## QUARTERLY REPORT

Third Quarter ended December 31, 2022
(Results for the Period from April 1, 2022 to December 31, 2022)

## Performance Outline (Consolidated)

(1) Nine months ended December 31, 2021 and 2022 (Actual result) and Year ending March 31, 2023 (Forecast)

|  | Nine monthsendedDecember 31,2021Results | $\begin{gathered} \hline \text { Nine months } \\ \text { ended } \\ \text { December } 31, \\ 2022 \\ \text { Results } \\ \hline \end{gathered}$ | Change | (Billions of yen) |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Year ending <br> March 31, 2023 <br> Forecast | Change |
| Domestic sales | 502.1 | 551.2 | 9.8\% | 795.0 | 12.7\% |
| Overseas sales | 774.0 | 977.3 | 26.3\% | 1,305.0 | 23.9\% |
| Sales | 1,276.1 | 1,528.6 | 19.8\% | 2,100.0 | 19.4\% |
| Gross profit | 461.8 | 538.8 | 16.7\% | 727.0 | 16.8\% |
| Operating profit (loss) | 25.7 | 39.6 | 54.1\% | 85.0 | 112.2\% |
| Profit (loss) before income tax expenses | 30.7 | 42.3 | 37.8\% | 87.7 | 97.6\% |
| Profit (loss) attributable to owners of the parent | 23.1 | 27.4 | 18.3\% | 57.0 | 87.7\% |
| Exchange rate (Yen/US\$) | 111.10 | 136.49 | 25.39 | 133.62 | 21.26 |
| Exchange rate (Yen/EURO) | 130.59 | 140.55 | 9.96 | 139.16 | 8.61 |
| Earnings per share attributable to owners of the parent-basic (yen) | 34.07 | 44.29 | 10.22 | 92.40 | 47.05 |
| Earnings per share attributable to owners of the parent-diluted (yen) | 34.06 | 44.28 | 10.22 | 92.37 | 47.03 |
| Cash flows from operating activities | 38.6 | 6.4 | (32.1) | - | - |
| Cash flows from investing activities | (33.9) | (104.1) | (70.1) | - | - |
| Cash flows from financing activities | (123.5) | 38.4 | 162.0 | - | - |
| Cash and cash equivalents at end of period *1 | 214.4 | 180.6 | (33.8) | - | - |
| Capital expenditures *2 | 22.6 | 28.5 | 5.8 | 41.0 | 3.6 |
| Depreciation *2 | 30.2 | 31.0 | 0.7 | 42.0 | 2.1 |
| R\&D expenditures | 71.0 | 77.3 | 6.2 | 102.0 | 5.2 |


|  | March 31, 2022 | December 31, <br> 2022 | Change |
| :--- | ---: | ---: | ---: |
|  |  |  |  |
| Total assets |  |  |  |
| Equity attributable to owners of the parent | $1,853.2$ | $2,039.5$ | 186.3 |
| Interest-bearing debt *3 |  |  |  |$\quad$| $(17.3)$ |  |  |  |
| ---: | ---: | ---: | ---: |
| Equity attributable to owners of the parent <br> ratio (\%) | 235.4 | 356.7 | 121.3 |
| Equity per share attributable to owners of <br> the parent (yen) | 48.7 | 43.4 | $(5.3)$ |

* 1 The amounts shown as "Cash and cash equivalents at end of the period" are shown on the condensed consolidated statement of cash flows.
*2 The amounts presented in capital expenditures and depreciation are for property, plant and equipment
*3 The amounts are shown bonds and borrowings.
(2) Three months ended December 31, 2021 and 2022

|  | (Billions of yen) |  |  |
| :---: | :---: | :---: | :---: |
|  | Three months ended December 31, 2021 Results | Three months ended December 31, 2022 Results | Change |
| Domestic sales | 165.9 | 199.6 | 20.3\% |
| Overseas sales | 266.7 | 355.4 | 33.2\% |
| Sales | 432.7 | 555.0 | 28.3\% |
| Gross profit | 156.9 | 192.5 | 22.7\% |
| Operating profit (loss) | 12.6 | 16.1 | 28.2\% |
| Profit (loss) before income tax expenses | 14.7 | 17.7 | 20.3\% |
| Profit (loss) attributable to owners of the parent | 12.0 | 12.5 | 4.1\% |
| Exchange rate (Yen/US\$) | 113.70 | 141.62 | 27.92 |
| Exchange rate (Yen/EURO) | 130.07 | 144.25 | 14.18 |
| Earnings per share attributable to owners of the parent-basic (yen) | 18.43 | 20.56 | 2.13 |
| Earnings per share attributable to owners of the parent-diluted (yen) | 18.43 | 20.56 | 2.13 |
| Capital expenditures *1 | 7.4 | 10.0 | 2.5 |
| Depreciation*1 | 9.5 | 10.5 | 1.0 |
| R\&D expenditures | 23.1 | 27.5 | 4.3 |

*1 The amounts presented in capital expenditures and depreciation are for property, plant and equipment.

## Ricoh Company, Ltd.

* The result forecasts and forward-looking statements included in this document are based on information available to the Company as at the date of submission of this quarterly report and certain assumptions that the Company considers reasonable. The Company makes no guarantees with respect to the achievement of its result forecasts or forward-looking statements. Actual results might be significantly different from the forecasts in the document, depending on various factors. For the assumptions for forecast and other related information, please refer to " 3 . Qualitative Information on Forecasted Consolidated Financial Results" on page 6.


## Ricoh Company, Ltd. and its Consolidated Subsidiaries

Financial Highlights for the Nine months ended December 31, 2022
[Prepared on the basis of International Financial Reporting Standards]

1. Results for the Period from April 1, 2022 to December 31, 2022
(1) Operating Results
(Millions of yen)

|  | Nine months ended December 31, 2021 | Nine months ended December 31, 2022 |
| :---: | :---: | :---: |
| Sales | 1,276,195 | 1,528,608 |
| (\% change from the previous corresponding period) | 7.0 | 19.8 |
| Operating profit (loss) | 25,709 | 39,608 |
| (\% change from the previous corresponding period) | - | 54.1 |
| Profit (loss) before income tax expenses | 30,703 | 42,321 |
| (\% change from the previous corresponding period) | - | 37.8 |
| Profit (loss) for the period | 23,329 | 28,254 |
| (\% change from the previous corresponding period) | - | 21.1 |
| Profit (loss) attributable to owners of the parent | 23,186 | 27,438 |
| (\% change from the previous corresponding period) | - | 18.3 |
| Comprehensive income (loss) | 39,021 | 54,360 |
| (\% change from the previous corresponding period) | - | 39.3 |
| Earnings per share attributable to owners of the parent-basic (yen) | 34.07 | 44.29 |
| Earnings per share attributable to owners of the parent-diluted (yen) | 34.06 | 44.28 |

Notes: Earnings per share attributable to owners of the parent (basic and diluted) are based on profit (loss) attributable to owners of the parent.
(2) Financial Position

|  | (Millions of yen) |  |
| :--- | ---: | ---: |
| Total assets | March 31, 2022 | December 31, 2022 |
| Total equity | $1,853,254$ | $2,039,598$ |
| Equity attributable to owners of the parent | 905,825 | 903,710 |
| Equity attributable to owners of the parent ratio (\%) | 902,042 | 884,736 |

## 2. Dividend Information

|  | Year ended <br> March 31, 2022 <br> (Actual) | Year ending <br> March 31, 2023 <br> (Forecast) |
| :--- | ---: | ---: | ---: |
| Cash dividends, applicable to the year (yen) | 26.00 | 34.00 |
| Interim (yen) | 13.00 | 17.00 |
| Year-end (yen) | 13.00 | 17.00 |

Notes: Revision of expected dividends during this period: No
3. Forecast of Operating Results from April 1, 2022 to March 31, 2023

|  | (Millions of yen) <br> Year ending <br> March 31, 2023 |
| :--- | ---: |
| Sales | $2,100,000$ |
| (\% change from the previous corresponding period) | 19.4 |
| Operating profit (loss) | 85,000 |
| (\% change from the previous corresponding period) | 112.2 |
| Profit (loss) before income tax expenses | 87,700 |
| (\% change from the previous corresponding period) | 97.6 |
| Profit (loss) for the period | 57,800 |
| (\% change from the previous corresponding period) | 88.7 |
| Profit (loss) attributable to owners of the parent | 57,000 |
| (\% change from the previous corresponding period) | 87.7 |
| Earnings per share attributable to owners of the parent-basic (yen) | 92.40 |

Notes: Revision of forecast of consolidated operating results during this period: No

## 4. Others

(1) Changes in significant subsidiaries: Yes New: 1 (Company name: PFU Limited)
Exclusion: - (Company name: -)
(2) Changes in accounting policies and accounting estimate
(i) Changes in accounting policies required by IFRS: No
(ii) Other changes: No
(iii) Changes in accounting estimate: No
(3) Number of common stock outstanding (including treasury stock):

As of December 31, 2022: 609,521,978 shares; As of March 31, 2022: 637,468,178 shares
(4) Number of treasury stock:

As of December 31, 2022: 453,664 shares; As of March 31, 2022: 468,700 shares
(5) Average number of common stock:

Nine months ended December 31, 2022: 619,533,305 shares; Nine months ended December 31, 2021: 680,598,195 shares
Notes: The Company has established the Board Incentive Plan trust in which beneficiaries include Directors and Executive Officers. The shares owned by the trust account relating to this trust are accounted for as treasury shares. (As of December 31, 2022: 378,800 shares; As of March 31, 2022: 398,600 shares)

# Qualitative Information on Consolidated Financial Results for the Quarter under Review 

1. Qualitative Information on Consolidated Business Results

* Overview of the Third Quarter of Fiscal 2022 (April 1 - December 31, 2022)

The Ricoh's goal under the two years of its 20th Mid-Term Management Plan is to become a digital services company that is a work productivity innovator.
In this last year of 20th Mid-Term Management Plan, under the business unit structure that we adopted in April 2021, each business unit is operating autonomously and accelerating efforts to reinforce its structure while swiftly tackling market changes. We will cultivate human resources to support our drive to become a digital services company and overhaul enterprise systems to unite our entire organization in transitioning to drive digital services growth.

The world economy resumed its economic activities compared to the previous corresponding period, when had been greatly affected by the expansion of COVID-19 infection. On the other hand, prices have been rising and inflation is accelerating due to ongoing shortage of materials and the prolonged Russia/Ukraine situation, and growth slowed as a result of tight monetary policy. During this period, the number of people infected with COVID-19 reached a record high in Japan. Although the number of people infected with COVID-19 has been decreasing and increasing repeatedly since then, economic activities are resuming due to the relaxation of restrictions. On the other hand, prices have been rising due to higher raw material prices and the depreciation of the yen. In the U.S., prices and wages have risen, and the monetary authorities have tightened policies to calm inflation, and GDP was negative temporarily, but the economy has since returned to a recovery trend. In Europe, due to the prolonged Russia/Ukraine situation and the deterioration of relations with Russia, price increases have spread to a wide range of items due to the soaring energy and food prices, and the impact on the economy is becoming apparent. In other regions, China's lockdown caused by the zero-COVID policy has brought a halt to economic activity, and the subsequent rapid expansion of COVID-19 due to the lifting of the zero-COVID policy has affected the economy and society.
During this period, the average exchange rates of Japanese yen against the U.S. dollar and Euro were $¥ 136.49$ (up $¥ 25.39$ from the previous corresponding period) and $¥ 140.55$ (up $¥ 9.96$ from the previous corresponding period) respectively.

Sales in the nine months of this fiscal year were $¥ 1,528.6$ billion. In the office printing business, although production recovered compared to the previous corresponding period due to the implementation of measures against external factors, the supply of products was delayed due to some material shortages and a decrease in the operation rate of plants in China. In addition, a slowdown in the recovery of non-hardware led the modest recovery in total sales. In the office services business, sales increased due to the expansion of services that do not rely on ICTbased products, and the effects of acquisitions in Europe and the Americas. In addition, sales increased due to the contribution of PFU Limited (hereinafter, PFU), which became a consolidated subsidiary in September 2022 and the impact of the depreciation of the yen. As a result, sales increased by $19.8 \%$ as compared to the previous corresponding period. (an increase of $10.1 \%$ excluding foreign currency exchange fluctuations)
In Japan, sales increased by $9.8 \%$ as compared to the previous corresponding period. In the office services business, services for small and medium-sized companies that do not rely on ICT-based products performed well. Also the supply of our products and ICT-based products which had been affected by delays due to a shortage of parts and materials, has improved. The acquisition of PFU contributed to sales increase as well.
Overseas, sales in the Americas increased by $36.7 \%$ (an increase of $11.9 \%$ excluding foreign currency exchange fluctuations) as compared to the previous corresponding period. Sales of edge devices in the office printing business increased compared to the previous corresponding period due to an increase in unit sales of A3 MFPs, although some products such as A4 MFPs continued to be undersupplied. In the office services business, we enhanced new solution services to existing managed service customers, and completed the acquisition of Cenero, LLC. (hereinafter, Cenero) in the communications services field. Sales in the commercial printing business also recovered, particularly in hardware and non-hardware. In addition, the depreciation of the yen contributed sales increase as well.
Sales in Europe, Middle East, and Africa increased by $20.0 \%$ (an increase of $11.6 \%$ excluding foreign currency exchange fluctuations) as compared to the previous corresponding period. Unit sales of edge devices decreased in the office printing business due to a shortage of products, but sales of non-hardware increased. The effects of acquisitions and sales of package led steady performance of the office services business. Sales in other regions increased by $15.3 \%$ (an increase of $1.9 \%$ excluding foreign currency exchange fluctuations) as compared to the previous corresponding period. Sales increased mainly due to the depreciation of the yen, although sales stagnated due to the impact of strict activity restrictions accompanying China's zero-COVID policy and the subsequent rapid expansion of COVID-19 caused by the policy changes.
As a result, sales in the overseas market increased by $26.3 \%$ as compared to the previous corresponding period. Excluding effects of foreign currency fluctuations, sales in overseas would have increased by $10.2 \%$ as compared to the previous corresponding period.

Gross profit increased by $16.7 \%$ as compared to the previous corresponding period, to $¥ 538.8$ billion. In addition to increasing profit due to increased sales, controlling price by individual business units such as the price pass-through ensured the profit in response to rising procurement costs caused by shortages of materials as well as commodity prices, energy costs and gross profit also improved by continuous effort of the structural reinforcement in development and manufacturing activities, as well as the depreciation of the yen.

Selling, general and administrative expenses increased by $11.9 \%$ as compared to the previous corresponding period, to $¥ 504.5$ billion mainly due to the acquisition of PFU and the depreciation of the yen.

Other income decreased compared to the previous corresponding period primarily due to gain on the sale of U.S. subsidiary land in the previous corresponding period.

Operating profit increased by $¥ 13.8$ billion compared to the previous corresponding period, to $¥ 39.6$ billion.
Net financial expenses were greater than in the previous corresponding period, reflecting higher interest expense and foreign exchange losses. The share of profit of investments accounted for using the equity method was higher, reflecting better performances among equity-method affiliates.

Profit before income tax expenses increased by $¥ 11.6$ billion as compared to the previous corresponding period, to $¥ 42.3$ billion.
Income tax expenses increased by $¥ 6.6$ billion as compared to the previous corresponding period mainly due to an increase in profit before income tax expenses.

As a result, profit attributable to owners of the parent increased by $¥ 4.2$ billion as compared to the previous corresponding period, to $¥ 27.4$ billion.

Comprehensive income increased to $¥ 54.3$ billion, owing largely to an increase in profit attributable to owners of the parent and translation adjustments for foreign operations.

## * Review by Business Segment

## Digital Services

Digital Services sales were $¥ 1,186.9$ billion and increased by $14.5 \%$ (an increase of $5.5 \%$ excluding foreign currency exchange fluctuations) as compared to the previous corresponding period. The office services business continued to grow despite the impact of a shortage of materials, which affected sales of ICT-related products and services.
In Japan, we introduced full-scale solutions that do not depend on ICT-based products, such as new services to comply with revisions to the Electronic Record Retention Law and invoicing system, and strengthened our ability to propose products through training. As a result, sales of Scram series remained steady due to mainly the good performances of the operation management after system installation, virtualization consolidation, and security-related services. In October 2022, we launched the Ricoh kintone plus solution, the cloud-based business improvement platform jointly developed with Cybozu, Inc., based on a strategic alliance. In the Americas, sales of security-related services continue to be robust, and we have completed the acquisition of Cenero (U.S.), which provides communications services, in an effort to strengthen our ability to propose the office services businesses. In Europe, mainly sales of package and increased sales due to synergy creation from acquired IT service companies continued to contribute to higher sales. In the IT service area, the acquisition of Corelia SAS (France) was completed in December 2022.
In the office printing business, delays in delivery at the time of bulk sales due to shortages of A4 MFPs and tight local logistics affected the resolution of order backlogs. Sales of non-hardware continued to recover moderately.
In response to rising costs mainly due to ocean freight, we secured profits by implementing pricing controls, such as the price pass-through and selling value-added products. At the same time, we implemented profit improvement measures such as structural reform of service activity.
As a result, Digital Services operating profit was $¥ 17.8$ billion and increased by $¥ 9.0$ billion as compared to the previous corresponding period.

## Digital Products

Digital Products sales were $¥ 23.5$ billion and increased by $28.0 \%$ (an increase of $17.9 \%$ excluding foreign currency exchange fluctuations) as compared to the previous corresponding period. Sales including intersegment sales were $¥ 337.2$ billion and increased by $19.6 \%$. Although production activities were affected by a shortage of materials, China's zero-COVID policy and the expansion of COVID-19 later, sales increased due to increased production of A3 MFPs and parts \& supplies compared to the previous corresponding period. While procurement costs rose due to the sharp rise in material prices, production of relatively high value-added products increased, and flexible production measures were made including cost reduction activities through structural reforms of manufacturing.
As a result, Digital Products operating profit was $¥ 26.9$ billion. Although it decreased by $¥ 5.4$ billion as compared to the previous corresponding period, it increased excluding transient profit such as sale of land at the U.S. subsidiaries which posted at the previous corresponding period.

## Graphic Communications

Graphic Communications sales were $¥ 169.5$ billion and increased by $25.1 \%$ (an increase of $9.8 \%$ excluding foreign currency exchange fluctuations) as compared to the previous corresponding period. In the commercial printing business, sales increased as economic activities recovered in Europe and the Americas. Despite the impact of material shortages, sales of production printers increased as we worked to secure production volumes, including procuring alternative components from the market. Sales of non-hardware continued to recover, and it almost backed to the level before the spread of COVID-19 infection. In the industrial printing business, sales increased despite the impact of lockdown in the mainstay Chinese market. In the commercial printing business, although profits were squeezed due to increased costs by procuring alternative components from the market, improvements in development, production, and service activities and the depreciation of the yen contributed to generate profit.
As a result, Graphic Communications operating profit was $¥ 10.0$ billion and increased by $¥ 8.1$ billion as compared to the previous corresponding period.

## Industrial Solutions

Industrial Solutions sales were $¥ 83.7$ billion and increased by $19.6 \%$ (an increase of $9.2 \%$ excluding foreign currency exchange fluctuations) as compared to the previous corresponding period. In the thermal media business, we implemented flexible pricing controls, including price pass-through, in response to cost increases for energy prices, raw materials, transportation costs, etc. In addition, increased sales of release paper-free labels and expanded demand in the U.S. logistics industry led to higher sales. In the industrial products business, while the impact of production reduction by automobile-related customers continued due to lockdown in China, demand for products for industrial robots was strong and sales maintained firm. Although we worked to secure profits through pricing controls and other measures, we were unable to offset the cost increases resulting from the recent rise in materials, energy and transportation costs.
As a result, Industrial Solutions operating profit (loss) was $¥ 0.5$ billion (loss), got worse by $¥ 0.2$ billion as compared to the previous corresponding period.
The electronics business in Industrial Solutions has been reclassified into Digital Products from this third quarter. Prior year comparative figures have also been reclassified to conform to the current year's presentation.

Other
Other segment sales were $¥ 64.7$ billion and increased by $329.6 \%$ (an increase of $322.2 \%$ excluding foreign currency exchange fluctuations) as compared to the previous corresponding period mainly due to contribution of increased sales from the acquisition of PFU that has the largest market share globally for document scanners and is a company that develops services, such as cloud services and managed security services in Japan. We also have steadily advanced our Social Infrastructure's inspection services to expand our business. In addition, we are promoting the creation of new businesses, including additional investments in Elixirgen Scientific Inc. to strengthen of our drug discovery support business.
As a result of up-front investments to create new businesses, including these activities, Other segment operating profit (loss) was $¥ 4.3$ billion (loss), improved by $¥ 6.7$ billion from the previous corresponding period partly due to the contribution from the acquisition of PFU and maintain profitability in the camera business.

* Digital services as a business segment are mainly limited to the office services business and the office printing sales business. This segment does not include all digital services, which Ricoh aims to transform into "a digital services company" that connects workplaces and support worker's creativity. "Digital Services" provided as "a digital services company" is included in all the business segments as well as Digital Services business segment.


## 2. Analysis of Consolidated Financial Position

## *Assets, Liabilities and Equity

Total assets increased by $¥ 186.3$ billion as compared to the end of the previous fiscal year, to $¥ 2,039.5$ billion. The acquisition of PFU and other companies and the yen depreciation from the end of the previous fiscal year, which resulted in exchange difference of foreign assets, led an increase in assets. After excluding the foreign exchange impact, total assets increased by $¥ 134.4$ billion. The exchange rates for major currencies for the yen at end of the nine months of this fiscal year were $¥ 132.70$ against the U.S. dollar (up $¥ 10.31$ from the previous fiscal year) and $¥ 141.47$ against the euro (up $¥ 4.77$ ).
"Inventories" increased by $¥ 96.2$ billion from the end of the previous fiscal year, mainly due to increases in sales inventories, securement of safe inventories, acquisitions and the depreciation of the yen. In addition, "Goodwill and intangible assets" increased by $¥ 76.6$ billion mainly due to the acquisition of PFU and service companies in Europe and the Americas, as well as the depreciation of the yen.
Total liabilities increased by $¥ 188.4$ billion as compared to the end of previous year, to $¥ 1,135.8$ billion. "Bonds and borrowings" increased by $¥ 121.3$ billion, combining current liabilities with non-current liabilities, as a result of financing mainly through syndicated loans. Total equity decreased by $¥ 2.1$ billion as compared to the end of previous fiscal year, to $¥ 903.7$ billion. The company repurchased treasury stock ( $¥ 30.0$ billion) mainly to increase shareholder returns and retired the treasury stock. This resulted in a decrease in equity, but on the other hand, exchange differences on translation of foreign operations increased by $¥ 27.2$ billion due to the depreciation of the yen Equity attributable to owners of the parent therefore decreased by $¥ 17.3$ billion, to $¥ 884.7$ billion. The equity attributable to owners of the parent ratio remained stable, at $43.4 \%$, although it was down by 5.3 point from the end of the previous fiscal year due to capital policies such as share repurchase and due to new borrowings.

## * Cash Flows (Nine months from April 1, 2022 to December 31, 2022)

Net cash provided by operating activities was $¥ 6.4$ billion, down by $¥ 32.1$ billion as compared to the previous corresponding period. Cash increased due to improvements in profit for the period, but declined mainly due to increases in inventories.
Net cash used in investing activities increased by $¥ 70.1$ billion as compared to the previous corresponding period, to $¥ 104.1$ billion. Cash expenditures increased due to the acquisition of PFU and other companies in the nine months of this fiscal year.
Free cash flow (net cash provided by operating activities plus net cash used in investing activities) totaled $¥ 97.6$ billion in expenditures, increased by $¥ 102.2$ billion in expenditures.
Net cash provided by financing activities was $¥ 38.4$ billion, up by $¥ 162.0$ billion as compared to the previous corresponding period. in the nine months of this fiscal year, cash expenditures increased due to the share repurchase amounted to $¥ 30.0$ billion. However, the proceeds increased due to financing of borrowings and other funds.
As a result, the balance of cash and cash equivalent at the end of period decreased by $¥ 53.3$ billion as compared to the end of previous fiscal year, to $¥ 180.6$ billion.

## 3. Qualitative Information on Forecasted Consolidated Financial Results

Since the business results and the business environment including foreign currency fluctuations in the nine months of the fiscal year were within expectation, there is no change on the forecast of sales, gross profit, operating profit, profit before income tax expenses and profit attributable to owners of the parent from those previously announced in Nov 2022.
Ricoh maintains the assumed exchange rates set forth in Nov 2022 of $¥ 125$ against the U.S. dollar and of $¥ 135$ against the euro in the fourth quarter while the actual exchange rates during this period have been incorporated into exchange rate assumptions for the full year.

Exchange Rate Assumptions for the full year ending March 31, 2023
US\$ $1=¥ 133.62 \quad(¥ 112.36$ in previous fiscal year)
EURO $1=¥ 139.16 \quad(¥ 130.55$ in previous fiscal year)
(Billions of yen)

|  | Year ending <br> March 31, 2023 <br> (Forecast) |  |  |
| :--- | ---: | ---: | ---: |

* The result forecasts and forward-looking statements included in this document are based on information available to the Company as at the date of submission of this quarterly report and certain assumptions that the Company considers reasonable. The Company makes no guarantees with respect to the achievement of its result forecasts or forward-looking statements. Actual results might be significantly different from the forecasts in the document, depending on various factors. Factors which may affect the actual business results include but are not limited to the economic situation in the geographic areas where Ricoh conducts business, including Japan, the Americas, Europe, Middle East, Africa, China and Asia, market environment, and currency exchange rates.


## 4. Condensed Consolidated Financial Statements

(1) Condensed Consolidated Statement of Financial Position

Assets

|  | (Millions of yen) |  |  |
| :---: | :---: | :---: | :---: |
|  | March 31, 2022 | December 31, 2022 | Change |
| Current Assets |  |  |  |
| Cash and cash equivalents | 240,308 | 193,324 | $(46,984)$ |
| Time deposits | 81 | 122 | 41 |
| Trade and other receivables | 397,148 | 433,495 | 36,347 |
| Other financial assets | 92,293 | 90,742 | $(1,551)$ |
| Inventories | 232,558 | 328,837 | 96,279 |
| Other current assets | 50,034 | 66,818 | 16,784 |
| Total Current Assets | 1,012,422 | 1,113,338 | 100,916 |
| Non-current assets |  |  |  |
| Property, plant and equipment | 188,439 | 193,119 | 4,680 |
| Right-of-use assets | 57,730 | 56,550 | $(1,180)$ |
| Goodwill and intangible assets | 259,482 | 336,133 | 76,651 |
| Other financial assets | 128,321 | 126,661 | $(1,660)$ |
| Investments accounted for using the equity method | 81,396 | 83,355 | 1,959 |
| Other investments | 12,329 | 12,476 | 147 |
| Other non-current assets | 31,942 | 35,164 | 3,222 |
| Deferred tax assets | 81,193 | 82,802 | 1,609 |
| Total Non-current Assets | 840,832 | 926,260 | 85,428 |
| Total Assets | 1,853,254 | 2,039,598 | 186,344 |

Liabilities and Equity

|  | (Millions of yen) |  |  |
| :---: | :---: | :---: | :---: |
|  | March 31, 2022 | December 31, 2022 | Change |
| Current Liabilities |  |  |  |
| Bonds and borrowings | 114,395 | 172,338 | 57,943 |
| Trade and other payables | 268,534 | 282,071 | 13,537 |
| Lease liabilities | 22,665 | 22,545 | (120) |
| Other financial liabilities | 2,079 | 1,785 | (294) |
| Income tax payables | 11,143 | 11,103 | (40) |
| Provisions | 9,941 | 11,787 | 1,846 |
| Other current liabilities | 264,691 | 294,737 | 30,046 |
| Total Current Liabilities | 693,448 | 796,366 | 102,918 |
| Non-current Liabilities |  |  |  |
| Bonds and borrowings | 121,042 | 184,406 | 63,364 |
| Lease liabilities | 44,444 | 42,370 | $(2,074)$ |
| Other financial liabilities | - | 28,342 | 28,342 |
| Accrued pension and retirement benefits | 45,728 | 44,246 | $(1,482)$ |
| Provisions | 9,607 | 9,297 | (310) |
| Other non-current liabilities | 29,029 | 25,362 | $(3,667)$ |
| Deferred tax liabilities | 4,131 | 5,499 | 1,368 |
| Total Non-current Liabilities | 253,981 | 339,522 | 85,541 |
| Total Liabilities | 947,429 | 1,135,888 | 188,459 |
| Equity |  |  |  |
| Common stock | 135,364 | 135,364 | - |
| Additional paid-in capital | 180,942 | 158,529 | $(22,413)$ |
| Treasury stock | (460) | (433) | 27 |
| Other components of equity | 126,341 | 153,180 | 26,839 |
| Retained earnings | 459,855 | 438,096 | $(21,759)$ |
| Equity attributable to owners of the parent | 902,042 | 884,736 | $(17,306)$ |
| Non-controlling interests | 3,783 | 18,974 | 15,191 |
| Total Equity | 905,825 | 903,710 | $(2,115)$ |
| Total Liabilities and Equity | 1,853,254 | 2,039,598 | 186,344 |

(2) Condensed Consolidated Statement of Profit or Loss and Condensed Consolidated Statement of Comprehensive Income

## Condensed Consolidated Statement of Profit or Loss

Nine months ended December 31, 2021 and 2022

|  | (Millions of yen) |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Nine months } \\ \text { ended } \\ \text { December 31, } \\ 2021 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Nine months } \\ \text { ended } \\ \text { December 31, } \\ 2022 \\ \hline \end{gathered}$ | Change | \% |
| Sales | 1,276,195 | 1,528,608 | 252,413 | 19.8 |
| Cost of sales | 814,336 | 989,744 | 175,408 | 21.5 |
| Percentage of sales (\%) | 63.8 | 64.7 |  |  |
| Gross profit | 461,859 | 538,864 | 77,005 | 16.7 |
| Percentage of sales (\%) | 36.2 | 35.3 |  |  |
| Selling, general and administrative expenses | 450,722 | 504,551 | 53,829 | 11.9 |
| Percentage of sales (\%) | 35.3 | 33.0 |  |  |
| Other income | 14,572 | 5,295 | $(9,277)$ | (63.7) |
| Percentage of sales (\%) | 1.1 | 0.3 |  |  |
| Operating profit (loss) | 25,709 | 39,608 | 13,899 | 54.1 |
| Percentage of sales (\%) | 2.0 | 2.6 |  |  |
| Finance income | 2,318 | 2,807 | 489 | 21.1 |
| Percentage of sales (\%) | 0.2 | 0.2 |  |  |
| Finance costs | 2,798 | 5,780 | 2,982 | 106.6 |
| Percentage of sales (\%) | 0.2 | 0.4 |  |  |
| Share of profit (loss) of investments accounted for using the equity method | 5,474 | 5,686 | 212 | 3.9 |
| Percentage of sales (\%) | 0.4 | 0.4 |  |  |
| Profit (loss) before income tax expenses | 30,703 | 42,321 | 11,618 | 37.8 |
| Percentage of sales (\%) | 2.4 | 2.8 |  |  |
| Income tax expenses | 7,374 | 14,067 | 6,693 | 90.8 |
| Percentage of sales (\%) | 0.6 | 0.9 |  |  |
| Profit (loss) for the period | 23,329 | 28,254 | 4,925 | 21.1 |
| Percentage of sales (\%) | 1.8 | 1.8 |  |  |
| Profit (loss) attributable to: |  |  |  |  |
| Owners of the parent | 23,186 | 27,438 | 4,252 | 18.3 |
| Percentage of sales (\%) | 1.8 | 1.8 |  |  |
| Non-controlling interests | 143 | 816 | 673 | 470.6 |
| Percentage of sales (\%) | 0.0 | 0.1 |  |  |


|  | Nine months ended <br> December 31, 2021 | Nine months ended <br> December 31, 2022 | Change |
| :--- | ---: | ---: | ---: |
| Earnings per share attributable to owners of the parent-basic (yen) | 34.07 | 44.29 | 10.22 |
| Earnings per share attributable to owners of the parent-diluted (yen) | 34.06 | 44.28 | 10.22 |

* Gain on sales of property, plant and equipment and others were included in "Other income".

Three months ended December 31, 2021 and 2022

|  | (Millions of yen) |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Three months ended December 31, 2021 | Three months ended December 31, 2022 | Change | \% |
| Sales | 432,732 | 555,072 | 122,340 | 28.3 |
| Cost of sales | 275,831 | 362,494 | 86,663 | 31.4 |
| Percentage of sales (\%) | 63.7 | 65.3 |  |  |
| Gross profit | 156,901 | 192,578 | 35,677 | 22.7 |
| Percentage of sales (\%) | 36.3 | 34.7 |  |  |
| Selling, general and administrative expenses | 153,698 | 178,031 | 24,333 | 15.8 |
| Percentage of sales (\%) | 35.5 | 32.1 |  |  |
| Other income | 9,406 | 1,613 | $(7,793)$ | (82.9) |
| Percentage of sales (\%) | 2.2 | 0.3 |  |  |
| Operating profit (loss) | 12,609 | 16,160 | 3,551 | 28.2 |
| Percentage of sales (\%) | 2.9 | 2.9 |  |  |
| Finance income | 1,335 | 1,460 | 125 | 9.4 |
| Percentage of sales (\%) | 0.3 | 0.3 |  |  |
| Finance costs | 960 | 1,698 | 738 | 76.9 |
| Percentage of sales (\%) | 0.2 | 0.3 |  |  |
| Share of profit (loss) of investments accounted for using the equity method | 1,745 | 1,795 | 50 | 2.9 |
| Percentage of sales (\%) | 0.4 | 0.3 |  |  |
| Profit (loss) before income tax expenses | 14,729 | 17,717 | 2,988 | 20.3 |
| Percentage of sales (\%) | 3.4 | 3.2 |  |  |
| Income tax expenses | 2,662 | 4,805 | 2,143 | 80.5 |
| Percentage of sales (\%) | 0.6 | 0.9 |  |  |
| Profit (loss) for the period | 12,067 | 12,912 | 845 | 7.0 |
| Percentage of sales (\%) | 2.8 | 2.3 |  |  |
| Profit (loss) attributable to: |  |  |  |  |
| Owners of the parent | 12,029 | 12,524 | 495 | 4.1 |
| Percentage of sales (\%) | 2.8 | 2.3 |  |  |
| Non-controlling interests | 38 | 388 | 350 | 921.1 |
| Percentage of sales (\%) | 0.0 | 0.1 |  |  |


|  | Three months ended | Three months ended |  |
| :--- | :--- | ---: | ---: | ---: |
|  | December 31, 2021 | December 31, 2022 | Change |
| Earnings per share attributable to owners of the parent-basic (yen) | 18.43 | 20.56 | 2.13 |
| Earnings per share attributable to owners of the parent-diluted (yen) | 18.43 | 20.56 | 2.13 |

* Gain on sales of property, plant and equipment and others were included in "Other income".

Condensed Consolidated Statement of Comprehensive Income
Nine months ended December 31, 2021 and 2022

|  | (Millions of yen) |  |  |
| :---: | :---: | :---: | :---: |
|  | Nine months ended December 31, 2021 | Nine months ended December 31, 2022 | Change |
| Profit (loss) for the period | 23,329 | 28,254 | 4,925 |
| Other comprehensive income (loss): |  |  |  |
| Components that will not be reclassified subsequently to profit or loss: |  |  |  |
| Remeasurements of defined benefit plans | 2,612 | (581) | $(3,193)$ |
| Net changes in fair value of financial assets measured through other comprehensive income | (102) | (120) | (18) |
| Share of other comprehensive income of investments accounted for using equity method | 2,324 | (439) | $(2,763)$ |
| Total components that will not be reclassified subsequently to profit or loss | 4,834 | $(1,140)$ | $(5,974)$ |
| Components that will be reclassified subsequently to profit or loss: |  |  |  |
| Net changes in fair value of cash flow hedges | 409 | (77) | (486) |
| Exchange differences on translation of foreign operations | 10,431 | 27,060 | 16,629 |
| Share of other comprehensive income of investments accounted for using equity method | 18 | 263 | 245 |
| Total components that will be reclassified subsequently to profit or loss | 10,858 | 27,246 | 16,388 |
| Total other comprehensive income (loss) | 15,692 | 26,106 | 10,414 |
| Comprehensive income (loss) | 39,021 | 54,360 | 15,339 |
| Comprehensive income (loss) attributable to: |  |  |  |
| Owners of the parent | 38,940 | 53,750 | 14,810 |
| Non-controlling interests | 81 | 610 | 529 |

Three months ended December 31, 2021 and 2022

|  | (Millions of yen) |  |  |
| :---: | :---: | :---: | :---: |
|  | Three months ended December 31, 2021 | Three months ended December 31, 2022 | Change |
| Profit (loss) for the period | 12,067 | 12,912 | 845 |
| Other comprehensive income (loss): |  |  |  |
| Components that will not be reclassified subsequently to profit or loss: |  |  |  |
| Remeasurements of defined benefit plans | 31 | (11) | (42) |
| Net changes in fair value of financial assets measured through other comprehensive income | (13) | 23 | 36 |
| Share of other comprehensive income of investments accounted for using equity method | 2,174 | 329 | $(1,845)$ |
| Total components that will not be reclassified subsequently to profit or loss | 2,192 | 341 | $(1,851)$ |
| Components that will be reclassified subsequently to profit or loss: |  |  |  |
| Net changes in fair value of cash flow hedges | 4 | 70 | 66 |
| Exchange differences on translation of foreign operations | 8,531 | $(32,876)$ | $(41,407)$ |
| Share of other comprehensive income of investments accounted for using equity method | 33 | 197 | 164 |
| Total components that will be reclassified subsequently to profit or loss | 8,568 | $(32,609)$ | $(41,177)$ |
| Total other comprehensive income (loss) | 10,760 | $(32,268)$ | $(43,028)$ |
| Comprehensive income (loss) | 22,827 | $(19,356)$ | $(42,183)$ |
| Comprehensive income (loss) attributable to: |  |  |  |
| Owners of the parent | 22,854 | $(19,330)$ | $(42,184)$ |
| Non-controlling interests | (27) | (26) | 1 |

Consolidated Sales by Product Category
Nine months ended December 31, 2021 and 2022


Three months ended December 31, 2021 and 2022
(Millions of yen)

|  | (Millions of yen) |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Three months ended December 31, 2021 | Three months ended December 31, 2022 | Change | \% |
| <Digital Services> | 348,599 | 418,724 | 70,125 | 20.1 |
| Percentage of sales (\%) | 80.6 | 75.4 |  |  |
| <Digital Products> | 6,277 | 8,462 | 2,185 | 34.8 |
| Percentage of sales (\%) | 1.5 | 1.5 |  |  |
| <Graphic Communications> | 48,518 | 60,676 | 12,158 | 25.1 |
| Percentage of sales (\%) | 11.2 | 10.9 |  |  |
| <Industrial Solutions> | 24,434 | 27,994 | 3,560 | 14.6 |
| Percentage of sales (\%) | 5.6 | 5.0 |  |  |
| <Other> | 4,904 | 39,216 | 34,312 | 699.7 |
| Percentage of sales (\%) | 1.1 | 7.1 |  |  |
| Grand Total | 432,732 | 555,072 | 122,340 | 28.3 |
| Percentage of sales (\%) | 100.0 | 100.0 |  |  |

* Sales of PFU are included in Other segment.
(Notes) 1. Digital services as a business segment is mainly limited to the office services business and the office printing sales business. This segment does not include all digital services, which Ricoh aims to transform into "a digital services company" that connects workplaces and support worker's creativity. "Digital Services" provided as "a digital services company" is included in all the business segments as well as Digital Services business segment.
For the product line of each category, please refer to "(7) Segment Information" on page 17.

2. The electronics business in Industrial Solutions has been reclassified into Digital Products from this third quarter. Prior year comparative figures have also been reclassified to conform to the current year's presentation.

## Consolidated Sales by Geographic Area

Nine months ended December 31, 2021 and 2022

|  | (Millions of yen) |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Nine months ended December 31, 2021 | Nine months ended December 31, 2022 | Change | \% |
| <Domestic> | 502,110 | 551,232 | 49,122 | 9.8 |
| Percentage of sales (\%) | 39.3 | 36.1 |  |  |
| <Overseas> | 774,085 | 977,376 | 203,291 | 26.3 |
| Percentage of sales (\%) | 60.7 | 63.9 |  |  |
| The Americas | 323,231 | 441,934 | 118,703 | 36.7 |
| Percentage of sales (\%) | 25.3 | 28.9 |  |  |
| Europe, Middle East and Africa | 328,977 | 394,892 | 65,915 | 20.0 |
| Percentage of sales (\%) | 25.8 | 25.8 |  |  |
| Other | 121,877 | 140,550 | 18,673 | 15.3 |
| Percentage of sales (\%) | 9.6 | 9.2 |  |  |
| Grand Total | 1,276,195 | 1,528,608 | 252,413 | 19.8 |
| Percentage of sales (\%) | 100.0 | 100.0 |  |  |

Three months ended December 31, 2021 and 2022

|  | (Millions of yen) |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Three months ended December 31, 2021 | Three months ended December 31, 2022 | Change | \% |
| <Domestic> | 165,954 | 199,646 | 33,692 | 20.3 |
| Percentage of sales (\%) | 38.4 | 36.0 |  |  |
| <Overseas> | 266,778 | 355,426 | 88,648 | 33.2 |
| Percentage of sales (\%) | 61.6 | 64.0 |  |  |
| The Americas | 108,559 | 158,260 | 49,701 | 45.8 |
| Percentage of sales (\%) | 25.1 | 28.5 |  |  |
| Europe, Middle East and Africa | 116,655 | 146,548 | 29,893 | 25.6 |
| Percentage of sales (\%) | 27.0 | 26.4 |  |  |
| Other | 41,564 | 50,618 | 9,054 | 21.8 |
| Percentage of sales (\%) | 9.6 | 9.1 |  |  |
| Grand Total | 432,732 | 555,072 | 122,340 | 28.3 |
| Percentage of sales (\%) | 100.0 | 100.0 |  |  |

(3) Condensed Consolidated Statement of Changes in Equity


|  | Other components of equity |  | Retained earnings | Equity attributable to owners of the parent | Non-controlling interests | Total equity |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Exchange differences on translation of foreign operations | Total other components of equity |  |  |  |  |
| Balance as of April 1, $2021$ | 74,720 | 82,097 | 561,578 | 920,246 | 3,606 | 923,852 |
| Profit (loss) for the period <br> Other comprehensive income (loss) | 10,501 | 15,754 | 23,186 | $\begin{aligned} & 23,186 \\ & 15,754 \end{aligned}$ | 143 $(62)$ | $\begin{aligned} & 23,329 \\ & 15,692 \end{aligned}$ |
| Comprehensive income (loss) | 10,501 | 15,754 | 23,186 | 38,940 | 81 | 39,021 |
| Net change in treasury stock |  |  |  | $(92,855)$ |  | $(92,855)$ |
| Dividends declared and approved to owners |  |  | $(14,058)$ | $(14,058)$ | (30) | $(14,088)$ |
| Share-based payment transactions |  |  |  | $41$ |  | 41 |
| Transfer from other components of equity to retained earnings Other |  | $(2,998)$ |  | $(2,077)$ |  | $(2,077)$ |
| Total transactions with owners | - | $(2,998)$ | $(13,137)$ | $(108,949)$ | (30) | $(108,979)$ |
| Balance as of December 31, 2021 | 85,221 | 94,853 | 571,627 | 850,237 | 3,657 | 853,894 |

(Millions of Yen)

|  | CommonStock | Additional paid-in capital | Treasury stock | Other components of equity |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Remeasureme nts of defined benefit plans | Net changes in fair value of financial assets measured through other comprehensive income | Net changes in fair value of cash flow hedges |
| Balance as of April 1, 2022 | 135,364 | 180,942 | (460) | - | 4,540 | 246 |
| Profit (loss) for the period <br> Other comprehensive income (loss) <br> Comprehensive income (loss) <br> Net change in treasury stock <br> Retirement of treasury stock <br> Dividends declared and approved to owners <br> Share-based payment transactions <br> Change in scope of consolidation <br> Written put options over non-controlling interests <br> Transfer from other components of equity to retained earnings <br> Transfer from retained earnings to additional paid-in capital <br> Total transactions with owners <br> Balance as of December 31, 2022 |  |  |  | (581) | (555) | 197 |
|  | - | - | - | (581) | (555) | 197 |
|  |  | (21) | $(30,005)$ |  |  |  |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  |  | 72 | 18 |  |  |  |
|  |  |  |  |  |  |  |
|  |  | $(22,485)$ |  |  |  |  |
|  |  |  |  | 581 | (54) |  |
|  |  | 21 |  |  |  |  |
|  | - | $(22,413)$ | 27 | 581 | (54) | - |
|  | 135,364 | 158,529 | (433) | - | 3,931 | 443 |


(4) Condensed Consolidated Statement of Cash Flows

|  |  | Millions of yen) |
| :---: | :---: | :---: |
|  | Nine months ended December 31, 2021 | Nine months ended December 31, 2022 |
| I. Cash Flows from Operating Activities: |  |  |
| Profit (loss) for the period | 23,329 | 28,254 |
| Adjustments to reconcile profit for the period to net cash provided by (used in) operating activities: |  |  |
| Depreciation and amortization | 67,997 | 68,470 |
| Other income | $(11,954)$ | (425) |
| Share of (profit) loss of investments accounted for using the equity method | $(5,474)$ | $(5,686)$ |
| Finance income and costs | 480 | 2,973 |
| Income tax expenses | 7,374 | 14,067 |
| (Increase) decrease in trade and other receivables | 50,855 | $(4,341)$ |
| (Increase) decrease in inventories | $(32,230)$ | $(63,299)$ |
| (Increase) decrease in lease receivables | 18,965 | 13,566 |
| Increase (decrease) in trade and other payables | $(57,771)$ | $(11,869)$ |
| Increase (decrease) in accrued pension and retirement benefits | $(7,596)$ | $(6,087)$ |
| Other, net | (913) | $(6,751)$ |
| Interest and dividends received | 2,362 | 4,111 |
| Interest paid | $(1,740)$ | $(3,823)$ |
| Income taxes paid | $(15,081)$ | $(22,692)$ |
| Net cash provided by (used in) operating activities | 38,603 | 6,468 |
| II. Cash Flows from Investing Activities: |  |  |
| Proceeds from sales of property, plant and equipment | 13,352 | 2,157 |
| Expenditures for property, plant and equipment | $(22,685)$ | $(28,548)$ |
| Expenditures for intangible assets | $(24,527)$ | $(25,589)$ |
| Payments for purchases of investment securities | (440) | (389) |
| Proceeds from sales of investment securities | 4,103 | 489 |
| Net (increase) decrease in time deposits | 40 | (42) |
| Purchase of business, net of cash acquired | $(3,837)$ | $(52,233)$ |
| Net cash provided by (used in) investing activities | $(33,994)$ | $(104,155)$ |
| III. Cash Flows from Financing Activities: |  |  |
| Net increase (decrease) of short-term debt | 6,431 | 39,143 |
| Proceeds from long-term debt | 16,143 | 109,046 |
| Repayments of long-term debt | $(15,712)$ | $(23,009)$ |
| Repayments of bonds | - | $(13,725)$ |
| Repayments of lease liabilities | $(23,382)$ | $(24,226)$ |
| Dividends paid | $(14,058)$ | $(18,635)$ |
| Payments for purchase of treasury stock | $(92,716)$ | $(30,005)$ |
| Other, net | (230) | (105) |
| Net cash provided by (used in) financing activities | $(123,524)$ | 38,484 |
| IV. Effect of Exchange Rate Changes on Cash and Cash Equivalents | 3,070 | 5,814 |
| V. Net Increase (decrease) in Cash and Cash Equivalents | $(115,845)$ | $(53,389)$ |
| VI. Cash and Cash Equivalents at Beginning of Year | 330,344 | 234,020 |
| VII. Cash and Cash Equivalents at End of Period | 214,499 | 180,631 |

Notes: The difference in the amount of "cash and cash equivalents" between condensed consolidated statement of financial position and condensed consolidated statement of cash flows represents bank overdrafts.
(5) Notes on premise going concern

Not applicable
(6) Changes in accounting policies

Significant accounting policies which apply in the Condensed Consolidated Financial Statements are the same as those in the previous fiscal year.
(7) Segment Information

Operating Segment Information
Nine months ended December 31, 2021 and 2022


|  | (Millions of yen) |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Three months ended December 31, 2021 | Three months ended December 31, 2022 | Change | \% |
| Digital Services: |  |  |  |  |
| Sales: |  |  |  |  |
| Unaffiliated customers | 348,599 | 418,724 | 70,125 | 20.1 |
| Intersegment |  | - | - | - |
| Total | 348,599 | 418,724 | 70,125 | 20.1 |
| Operating expenses | 344,655 | 410,735 | 66,080 | 19.2 |
| Operating profit (loss) | 3,944 | 7,989 | 4,045 | 102.6 |
| Operating profit (loss) on sales in Digital Services (\%) | 1.1 | 1.9 |  |  |
| Digital Products: |  |  |  |  |
| Sales: |  |  |  |  |
| Unaffiliated customers | 6,277 | 8,462 | 2,185 | 34.8 |
| Intersegment | 90,442 | 109,520 | 19,078 | 21.1 |
| Total | 96,719 | 117,982 | 21,263 | 22.0 |
| Operating expenses | 80,972 | 113,120 | 32,148 | 39.7 |
| Operating profit (loss) | 15,747 | 4,862 | $(10,885)$ | (69.1) |
| Operating profit (loss) on sales in Digital Products (\%) | 16.3 | 4.1 |  |  |
| Graphic Communications: |  |  |  |  |
| Sales: |  |  |  |  |
| Unaffiliated customers | 48,518 | 60,676 | 12,158 | 25.1 |
| Intersegment | - | - | - | - |
| Total | 48,518 | 60,676 | 12,158 | 25.1 |
| Operating expenses | 46,959 | 54,527 | 7,568 | 16.1 |
| Operating profit (loss) | 1,559 | 6,149 | 4,590 | 294.4 |
| Operating profit (loss) on sales in Graphic Communications (\%) | 3.2 | 10.1 |  |  |
| Industrial Solutions: |  |  |  |  |
| Sales: |  |  |  |  |
| Unaffiliated customers | 24,434 | 27,994 | 3,560 | 14.6 |
| Intersegment | 439 | 652 | 213 | 48.5 |
| Total | 24,873 | 28,646 | 3,773 | 15.2 |
| Operating expenses | 24,926 | 28,743 | 3,817 | 15.3 |
| Operating profit (loss) | (53) | (97) | (44) | - |
| Operating profit (loss) on sales in Industrial Solutions (\%) | (0.2) | (0.3) |  |  |
| Other: |  |  |  |  |
| Sales: |  |  |  |  |
| Unaffiliated customers | 4,904 | 39,216 | 34,312 | 699.7 |
| Intersegment | 3,299 | 4,149 | 850 | 25.8 |
| Total | 8,203 | 43,365 | 35,162 | 428.6 |
| Operating expenses | 11,903 | 43,681 | 31,778 | 267.0 |
| Operating profit (loss) | $(3,700)$ | (316) | 3,384 | - |
| Operating profit (loss) on sales in Other (\%) | (45.1) | (0.7) |  |  |
| Eliminations and Corporate: |  |  |  |  |
| Sales: |  |  |  |  |
| Intersegment | $(94,180)$ | $(114,321)$ | $(20,141)$ |  |
| Total | $(94,180)$ | $(114,321)$ | $(20,141)$ | - |
| Operating expenses: |  |  |  |  |
| Intersegment | $(94,180)$ | $(114,321)$ | $(20,141)$ |  |
| Corporate | 4,888 | 2,427 | $(2,461)$ |  |
| Total | $(89,292)$ | $(111,894)$ | $(22,602)$ | - |
| Operating profit (loss) | $(4,888)$ | $(2,427)$ | 2,461 | - |
| Consolidated: |  |  |  |  |
| Sales: |  |  |  |  |
| Unaffiliated customers | 432,732 | 555,072 | 122,340 | 28.3 |
| Intersegment | - | - | - | - |
| Total | 432,732 | 555,072 | 122,340 | 28.3 |
| Operating expenses | 420,123 | 538,912 | 118,789 | 28.3 |
| Operating profit (loss) | 12,609 | 16,160 | 3,551 | 28.2 |
| Operating profit (loss) on consolidated sales (\%) | 2.9 | 2.9 |  |  |

Intersegment sales are primarily for Digital Services. Each category includes the following product line:
Digital Services Sales of MFPs (multifunctional printers), laser printers, digital duplicators, wide format printers, facsimile machine, scanners, personal computers, servers, network equipment, related parts \& supplies, services, support, software and service \& solutions related to documents
Digital Products Production and OEM of MFPs (multifunctional printers), laser printers, digital duplicators, wide format printers, facsimile machine, scanners, network equipment, and related parts \& supplies, production and sales of electronic components
Graphic Communications Production and sales of cut sheet printers, continuous feed printers, inkjet heads, imaging systems, industrial printers, related parts \& supplies, services, support and software
Industrial Solutions Production and sales of thermal paper and thermal media, industrial optical component/module and precision mechanical component
Other* Digital cameras, $360^{\circ}$ cameras, environment and healthcare

* Sales and profit and loss of PFU are included in Other segment.
(Notes) 1. Digital services as a business segment is mainly limited to the office services business and the office printing sales business. This segment does not include all digital services, which Ricoh aims to transform into "a digital services company" that connects workplaces and support worker's creativity. "Digital Services" provided as "a digital services company" is included in all the business segments as well as Digital Services business segment.

2. The electronics business in Industrial Solutions has been reclassified into Digital Products from this third quarter. Prior year comparative figures have also been reclassified to conform to the current year's presentation.

## -APPENDIX- (Nine months ended December 31, 2022)

1. Consolidated Sales by Product Category

Nine months ended December 31, 2021 and 2022

|  |  |  | (Millions of yen) |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Nine months } \\ \text { ended } \\ \text { December 31, } \\ 2021 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Nine months } \\ \text { ended } \\ \text { December 31, } \\ 2022 \\ \hline \end{gathered}$ | Change | \% | Change excluding exchange impact | \% |
| <Digital Services> | 1,037,069 | 1,186,964 | 149,895 | 14.5 | 56,783 | 5.5 |
| Percentage of sales (\%) | 81.3 | 77.6 |  |  |  |  |
| Domestic | 439,134 | 455,825 | 16,691 | 3.8 | 16,691 | 3.8 |
| Overseas | 597,935 | 731,139 | 133,204 | 22.3 | 40,092 | 6.7 |
| The Americas | 241,092 | 315,893 | 74,801 | 31.0 | 16,040 | 6.7 |
| Europe, Middle East and Africa | 278,125 | 327,033 | 48,908 | 17.6 | 25,678 | 9.2 |
| Other | 78,718 | 88,213 | 9,495 | 12.1 | $(1,626)$ | (2.1) |
| <Digital Products> | 18,432 | 23,592 | 5,160 | 28.0 | 3,308 | 17.9 |
| Percentage of sales (\%) | 1.4 | 1.5 |  |  |  |  |
| Domestic | 12,389 | 15,987 | 3,598 | 29.0 | 3,598 | 29.0 |
| Overseas | 6,043 | 7,605 | 1,562 | 25.8 | (290) | (4.8) |
| The Americas | 554 | 734 | 180 | 32.5 | 50 | 9.0 |
| Europe, Middle East and Africa | 14 | 9 | (5) | (35.7) | (6) | (42.9) |
| Other | 5,475 | 6,862 | 1,387 | 25.3 | (334) | (6.1) |
| <Graphic Communications> | 135,548 | 169,558 | 34,010 | 25.1 | 13,236 | 9.8 |
| Percentage of sales (\%) | 10.6 | 11.1 |  |  |  |  |
| Domestic | 19,301 | 19,630 | 329 | 1.7 | 329 | 1.7 |
| Overseas | 116,247 | 149,928 | 33,681 | 29.0 | 12,907 | 11.1 |
| The Americas | 62,557 | 85,794 | 23,237 | 37.1 | 7,034 | 11.2 |
| Europe, Middle East and Africa | 35,297 | 43,122 | 7,825 | 22.2 | 4,869 | 13.8 |
| Other | 18,393 | 21,012 | 2,619 | 14.2 | 1,004 | 5.5 |
| <Industrial Solutions> | 70,085 | 83,793 | 13,708 | 19.6 | 6,416 | 9.2 |
| Percentage of sales (\%) | 5.5 | 5.5 |  |  |  |  |
| Domestic | 24,213 | 24,570 | 357 | 1.5 | 357 | 1.5 |
| Overseas | 45,872 | 59,223 | 13,351 | 29.1 | 6,059 | 13.2 |
| The Americas | 15,862 | 24,042 | 8,180 | 51.6 | 3,718 | 23.4 |
| Europe, Middle East and Africa | 12,825 | 17,301 | 4,476 | 34.9 | 3,260 | 25.4 |
| Other | 17,185 | 17,880 | 695 | 4.0 | (919) | (5.3) |
| <Other> | 15,061 | 64,701 | 49,640 | 329.6 | 48,522 | 322.2 |
| Percentage of sales (\%) | 1.2 | 4.2 |  |  |  |  |
| Domestic | 7,073 | 35,220 | 28,147 | 397.9 | 28,147 | 397.9 |
| Overseas | 7,988 | 29,481 | 21,493 | 269.1 | 20,375 | 255.1 |
| The Americas | 3,166 | 15,471 | 12,305 | 388.7 | 11,688 | 369.2 |
| Europe, Middle East and Africa | 2,716 | 7,427 | 4,711 | 173.5 | 4,515 | 166.2 |
| Other | 2,106 | 6,583 | 4,477 | 212.6 | 4,172 | 198.1 |
| Total | 1,276,195 | 1,528,608 | 252,413 | 19.8 | 128,265 | 10.1 |
| Percentage of sales (\%) | 100.0 | 100.0 |  |  |  |  |
| Domestic | 502,110 | 551,232 | 49,122 | 9.8 | 49,122 | 9.8 |
| Percentage of sales (\%) | 39.3 | 36.1 |  |  |  |  |
| Overseas | 774,085 | 977,376 | 203,291 | 26.3 | 79,143 | 10.2 |
| Percentage of sales (\%) | 60.7 | 63.9 |  |  |  |  |
| The Americas | 323,231 | 441,934 | 118,703 | 36.7 | 38,530 | 11.9 |
| Percentage of sales (\%) | 25.3 | 28.9 |  |  |  |  |
| Europe, Middle East and Africa | 328,977 | 394,892 | 65,915 | 20.0 | 38,316 | 11.6 |
| Percentage of sales (\%) | 25.8 | 25.8 |  |  |  |  |
| Other | 121,877 | 140,550 | 18,673 | 15.3 | 2,297 | 1.9 |
| Percentage of sales (\%) | 9.6 | 9.2 |  |  |  |  |

$\left.\begin{array}{ll}\text { Intersegment sales are primarily for Digital Services. Each category includes the following product line: } \\ \text { Digital Services } & \begin{array}{l}\text { Sales of MFPs (multifunctional printers), laser printers, digital duplicators, wide format printers, } \\ \text { facsimile machine, scanners, personal computers, servers, network equipment, }\end{array} \\ \text { related parts \& supplies, services, support, software and service \& solutions related to documents }\end{array}\right\}$
(Notes) 1. Digital services as a business segment is mainly limited to the office services business and the office printing sales business. This segment does not include all digital services, which Ricoh aims to transform into "a digital services company" that connects workplaces and support worker's creativity. "Digital Services" provided as "a digital services company" is included in all the business segments as well as Digital Services business segment.
2. The electronics business in Industrial Solutions has been reclassified into Digital Products from this third quarter. Prior year comparative figures have also been reclassified to conform to the current year's presentation.

## 2. Consolidated Sales by Product Category

Three months ended December 31, 2021 and 2022
(Millions of yen)

| M |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Three months ended December 31, 2021 | Three months ended December 31, 2022 | Change | \% | Change excluding exchange impact | \% |
| <Digital Services> | 348,599 | 418,724 | 70,125 | 20.1 | 32,990 | 9.5 |
| Percentage of sales (\%) | 80.6 | 75.4 |  |  |  |  |
| Domestic | 144,822 | 156,055 | 11,233 | 7.8 | 11,233 | 7.8 |
| Overseas | 203,777 | 262,669 | 58,892 | 28.9 | 21,757 | 10.7 |
| The Americas | 79,387 | 110,183 | 30,796 | 38.8 | 9,108 | 11.5 |
| Europe, Middle East and Africa | 98,068 | 121,020 | 22,952 | 23.4 | 11,433 | 11.7 |
| Other | 26,322 | 31,466 | 5,144 | 19.5 | 1,216 | 4.6 |
| <Digital Products> | 6,277 | 8,462 | 2,185 | 34.8 | 1,493 | 23.8 |
| Percentage of sales (\%) | 1.5 | 1.5 |  |  |  |  |
| Domestic | 4,500 | 5,873 | 1,373 | 30.5 | 1,373 | 30.5 |
| Overseas | 1,777 | 2,589 | 812 | 45.7 | 120 | 6.8 |
| The Americas | 235 | 170 | (65) | (27.7) | (97) | (41.3) |
| Europe, Middle East and Africa | 4 | 4 | - | - | (1) | (25.0) |
| Other | 1,538 | 2,415 | 877 | 57.0 | 218 | 14.2 |
| <Graphic Communications> | 48,518 | 60,676 | 12,158 | 25.1 | 3,930 | 8.1 |
| Percentage of sales (\%) | 11.2 | 10.9 |  |  |  |  |
| Domestic | 6,631 | 6,527 | (104) | (1.6) | (104) | (1.6) |
| Overseas | 41,887 | 54,149 | 12,262 | 29.3 | 4,034 | 9.6 |
| The Americas | 21,894 | 31,384 | 9,490 | 43.3 | 3,253 | 14.9 |
| Europe, Middle East and Africa | 13,218 | 15,620 | 2,402 | 18.2 | 949 | 7.2 |
| Other | 6,775 | 7,145 | 370 | 5.5 | (168) | (2.5) |
| <Industrial Solutions> | 24,434 | 27,994 | 3,560 | 14.6 | 913 | 3.7 |
| Percentage of sales (\%) | 5.6 | 5.0 |  |  |  |  |
| Domestic | 7,797 | 8,137 | 340 | 4.4 | 340 | 4.4 |
| Overseas | 16,637 | 19,857 | 3,220 | 19.4 | 573 | 3.4 |
| The Americas | 5,982 | 7,947 | 1,965 | 32.8 | 398 | 6.7 |
| Europe, Middle East and Africa | 4,451 | 5,756 | 1,305 | 29.3 | 737 | 16.6 |
| Other | 6,204 | 6,154 | (50) | (0.8) | (562) | (9.1) |
| <Other> | 4,904 | 39,216 | 34,312 | 699.7 | 33,892 | 691.1 |
| Percentage of sales (\%) | 1.1 | 7.1 |  |  |  |  |
| Domestic | 2,204 | 23,054 | 20,850 | 946.0 | 20,850 | 946.0 |
| Overseas | 2,700 | 16,162 | 13,462 | 498.6 | 13,042 | 483.0 |
| The Americas | 1,061 | 8,576 | 7,515 | 708.3 | 7,292 | 687.3 |
| Europe, Middle East and Africa | 914 | 4,148 | 3,234 | 353.8 | 3,137 | 343.2 |
| Other | 725 | 3,438 | 2,713 | 374.2 | 2,613 | 360.4 |
| Total | 432,732 | 555,072 | 122,340 | 28.3 | 73,218 | 16.9 |
| Percentage of sales (\%) | 100.0 | 100.0 |  |  |  |  |
| Domestic | $165,954$ | 199,646 | 33,692 | 20.3 | 33,692 | 20.3 |
| Percentage of sales (\%) | 38.4 | 36.0 |  |  |  |  |
| Overseas | 266,778 | 355,426 | 88,648 | 33.2 | 39,526 | 14.8 |
| Percentage of sales (\%) | 61.6 | 64.0 |  |  |  |  |
| The Americas | 108,559 | 158,260 | 49,701 | 45.8 | 19,954 | 18.4 |
| Percentage of sales (\%) | 25.1 | 28.5 |  |  |  |  |
| Europe, Middle East and Africa | 116,655 | 146,548 | 29,893 | 25.6 | 16,255 | 13.9 |
| Percentage of sales (\%) | 27.0 | 26.4 |  |  |  |  |
| Other | 41,564 | 50,618 | 9,054 | 21.8 | 3,317 | 8.0 |
| Percentage of sales (\%) | 9.6 | 9.1 |  |  |  |  |

$\left.\begin{array}{l}\text { Intersegment sales are primarily for Digital Services. Each category includes the following product line: } \\ \text { Digital Services } \\ \begin{array}{ll}\text { Sales of MFPs (multifunctional printers), laser printers, digital duplicators, wide format printers, } \\ \text { facsimile machine, scanners, personal computers, servers, network equipment, } \\ \text { related parts \& supplies, services, support, software and service \& solutions related to documents }\end{array} \\ \text { Digital Products } \\ \text { Production and OEM of MFPs (multifunctional printers), laser printers, digital duplicators, wide } \\ \text { format printers, facsimile machine, scanners, network equipment, and related parts \& supplies, } \\ \text { production and sales of electronic components }\end{array}\right\}$
(Notes) 1. Digital services as a business segment is mainly limited to the office services business and the office printing sales business. This segment does not include all digital services, which Ricoh aims to transform into "a digital services company" that connects workplaces and support worker's creativity. "Digital Services" provided as "a digital services company" is included in all the business segments as well as Digital Services business segment.
2. The electronics business in Industrial Solutions has been reclassified into Digital Products from this third quarter. Prior year comparative figures have also been reclassified to conform to the current year's presentation.
3. Forecast of Consolidated Performance
(Billions of yen)

|  | $\begin{aligned} & \text { Nine months } \\ & \text { ended } \\ & \text { December 31, } \\ & 2022 \\ & \text { Results } \\ & \hline \end{aligned}$ | Change <br> \% | Three months ending March 31, 2023 Forecast | Change <br> \% | Year ending March 31, 2023 <br> Forecast | Change <br> \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales | 1,528.6 | 19.8 | 571.3 | 18.4 | 2,100.0 | 19.4 |
| Gross profit | 538.8 | 16.7 | 188.1 | 17.0 | 727.0 | 16.8 |
| Operating profit | 39.6 | 54.1 | 45.3 | 216.5 | 85.0 | 112.2 |
| Profit before income tax expenses | 42.3 | 37.8 | 45.3 | 231.6 | 87.7 | 97.6 |
| Profit attributable to owners of the parent | 27.4 | 18.3 | 29.5 | 311.4 | 57.0 | 87.7 |
| Earnings per share attributable to owners of the parent-basic (yen) | 44.29 | 10.22 | 48.11 | 36.83 | 92.40 | 47.05 |
| Earnings per share attributable to owners of the parent- diluted (yen) | 44.28 | 10.22 | 48.09 | 36.81 | 92.37 | 47.03 |
| Capital expenditures | 28.5 |  | 12.4 |  | 41.0 |  |
| Depreciation | 31.0 |  | 10.9 |  | 42.0 |  |
| R\&D expenditures | 77.3 |  | 24.6 |  | 102.0 |  |
| Exchange rate (Yen/US\$) | 136.49 |  | 125.00 |  | 133.62 |  |
| Exchange rate (Yen/EURO) | 140.55 |  | 135.00 |  | 139.16 |  |

* The amounts presented in capital expenditures and depreciation are for property, plant and equipment.

4. Forecast of Consolidated Sales by Product Category

| (Billions of yen) |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Year ended March 31,2022 | Three months ending March 31, 2023 |  | Year ending March 31, 2023 |  |  |  |
|  | Results | Forecast | Forecast excluding exchange impact | Forecast | Change | Forecast excluding exchange impact | Change \% |
| <Digital Services> | 1,428.1 | 413.0 | 400.0 | 1,600.0 | 12.0 | 1,493.9 | 4.6 |
| Domestic | 615.8 | 195.2 | 195.2 | 651.1 | 5.7 | 651.1 | 5.7 |
| Overseas | 812.3 | 217.7 | 204.8 | 948.9 | 16.8 | 842.8 | 3.7 |
| The Americas | 329.9 | 86.4 | 81.0 | 402.3 | 21.9 | 338.1 | 2.5 |
| Europe, Middle East and Africa | 380.3 | 106.9 | 103.1 | 434.0 | 14.1 | 406.9 | 7.0 |
| Other | 102.0 | 24.3 | 20.6 | 112.6 | 10.3 | 97.7 | (4.2) |
| <Digital Products> | 24.4 | 5.4 | 5.5 | 29.0 | 18.5 | 27.3 | 11.6 |
| Domestic | 16.7 | 4.1 | 4.1 | 20.1 | 20.0 | 20.1 | 20.0 |
| Overseas | 7.7 | 1.2 | 1.4 | 8.8 | 15.3 | 7.2 | (6.6) |
| The Americas | 0.6 | 0.1 | 0.1 | 0.8 | 27.4 | 0.7 | 6.8 |
| Europe, Middle East and Africa | 0.0 | 0.0 | 0.0 | 0.0 | (30.6) | 0.0 | (34.6) |
| Other | 6.9 | 1.1 | 1.3 | 8.0 | 14.5 | 6.4 | (7.7) |
| <Graphic Communications> | 187.0 | 70.4 | 65.2 | 240.0 | 28.3 | 214.0 | 14.4 |
| Domestic | 26.3 | 10.0 | 10.0 | 29.7 | 12.6 | 29.7 | 12.6 |
| Overseas | 160.7 | 60.3 | 55.2 | 210.3 | 30.9 | 184.3 | 14.7 |
| The Americas | 86.8 | 32.9 | 30.2 | 118.7 | 36.7 | 99.8 | 15.0 |
| Europe, Middle East and Africa | 48.5 | 18.2 | 17.4 | 61.4 | 26.5 | 57.6 | 18.8 |
| Other | 25.3 | 9.1 | 7.4 | 30.2 | 19.1 | 26.8 | 6.0 |
| <Industrial Solutions> | 99.4 | 32.2 | 30.3 | 116.0 | 16.6 | 106.8 | 7.4 |
| Domestic | 37.6 | 13.3 | 13.3 | 37.8 | 0.7 | 37.8 | 0.7 |
| Overseas | 61.8 | 18.8 | 16.9 | 78.1 | 26.2 | 68.9 | 11.4 |
| The Americas | 22.1 | 7.7 | 7.1 | 31.7 | 43.6 | 26.6 | 20.7 |
| Europe, Middle East and Africa | 17.6 | 5.5 | 5.3 | 22.8 | 29.8 | 21.4 | 21.8 |
| Other | 22.1 | 5.6 | 4.5 | 23.4 | 6.1 | 20.7 | (6.2) |
| <Other> | 19.3 | 50.2 | 45.2 | 115.0 | 494.3 | 108.8 | 462.5 |
| Domestic | 8.6 | 20.9 | 20.9 | 56.2 | 548.1 | 56.2 | 548.1 |
| Overseas | 10.6 | 29.3 | 24.2 | 58.8 | 450.6 | 52.6 | 393.0 |
| The Americas | 4.0 | 14.7 | 11.7 | 30.2 | 639.8 | 26.5 | 551.6 |
| Europe, Middle East and Africa | 3.6 | 7.3 | 6.6 | 14.8 | 310.2 | 13.9 | 286.0 |
| Other | 2.9 | 7.2 | 5.8 | 13.8 | 361.7 | 12.1 | 305.7 |
| Total | 1,758.5 | 571.3 | 546.5 | 2,100.0 | 19.4 | 1,950.9 | 10.9 |
| Domestic | 705.2 | 243.7 | 243.7 | 795.0 | 12.7 | 795.0 | 12.7 |
| Overseas | 1,053.3 | 327.6 | 302.7 | 1,305.0 | 23.9 | 1,155.9 | 9.7 |
| The Americas | 443.6 | 141.8 | 130.2 | 583.8 | 31.6 | 492.0 | 10.9 |
| Europe, Middle East and Africa | 450.1 | 138.2 | 132.7 | 533.1 | 18.4 | 499.9 | 11.1 |
| Other | 159.5 | 47.5 | 39.7 | 188.1 | 17.9 | 163.9 | 2.8 |

* Sales of PFU are included in Other segment.
(Notes) 1. Digital services as a business segment is mainly limited to the office services business and the office printing sales business. This segment does not include all digital services, which Ricoh aims to transform into "a digital services company" that connects workplaces and support worker's creativity. "Digital Services" provided as "a digital services company" is included in all the business segments as well as Digital Services business segment.

2. The electronics business in Industrial Solutions has been reclassified into Digital Products from this third quarter. Prior year comparative figures have also been reclassified to conform to the current year's presentation.
