricoh Group is rated "AA" in the environmental rating conducted by Tohatsu Evaluation and Certification Organization.
March	Ricoh ranks fourth in a rating conducted by an environmental rating organization.

## Subsequent Events

April	Ricoh receives the 12th Grand Prize for the Global Environment Award.
May	Ricoh receives the 2003 WEC Gold Medal for International Corporate Achievements in Sustainable Development.
May	Ricoh receives the Grand Prize and Sustainable Web site Prize of the 3rd Annual ECO-Web Awards from Ecology Symphony.
May	Ricoh Numazu and Fukui Plants obtain OSHMS certification.
June	<i>Ricoh Group Sustainability Report 2002</i> receives the Consistent Performance Prize at the Sixth Green Reporting Awards 2003.
June	Fukui Plant's fiscal 2002 environmental report wins the Prize for Site Reports at the Sixth Green Reporting Awards 2003.

\* See page 24 for the fiscal 2002 situation for the ISO 14001 certification.