## QUARTERLY REPORT

Nine months ended December 31, 2011
Results for the Period from April 1, 2011 to December 31, 2011
Three months ended December 31, 2011
Results for the Period from October 1, 2011 to December 31, 2011

## Performance Outline (Consolidated)

(1) Third Quarter ended December 31, 2010, 2011 and Year ending March 31, 2012 (Forecast)

|  | Third Quarter ended December 31, 2010 Results | Third Quarter ended December 31, 2011 Results | Change |
| :---: | :---: | :---: | :---: |
| Domestic sales | 649.4 | 644.8 | -0.7\% |
| Overseas sales | 789.6 | 751.6 | -4.8\% |
| Net sales | 1,439.0 | 1,396.5 | -3.0\% |
| Gross profit | 599.4 | 569.0 | -5.1\% |
| Operating income (loss) | 53.9 | -36.6 |  |
| Income (loss) before income taxes | 41.3 | -47.9 |  |
| Net income (loss) attributable to Ricoh Company, Ltd. | 20.3 | -52.1 | - |
| Exchange rate (Yen/US\$) | 86.90 | 79.00 | -7.90 |
| Exchange rate (Yen/EURO) | 113.53 | 110.71 | -2.82 |
| Net income (loss) attributable to Ricoh Company, Ltd shareholders per share-basic (yen) | 28.03 | -71.86 | -99.89 |
| Net income (loss) attributable to Ricoh Company, Ltd shareholders per share-diluted (yen) | 27.30 | -71.86 | -99.16 |
| Cash flows from operating activities | 74.3 | -26.6 | -100.9 |
| Cash flows from investing activities | -64.1 | -88.5 | -24.3 |
| Cash flows from financing activities | -92.6 | 101.4 | 194.1 |
| Cash and cash equivalents at end of period | 147.8 | 156.6 | 8.8 |
| Capital expenditures | 48.6 | 53.8 | 5.1 |
| Depreciation for tangible fixed assets | 50.1 | 46.8 | -3.3 |
| $\underline{\mathrm{R} \& \mathrm{D}}$ expenditures | 81.3 | 89.3 | 7.9 |
|  | March 31, 2011 | December 31, 2011 | Change |
| Total assets | 2,262.3 | 2,193.2 | -69.1 |
| Ricoh Company, Ltd. shareholders' equity | 929.8 | 804.9 | -124.8 |
| Interest-bearing debt | 630.4 | 752.1 | 121.7 |
| Ricoh Company, Ltd. shareholders' equity ratio (\% | 41.1 | 36.7 | -4.4 |
| Ricoh Company, Ltd. shareholders' equity per share (yen) | 1,281.70 | 1,109.55 | -172.15 |


| (Billions of yen) |  |  |
| ---: | ---: | ---: |
| Year ending <br> March 31, 2012 <br> Forecast | Change |  |
| 885.0 | $1.0 \%$ |  |
| $1,015.0$ | $-4.8 \%$ |  |
| $1,900.0$ | $-2.2 \%$ |  |
| 759.0 | $-3.9 \%$ |  |
| -18.0 | - |  |
| -33.0 | - |  |
| -46.0 | - |  |
| 78.01 | -7.76 |  |
| 109.29 | -3.99 |  |
|  |  |  |
| -63.40 | -90.48 |  |
|  | -63.40 | -89.93 |
|  | - |  |
| - | - |  |
| - | - |  |
| - | - |  |
| 70.0 | 3.0 |  |
| 63.0 | -4.2 |  |
| 115.0 | 4.1 |  |

(2) Three months ended December 31, 2010 and 2011

|  | Three months ended December 31, 2010 Results | Three months ended December 31, 2011 Results | Change |
| :---: | :---: | :---: | :---: |
| Domestic sales | 210.3 | 210.3 | 0.0\% |
| Overseas sales | 257.8 | 247.2 | -4.1\% |
| Net sales | 468.1 | 457.6 | -2.3\% |
| Gross profit | 196.5 | 182.7 | -7.0\% |
| Operating income (loss) | 15.9 | -34.8 |  |
| Income (loss) before income taxes | 13.2 | -40.1 |  |
| Net income (loss) attributable to Ricoh Company, Ltd. | 7.8 | -44.7 | - |
| Exchange rate (Yen/US\$) | 82.66 | 77.39 | -5.27 |
| Exchange rate (Yen/EURO) | 112.30 | 104.29 | -8.01 |
| Net income (loss) attributable to Ricoh Company, Ltd shareholders per share-basic (yen) | 10.79 | -61.71 | -72.50 |
| Net income (loss) attributable to Ricoh Company, Ltd shareholders per share-diluted (yen) | 10.54 | -61.71 | -72.25 |
| Capital expenditures | 9.1 | 17.1 | 8.0 |
| Depreciation for tangible fixed assets | 16.7 | 15.9 | -0.7 |
| R\&D expenditures | 27.3 | 29.8 | 2.4 |

## Ricoh Company, Ltd.

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## Ricoh Company, Ltd. and Consolidated Subsidiaries

Financial Highlights for the Third Quarter Ended December 31, 2011 (U.S. GAAP Financial Information)

1. Results for the Period from April 1, 2011 to December 31, 2011

| (1) Operating Results | (Millions of yen) |  |
| :--- | ---: | ---: |
| Third Quarter ended <br> December 31, 2010 | Third Quarter ended <br> December 31, 2011 |  |
| (\% change from the previous corresponding period) <br> Operating income (loss) <br> (\% change from the previous corresponding period) | $1,439,051$ | $1,396,541$ |
| Income (loss) before income taxes |  |  |
| $\quad$ (\% change from the previous corresponding period) | -2.4 | -3.0 |
| Net income (loss) attributable to Ricoh Company, Ltd. | 53,989 | $-36,617$ |
| (\% change from the previous corresponding period) | 43.1 | - |
| Net income (loss) attributable to Ricoh Company, Ltd. shareholders <br> per share-basic (yen) | 41,344 | $-47,938$ |
| Net income (loss) attributable to Ricoh Company, Ltd. shareholder: | 34.1 | - |
| per share-diluted (yen) | 20,340 | $-52,135$ |


| (2) Financial Position | (Millions of yen) |  |
| :--- | ---: | ---: |
| Total assets | March 31, 2011 | December 31, 2011 |
| Total equity | $2,262,396$ | $2,193,255$ |
| Ricoh Company, Ltd. shareholders' equity | 982,764 | 860,276 |
| Ricoh Company, Ltd. shareholders' equity ratio (\%) | 929,877 | 804,981 |
| Ricoh Company, Ltd. shareholders' equity per share (yen) | 41.1 | 36.7 |

Notes:
i. Comprehensive income: $¥-97,743$ million ( $-\%$ ) ( $¥-38,204$ million ( $-\%$ ) in income in previous fiscal year)

## 2. Dividend information

|  | Year ended <br> March 31, 2011 <br> (Results) | Year ending <br> March 31, 2012 <br> (Forecast) |
| :--- | ---: | ---: |
| Cash dividends, applicable to the year (yen) | 33.00 | 25.00 |
| Interim (yen) | 16.50 | 16.50 |
| Year-end (yen) | 16.50 | 8.50 |

Notes: Revision of expected dividends during this period: No
3. Forecast of Operating Results from April 1, 2011 to March 31, 2012 (Millions of yen)

|  | Year ending <br>  <br> Net sales |
| :--- | ---: |
| Operating loss | $1,900,000$ |
| Loss before income taxes | $-18,000$ |
| Net loss attributable to Ricoh Company, Ltd. | $-33,000$ |
| Net loss attributable to Ricoh Company, Ltd. shareholders per shart | $-46,000$ |
| (yen) | -63.40 |

Notes: Revision of forecast of consolidated operating results during this period: Yes

## 4. Others

(1) Changes in significant subsidiaries: No
(2) Adoption of concise quarterly accounting method or procedure: No
(3) Changes in accounting method: No
(4) Number of common stock outstanding (including treasury stock):

As of December 31, 2011 744,912,078 shares As of March 31, 2011 744,912,078 shares
(5) Number of treasury stock:

As of December 31, 2011 19,412,124 shares As of March 31, 2011 19,409,410 shares
(6) Average number of common stock:

As of December 31, 2011 725,500,788 shares As of March 31, 2011 725,570,022 shares

## Consolidated Performance

## 1. Operating results

## *Overview

Consolidated net sales of Ricoh Group for the third quarter of fiscal year 2011 (the nine months period from April 1, 2011 to December 31, 2011) decreased by $3.0 \%$ as compared to the previous corresponding period, to $¥$ $1,396.5$ billion. During this period, the average yen exchange rates were $¥ 79.00$ against the U.S. dollar (up $¥$ 7.90 ) and $¥ 110.71$ against the Euro (up $¥ 2.82$ ). Net sales would have increased by $0.3 \%$ excluding impact of such foreign currency exchange fluctuation.

Japanese economy had shown recovery from the impact of the Great East Japan Earthquake. However, unpredictable situation remained because of the sharp appreciation of the Yen against Euro since last year end as well as decline of the stock market. Under the severe situation, while domestic sales in the Imaging \& Solutions and the Other increased, domestic sales in the Industrial Products decreased from the previous corresponding period. Consequently, overall sales in Japan decreased by $0.7 \%$ as compared to the previous corresponding period.

As for the overseas economy, in the Americas, signs of improvement had been shown and in China, high growth is ongoing. However, it remained uncertain due to the European debt crisis. Ricoh continued to face the severe business environment in the Americas and Europe due to the appreciation of the Yen.

As for overseas sales by region, as compared to the previous corresponding period, sales in the Americas decreased by $11.0 \%$ due to foreign currency exchange fluctuation (1.9\%, excluding foreign currency exchange fluctuation), sales in Europe, due to the Yen against Euro appreciated, decreased by $0.3 \%$ (increased by $2.5 \%$, excluding foreign currency exchange fluctuation), and sales in Other region, which includes China, South East Asia and Oceania, increased by $6.0 \%$ ( $9.4 \%$, excluding foreign currency exchange fluctuation).

As a result, sales in the overseas market decreased by $4.8 \%$ as compared to the previous corresponding period. Excluding effects of foreign currency fluctuations, net sales in overseas would have increased by $1.2 \%$ as compared to the previous corresponding period.

Gross profit decreased by $5.1 \%$ as compared to the previous corresponding period, to $¥ 569.0$ billion due primarily to decrease in sales and the appreciation of the Yen, despite ongoing cost reduction.

Selling, general and administrative expenses increased by $11.0 \%$ as compared to the previous corresponding period, to $¥ 605.6$ billion due primarily to impairment loss of 36.9 billion on goodwill and long-lived assets for the period of three months ended December 31, 2011 as well as restructuring cost of $¥ 24.2$ billion.

As a result, operating income sharply decreased as compared to the previous corresponding period, to ¥36.6 billion loss (operating income $¥ 53.9$ billion for the previous corresponding period).

Other (income) expenses includes impairment loss of 4.9 billion on securities for the three months ended December 31, 2011 due to the decline of the stock market, however, improved overall due primarily to decrease of foreign exchange loss as compared to the previous corresponding period.

Consequently, income before income taxes decreased as compared to the previous corresponding period, to $¥$ 47.9 billion loss (income before income taxes $¥ 41.3$ billion for the previous corresponding period).

In addition, taking recalculation of deferred tax assets and liabilities in line with reduction of income tax rate by Japanese tax system revision, net income (loss) attributable to Ricoh Company, Ltd. amounted to $¥ 52.1$ billion loss (net income $¥ 20.3$ billion for the previous corresponding period). As for comprehensive income, comprehensive loss increased due primarily to decrease of cumulative translation adjustments.

Conditions by Product Line for nine months ended December 31, 2011 are as follows;

Imaging \& Solutions (Sales down $3.1 \%$ to $¥ 1,225.3$ billion)
Imaging Solutions (Sales down $4.1 \%$ to $¥ 1,082.0$ billion)
Sales in this category decreased by $4.1 \%$ as compared to the previous corresponding period, to $¥ 1,082.0$ billion. The sales would have decreased by $0.1 \%$ excluding the effects of foreign currency fluctuations.
As for sales of PPCs and MFPs, while the sales of color products remained steady, the sales of monochrome products decreased as compared to the previous corresponding period.

Network System Solutions (Sales up $5.5 \%$ to $¥ 143.3$ billion)
Sales in this category increased by $5.5 \%$ as compared to the previous corresponding period, to $¥ 143.3$ billion due primarily to increase in domestic sales of enterprise system software and expanding IT service around the world.

As a result, sales in the Imaging \& Solutions segment decreased by $3.1 \%$ as compared to the previous corresponding period, to $¥ 1,225.3$ billion. Operating income decreased by $80.9 \%$ as compared to the previous corresponding period, to $¥ 20.6$ billion due primarily to impairment loss on goodwill and long-lived assets as well as restructuring cost and the appreciation of Japanese Yen, despite ongoing cost reduction.

## Industrial Products (Sales down $9.8 \%$ to $¥ 74.0$ billion)

Sales in the Industrial Products segment decreased by $9.8 \%$ as compared to the previous corresponding period, to $¥ 74.0$ billion. Sales of semiconductor devices, optical equipment and electronic components decreased as compared to the previous corresponding period. As a result, operating loss in the Industrial Products segment amounted to $¥ 2.6$ billion (operating income $¥ 0.7$ billion for the previous corresponding period).

## Other (Sales up 4.9\% to $¥ 97.0$ billion)

Net sales in the Other segment increased by $4.9 \%$ as compared to the previous corresponding period, to $¥ 97.0$ billion due primarily to acquisition of PENTAX Imaging Corporation.
As a result, operating loss in the Other segment amounted to $¥ 3.5$ billion (operating loss $¥ 1.5$ billion for the previous corresponding period).

## 2. Financial Position

*Assets, Liabilities and Equity
For Assets, from the end of the previous fiscal year, cash and time deposits and trade receivables decreased and inventories increased due partly to initial stock for market demand at the fiscal year end. In addition, the yen equivalent of foreign-currency-denominated assets decreased due to the appreciation of the Yen developed from the previous fiscal year as well as goodwill and long-lived assets decreased due to impairment. As a result, total assets decreased by $¥ 69.1$ billion, to $¥ 2,193.2$ billion.

For Liabilities, the interest-bearing debt increased due primarily to payment for costs in global restructuring program. Consequently, total liabilities increased by $¥ 53.3$ billion, to $¥ 1,332.9$ billion.

For Total Equity, the change in retained earnings resulted from payment for dividends and net loss attributable to Ricoh Company, Ltd. Accumulated other comprehensive loss increased due primarily to the fluctuation of cumulative translation adjustments reflecting exchange fluctuation from the end of the previous period. As a result, Total Equity decreased by $¥ 122.4$ billion from the end of the previous fiscal year, to $¥ 860.2$ billion.
*Cash Flows (Nine months from April 1, 2011 to December 31, 2011)
Net cash used in operating activities in this period decreased by $¥ 100.9$ billion as compared to the previous corresponding period, to $¥$ 26.6 billion outflows due primarily to net loss attributable to Ricoh Company, Ltd. as well as increase of inventory.

Net cash used in investing activities in this period increased by $¥ 24.3$ billion as compared to the previous corresponding period, to $¥ 88.5$ billion due primarily to acquisition of PENTAX Imaging Corporation.

As a result, free cash outflows generated by operating and investing activities amounted to $¥ 115.1$ billion while free cash inflows amounted to $¥ 10.1$ billion in the previous corresponding period.
Net cash provided by financing activities in this period amounted to $¥ 101.4$ billion due primarily to increase of the interest-bearing debt.
As a result, cash and cash equivalents as of December 31, 2011 decreased by $¥ 22.4$ billion as compared to the end of the previous fiscal year, to $¥ 156.6$ billion.

## 3. Forecast for the entire fiscal year

As for the forecast of business results for the fiscal year ending March 31, 2012, Ricoh revises its forecast of sales, gross profit, operating income, income before income taxes and net income attributable to Ricoh Company, Ltd. downward, reflecting the recent business results and environment. Ricoh assumes exchange rates of $¥ 75.00$ against the U.S. dollar and of $¥ 105.00$ against the Euro in the fourth quarter, which were remained from the forecast that announced in October 2011.

Taking forecasted net loss attributable to Ricoh Company, Ltd. for the fiscal year ending March 31, 2012, Ricoh truly regrets to announce that it has decided to change forecasted dividend at the year end from $¥ 16.50$, which were announced in October 2011, downward to $¥ 8.50$. Consequently, total dividends for the fiscal year ending March, 2012 are revised to $¥ 25.00$ includes $¥ 16.50$ paid in December 2011.

Our performance forecast for fiscal year 2012 is as follows:
Exchange Rate Assumptions for the full year ending March 31, 2012
US\$ $1=¥ 78.01$ ( $¥ 85.77$ in previous fiscal year)
EURO $1=¥ 109.29$ ( $¥ 113.28$ in previous fiscal year)

|  | Year ended <br> March 31, 2011 <br> (Results) | Year ending <br> March 31, 2012 <br> (Forecast) | Change |
| :--- | ---: | ---: | ---: |

* Ricoh bases the forecast estimates for the year ending March 31, 2012 above upon information currently available to management, which involves risks and uncertainties that could cause actual results to differ materially from those projected.


## 4. Others

(1) Changes in significant subsidiaries:

Not applicable
(2) Adoption of concise quarterly accounting method or procedure:

Not applicable
(3) Changes in accounting method:

Not applicable
5. Consolidated Financial Statements
(1) Consolidated Balance Sheets

| Assets | (Millions of yen) |  |  |
| :---: | :---: | :---: | :---: |
|  | March 31, 2011 | December 31, 2011 | Change |
| Current Assets |  |  |  |
| Cash and time deposits | 181,179 | 159,249 | -21,930 |
| Trade receivables | 657,817 | 625,331 | -32,486 |
| Inventories | 171,033 | 201,929 | 30,896 |
| Other current assets | 63,990 | 54,903 | -9,087 |
| Total Current Assets | 1,074,019 | 1,041,412 | -32,607 |
| Fixed Assets |  |  |  |
| Tangible fixed assets | 264,740 | 264,942 | 202 |
| Finance receivables | 445,782 | 453,733 | 7,951 |
| Other investments | 477,855 | 433,168 | -44,687 |
| Total Fixed Assets | 1,188,377 | 1,151,843 | -36,534 |
| Total Assets | 2,262,396 | 2,193,255 | -69,141 |
| Note: |  |  |  |
| Contents of cash and time deposits; |  |  |  |
| Cash and cash equivalents | 179,169 | 156,699 |  |
| Time deposits | 2,010 | 2,550 |  |


| Liabilities and Equity | (Millions of yen) |  |  |
| :---: | :---: | :---: | :---: |
|  | March 31, 2011 | December 31, 2011 | Change |
| Current Liabilities |  |  |  |
| Trade payables | 250,483 | 234,007 | -16,476 |
| Short-term borrowings | 151,023 | 215,082 | 64,059 |
| Other current liabilities | 213,194 | 172,149 | -41,045 |
| Total Current Liabilities | 614,700 | 621,238 | 6,538 |
| Fixed Liabilities |  |  |  |
| Long-term indebtedness | 479,422 | 537,065 | 57,643 |
| Accrued pension and severance costs | 140,975 | 137,646 | -3,329 |
| Other fixed liabilities | 44,535 | 37,030 | -7,505 |
| Total Fixed Liabilities | 664,932 | 711,741 | 46,809 |
| Total Liabilities | 1,279,632 | 1,332,979 | 53,347 |
| Equity |  |  |  |
| Common stock | 135,364 | 135,364 | - |
| Additional paid-in capital | 186,083 | 186,083 | - |
| Retained earnings | 815,970 | 739,874 | -76,096 |
| Accumulated other comprehensive loss | -170,702 | -219,519 | -48,817 |
| Treasury stock | -36,838 | -36,821 | 17 |
| Total Ricoh Company, Ltd. shareholders' equity | 929,877 | 804,981 | -124,896 |
| Noncontrolling interests | 52,887 | 55,295 | 2,408 |
| Total Equity | 982,764 | 860,276 | -122,488 |
| Total Liabilities and Equity | 2,262,396 | 2,193,255 | -69,141 |
| Note: |  |  |  |
| Accumulated other comprehensive loss; |  |  |  |
| Net unrealized holding gains on available-for-sale securities | 2,466 | 1,210 | -1,256 |
| Pension liability adjustments | -47,514 | -48,322 | -808 |
| Net unrealized losses on derivative instruments | -1,168 | -1,481 | -313 |
| Cumulative translation adjustments | -124,486 | -170,926 | -46,440 |


| Reference: Exchange rate |  |  |
| :---: | ---: | ---: |
| US\$ 1 | $¥ 83.15$ | $¥ 77.74$ |
| EURO 1 | $¥ 117.57$ | $¥ 100.71$ |

Third Quarter ended December 31, 2010 and 2011

| Millions of yen) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Third Quarter ended December 31, 2010 | Third Quarter ended December 31, 2011 | Change | \% |
| Net sales | 1,439,051 | 1,396,541 | -42,510 | -3.0 |
| Cost of sales | 839,572 | 827,519 | -12,053 | -1.4 |
| Percentage of net sales (\%) | 58.3 | 59.3 |  |  |
| Gross Profit | 599,479 | 569,022 | -30,457 | -5.1 |
| Percentage of net sales (\%) | 41.7 | 40.7 |  |  |
| Selling, general and administrative expenses | 545,490 | 605,639 | 60,149 | 11.0 |
| Percentage of net sales (\%) | 37.9 | 43.3 |  |  |
| Operating income (loss) | 53,989 | -36,617 | -90,606 | - |
| Percentage of net sales (\%) | 3.8 | -2.6 |  |  |
| Other (income) expenses |  |  |  |  |
| Interest and dividend income | 2,154 | 1,940 | -214 | -9.9 |
| Percentage of net sales (\%) | 0.1 | 0.1 |  |  |
| Interest expense | 5,816 | 4,883 | -933 | -16.0 |
| Percentage of net sales (\%) | 0.4 | 0.3 |  |  |
| Other, net | 8,983 | 8,378 | -605 | -6.7 |
| Percentage of net sales (\%) | 0.6 | 0.6 |  |  |
| Income (Loss) before income taxes, equity income and minority interests | 41,344 | -47,938 | -89,282 | - |
| Percentage of net sales (\%) | 2.9 | -3.4 |  |  |
| Provision for income taxes | 18,150 | 844 | -17,306 | -95.3 |
| Percentage of net sales (\%) | 1.3 | 0.1 |  |  |
| Equity in earnings of affiliates | -15 | 17 | 32 | - |
| Percentage of net sales (\%) | 0.0 | 0.0 |  |  |
| Consolidated net income (loss) | 23,179 | -48,765 | -71,944 | - |
| Percentage of net sales (\%) | 1.6 | -3.5 |  |  |
| Net income (loss) attributable to noncontrolling |  |  |  |  |
| interests | 2,839 | 3,370 | 531 | 18.7 |
| Percentage of net sales (\%) | 0.2 | 0.2 |  |  |
| Net income (loss) attributable to Ricoh Company, Ltd. | 20,340 | -52,135 | -72,475 | - |
| Percentage of net sales (\%) | 1.4 | -3.7 |  |  |
| Reference : Exchange rate |  |  |  |  |
| US\$ 1 | ¥86.90 | ¥79.00 |  |  |
| EURO 1 | $¥ 113.53$ | $¥ 110.71$ |  |  |

Three months ended December 31, 2010 and 2011

| Millions of yen) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Three months ended December 31, 2010 | Three months ended December 31, 2011 | Change | \% |
| Net sales | 468,195 | 457,656 | -10,539 | -2.3 |
| Cost of sales | 271,634 | 274,896 | 3,262 | 1.2 |
| Percentage of net sales (\%) | 58.0 | 60.1 |  |  |
| Gross Profit | 196,561 | 182,760 | -13,801 | -7.0 |
| Percentage of net sales (\%) | 42.0 | 39.9 |  |  |
| Selling, general and administrative expenses | 180,584 | 217,601 | 37,017 | 20.5 |
| Percentage of net sales (\%) | 38.6 | 47.5 |  |  |
| Operating income (loss) | 15,977 | -34,841 | -50,818 | - |
| Percentage of net sales (\%) | 3.4 | -7.6 |  |  |
| Other (income) expenses |  |  |  |  |
| Interest and dividend income | 779 | 438 | -341 | -43.8 |
| Percentage of net sales (\%) | 0.2 | 0.1 |  |  |
| Interest expense | 1,905 | 1,465 | -440 | -23.1 |
| Percentage of net sales (\%) | 0.4 | 0.3 |  |  |
| Other, net | 1,572 | 4,316 | 2,744 | 174.6 |
| Percentage of net sales (\%) | 0.4 | 1.0 |  |  |
| Income (Loss) before income taxes, |  |  |  |  |
| Percentage of net sales (\%) | 2.8 | -8.8 |  |  |
| Provision for income taxes | 4,556 | 3,386 | -1,170 | -25.7 |
| Percentage of net sales (\%) | 1.0 | 0.7 |  |  |
| Equity in earnings of affiliates | -8 | 18 | 26 | - |
| Percentage of net sales (\%) | 0.0 | 0.0 |  |  |
| Consolidated net income (loss) | 8,715 | -43,552 | -52,267 | - |
| Percentage of net sales (\%) | 1.9 | -9.5 |  |  |
| Net income (loss) attributable to noncontrolling |  |  |  |  |
| interests | 887 | 1,220 | 333 | 37.5 |
| Percentage of net sales (\%) | 0.2 | 0.3 |  |  |
| Net income (loss) attributable to Ricoh Company, Ltd. | 7,828 | -44,772 | -52,600 | - |
| Percentage of net sales (\%) | 1.7 | -9.8 |  |  |
| Reference : Exchange rate |  |  |  |  |
| US\$ 1 | ¥82.66 | ¥77.39 |  |  |
| EURO 1 | $¥ 112.30$ | ¥104.29 |  |  |
|  | 7 |  |  |  |

Consolidated Sales by Product Category

| (Millions of yen) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Third Quarter ended December 31, 2010 | Third Quarter ended December 31, 2011 | Change | \% |
| <Imaging \& Solutions> |  |  |  |  |
| Imaging Solutions | 1,128,569 | 1,082,023 | -46,546 | -4.1 |
| Percentage of net sales (\%) | 78.4 | 77.5 |  |  |
| Network System Solutions | 135,838 | 143,361 | 7,523 | 5.5 |
| Percentage of net sales (\%) | 9.5 | 10.2 |  |  |
| Imaging \& Solutions Total | 1,264,407 | 1,225,384 | -39,023 | -3.1 |
| Percentage of net sales (\%) | 87.9 | 87.7 |  |  |
| <Industrial Products> |  |  |  |  |
| Industrial Products | 82,136 | 74,087 | -8,049 | -9.8 |
| Percentage of net sales (\%) | 5.7 | 5.3 |  |  |
| <Other> |  |  |  |  |
| Other | 92,508 | 97,070 | 4,562 | 4.9 |
| Percentage of net sales (\%) | 6.4 | 7.0 |  |  |
| Grand Total | 1,439,051 | 1,396,541 | -42,510 | $-3.0$ |
| Percentage of net sales (\%) | 100.0 | 100.0 |  |  |
| Reference : Exchange rate |  |  |  |  |
| US\$ 1 | ¥86.90 | ¥79.00 |  |  |
| EURO 1 | $\geq 113.53$ | ¥110.71 |  |  |
| Three months ended December 31, 2010 and 2011 |  |  | (Millions of yen) |  |
|  | Three months ended | Three months ended |  |  |
|  | December 31, 2010 | December 31, 2011 | Change | \% |
| <Imaging \& Solutions> |  |  |  |  |
| Imaging Solutions | 371,071 | 350,966 | -20,105 | -5.4 |
| Percentage of net sales (\%) | 79.3 | 76.7 |  |  |
| Network System Solutions | 42,353 | 45,313 | 2,960 | 7.0 |
| Percentage of net sales (\%) | 9.0 | 9.9 |  |  |
| Imaging \& Solutions Total | 413,424 | 396,279 | -17,145 | -4.1 |
| Percentage of net sales (\%) | 88.3 | 86.6 |  |  |
| <Industrial Products> |  |  |  |  |
| Industrial Products | 26,393 | 23,637 | -2,756 | -10.4 |
| Percentage of net sales (\%) | 5.6 | 5.2 |  |  |
| <Other> |  |  |  |  |
| Other | 28,378 | 37,740 | 9,362 | 33.0 |
| Percentage of net sales (\%) | 6.1 | 8.2 |  |  |
| Grand Total | 468,195 | 457,656 | -10,539 | -2.3 |
| Percentage of net sales (\%) | 100.0 | 100.0 |  |  |
| Reference : Exchange rate |  |  |  |  |
| US\$ 1 | $\geq 82.66$ | ¥77.39 |  |  |
| EURO 1 | ¥112.30 | ¥104.29 |  |  |

*Each category includes the following product line:
Imaging Solutions Digital PPCs, color PPCs, digital duplicators, facsimile machines, analog PPCs, diazo copiers, scanners, MFPs(multifunctional printers), laser printers and software
Network System Solutions Personal computers, servers, network systems and network related software
Industrial Products Thermal media, optical equipment, semiconductor devices, electronic components and measuring equipment
Other Digital cameras
*Product lines included in Product Category was changed in the first quarter of fiscal year 2011.
Service\&Support, such as MDS(Managed Document Services) was changed from Network System Solutions to Imaging Solutions.
The reclassification was made to the prior year's figures to conform with the current year's presentation.

Consolidated Sales by Geographic Area
Third Quarter ended December 31, 2010 and 2011
(Millions of yen)
$\left.\begin{array}{ccccc}\hline & \begin{array}{c}\text { Third Quarter ended } \\ \text { December 31, } 2010\end{array} & \begin{array}{l}\text { Third Quarter ended } \\ \text { December 31, 2011 }\end{array} & \text { Change } & \text { \% } \\ \hline \text { <Domestic> } & 649,422 & 644,880 & -4,542 & -0.7 \\ \text { Percentage of net sales (\%) } & 45.1\end{array}\right)$

| Three months ended December 31, 2010 and 2011 (Millions of yen) |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Three months ended December 31, 2010 | Three months ended December 31, 2011 | Change | \% |
| <Domestic> | 210,357 | 210,379 | 22 | 0.0 |
| Percentage of net sales (\%) | 44.9 | 46.0 |  |  |
| <Overseas> | 257,838 | 247,277 | -10,561 | -4.1 |
| Percentage of net sales (\%) | 55.1 | 54.0 |  |  |
| The Americas | 124,567 | 112,348 | -12,219 | -9.8 |
| Percentage of net sales (\%) | 26.6 | 24.5 |  |  |
| Europe | 102,480 | 100,691 | -1,789 | -1.7 |
| Percentage of net sales (\%) | 21.9 | 22.0 |  |  |
| Other | 30,791 | 34,238 | 3,447 | 11.2 |
| Percentage of net sales (\%) | 6.6 | 7.5 |  |  |
| Grand Total | 468,195 | 457,656 | -10,539 | -2.3 |
| Percentage of net sales (\%) | 100.0 | 100.0 |  |  |
| Reference : Exchange rate |  |  |  |  |
| US\$ 1 | $¥ 82.66$ $¥ 11230$ | $¥ 77.39$ $¥ 104$ |  |  |
| EURO 1 | ¥112.30 | ¥104.29 |  |  |

(Millions of yen)

|  | Third Quarter ended December 31, 2010 | Third Quarter ended December 31, 2011 |
| :---: | :---: | :---: |
| I. Cash Flows from Operating Activities: |  |  |
| Consolidated net income (loss) | 23,179 | -48,765 |
| Adjustments to reconcile consolidated net income (loss) to net cash provided by operating activities- |  |  |
| Depreciation and amortization | 69,518 | 65,968 |
| Equity in earnings of affiliates, net of dividends received | 15 | -17 |
| Deferred income taxes | 2,934 | -15,217 |
| Loss on disposals and sales of tangible fixed assets | 813 | 506 |
| Loss on impairment of long-lived assets | - | 9,898 |
| Loss on impairment of securities | 205 | 5,024 |
| Loss on impairment of goodwill |  | 27,464 |
| Pension and severance costs, less payments | 889 | -5,478 |
| Changes in assets and liabilities- |  |  |
| Decrease in trade receivables | 9,820 | 16,723 |
| Increase in inventories | -29,139 | -33,766 |
| (Increase) Decrease in finance receivables | 11,903 | -13,751 |
| Decrease in trade payables | -20,183 | -21,847 |
| Decrease in accrued income taxes and accrued expenses and other | -6,111 | -27,421 |
| Other, net | 10,513 | 14,062 |
| Net cash used in (provided by) operating activities | 74,356 | -26,617 |
| II. Cash Flows from Investing Activities: |  |  |
| Proceeds from sales of property, plant and equipment | 732 | 829 |
| Expenditures for property, plant and equipment, including interest capitalized | -48,674 | -53,871 |
| Expenditures for intangible fixed asset |  |  |
| including interest capitalized | -12,153 | -10,421 |
| Payments for purchases of available-for-sale securities | -230 | -127 |
| Proceeds from sales of available-for-sale securities | 17 | 32 |
| Increase in time deposits | -192 | -631 |
| Purchase of business, net of cash acquired | -477 | -15,089 |
| Other, net | -3,187 | -9,278 |
| Net cash used in investing activities | -64,164 | -88,556 |
| III. Cash Flows from Financing Activities: |  |  |
| Proceeds from long-term indebtedness | 43,691 | 81,396 |
| Repayment of long-term indebtedness | -75,039 | -59,102 |
| Increase (Decrease) in short-term borrowings, net | -28,110 | 103,949 |
| Proceeds from issuance of long-term debt securities | 79,741 | - |
| Repayment of long-term debt securities | -88,307 | -226 |
| Dividends paid | -23,943 | -23,942 |
| Payment for purchase of treasury stock | -138 | -20 |
| Other, net | -551 | -585 |
| Net cash provided by (used in) financing activities | -92,656 | 101,470 |
| IV. Effect of Exchange Rate Changes on Cash and Cash Equivalents | -11,885 | -8,767 |
| V. Net Decrease in Cash and Cash Equivalents | -94,349 | -22,470 |
| VI. Cash and Cash Equivalents at Beginning of Year | 242,165 | 179,169 |
| VII. Cash and Cash Equivalents at End of Period | 147,816 | 156,699 |

## (4) Notes on premise going concern

Not applicable

## (5) Segment Information

(a) Operating Segments Information

Third Quarter ended December 31, 2010 and 2011

|  |  |  | (Millions of yen) |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
|  | Third Quarter ended <br> December 31, 2010 | Third Quarter ended <br> December 31, 2011 | Change | $\%$ |  |
| Imaging \& Solutions: |  |  |  |  |  |
| Net sales: |  |  |  |  |  |
| $\quad$ Unaffiliated customers | $1,264,407$ | - | $1,225,384$ | $-39,023$ | -3.1 |
| $\quad$ Intersegment | $1,264,407$ | $1,225,384$ | $-39,023$ | -3.1 |  |
| $\quad$ Total | $1,156,303$ | $1,204,760$ | 48,457 | 4.2 |  |
| Operating expenses | 108,104 | 20,624 | $-87,480$ | -80.9 |  |
| Operating income | 8.5 | 1.7 |  |  |  |
| $\quad$ Operating income on sales in Imaging \& Solutions (\%) |  |  |  |  |  |

## Industrial Products:

| Net sales: |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| Unaffiliated customers | 82,136 | 74,087 | $-8,049$ |
| Intersegment | 4,147 | -9.8 |  |
| Total | 86,283 | -459 | -11.1 |
| Operating expenses | 85,508 | $-9,98$ | $-6,508$ |
| Operating income (loss) | 775 | 80,380 | $-5,128$ |
| Operating income (loss) on sales in Industrial Products (\%) | 0.9 | $-2,605$ | $-3,380$ |
| Other: |  | -3.3 | - |

Other:

| Net sales: |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| $\quad$ Unaffiliated customers | 92,508 | 97,070 | 4,562 | 4.9 |
| Intersegment | - | - | - | - |
| $\quad$ Total | 92,508 | 97,070 | 4,562 | 4.9 |
| Operating expenses | 94,041 | 100,667 | 6,626 | 7.0 |
| Operating loss | $-1,533$ | $-3,597$ | $-2,064$ | - |
| Operating loss on sales in Other (\%) | -1.7 | -3.7 |  |  |

Corporate and Eliminations:

| Net sales: |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| $\quad$ Intersegment | $-4,147$ | $-3,688$ | 459 |  |
| $\quad$ Total | $-4,147$ | $-3,688$ | 459 | - |
| Operating expenses: |  |  |  |  |
| $\quad$ Intersegment | $-4,154$ | $-3,688$ | 466 |  |
| Corporate | 53,364 | 51,039 | $-2,325$ |  |
| $\quad$ Total | 49,210 | 47,351 | $-1,859$ | - |
| Operating loss | $-53,357$ | $-51,039$ | 2,318 | - |
| Consolidated: |  |  |  |  |
| Net sales: | $1,439,051$ |  |  |  |
| $\quad$ Unaffiliated customers | - | $1,396,541$ | $-42,510$ | -3.0 |
| Intersegment | $1,439,051$ | - | - | - |
| $\quad$ Total | $1,385,062$ | $1,396,541$ | $-42,510$ | -3.0 |
| Operating expenses | 53,989 | $1,433,158$ | 48,096 | 3.5 |
| Operating income (loss) | $-36,617$ | $-90,606$ | - |  |
| $\quad$ Operating income (loss) on consolidated net sales (\%) | 3.8 | -2.6 |  | - |

Three months ended December 31, 2010 and 2011
(Millions of yen)

|  | Three months ended December 31, 2010 | Three months ended | Change | \% |
| :---: | :---: | :---: | :---: | :---: |
|  |  | December 31, 2011 |  |  |
| Imaging \& Solutions: |  |  |  |  |
| Net sales: |  |  |  |  |
| Unaffiliated customers | 413,424 | 396,279 | -17,145 | -4.1 |
| Intersegment | - | - | - | - |
| Total | 413,424 | 396,279 | -17,145 | -4.1 |
| Operating expenses | 378,321 | 413,335 | 35,014 | 9.3 |
| Operating income (loss) | 35,103 | -17,056 | -52,159 | - |
| Operating income (loss) on sales in Imaging \& Solutions (\%) | 8.5 | -4.3 |  |  |
| Industrial Products: |  |  |  |  |
| Net sales: |  |  |  |  |
| Unaffiliated customers | 26,393 | 23,637 | -2,756 | -10.4 |
| Intersegment | 1,556 | 1,424 | -132 | -8.5 |
| Total | 27,949 | 25,061 | -2,888 | -10.3 |
| Operating expenses | 28,220 | 25,500 | -2,720 | -9.6 |
| Operating loss | -271 | -439 | -168 | - |
| Operating loss on sales in Industrial Products (\%) | -1.0 | -1.8 |  |  |
| Other: |  |  |  |  |
| Net sales: |  |  |  |  |
| Unaffiliated customers | 28,378 | 37,740 | 9,362 | 33.0 |
| Intersegment | - | - | - | - |
| Total | 28,378 | 37,740 | 9,362 | 33.0 |
| Operating expenses | 29,447 | 38,493 | 9,046 | 30.7 |
| Operating loss | -1,069 | -753 | 316 | - |
| Operating loss on sales in Other (\%) | -3.8 | -2.0 |  |  |
| Corporate and Eliminations: |  |  |  |  |
| Net sales: |  |  |  |  |
| Intersegment | -1,556 | -1,424 | 132 |  |
| Total | -1,556 | -1,424 | 132 | - |
| Operating expenses: |  |  |  |  |
| Intersegment | -1,556 | -1,424 | 132 |  |
| Corporate | 17,786 | 16,593 | -1,193 |  |
| Total | 16,230 | 15,169 | -1,061 | - |
| Operating loss | -17,786 | -16,593 | 1,193 | - |
| Consolidated: |  |  |  |  |
| Net sales: |  |  |  |  |
| Unaffiliated customers | 468,195 | 457,656 | -10,539 | -2.3 |
| Intersegment | - | - | - | - |
| Total | 468,195 | 457,656 | -10,539 | -2.3 |
| Operating expenses | 452,218 | 492,497 | 40,279 | 8.9 |
| Operating income (loss) | 15,977 | -34,841 | -50,818 | - |
| Operating income (loss) on consolidated net sales (\%) | 3.4 | -7.6 |  |  |

(b) Geographic Segments Information
December 31, $2010 \quad$ December 31, $2011 \quad$ Change $\quad \%$

## Japan:

| Net sales: |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| External customers | 660,643 | 652,935 | $-7,708$ | -1.2 |
| Intersegment | 311,561 | 286,780 | $-24,781$ | -8.0 |
| Total | 972,204 | 939,715 | $-32,489$ | -3.3 |
| Operating expenses | 943,523 | 970,028 | 26,505 | 2.8 |
| Operating income (loss) | 28,681 | $-30,313$ | $-58,994$ | - |
| $\quad$ Operating income (loss) on sales in Japan (\%) | 3.0 | -3.2 |  |  |
| The Americas: |  |  |  |  |
| Net sales: | 389,203 |  |  |  |
| $\quad$ External customers | 2,462 | 348,962 | $-40,241$ | -10.3 |
| Intersegment | 391,665 | 2,643 | 181 | 7.4 |
| Total | 395,343 | 351,605 | $-40,060$ | -10.2 |
| Operating expenses | $-3,678$ | 378,564 | $-16,779$ | -4.2 |
| Operating loss | -0.9 | $-26,959$ | $-23,281$ | - |
| $\quad$ Operating loss on sales in the Americas (\%) |  | -7.7 |  |  |
| Europe: |  |  |  |  |
| Net sales: | 304,670 | 304,606 | -64 | -0.0 |
| External customers | 1,775 | 1,323 | -452 | -25.5 |
| Intersegment | 306,445 | 305,929 | -516 | -0.2 |
| $\quad$ Total | 286,754 | 292,745 | 5,991 | 2.1 |
| Operating expenses | 19,691 | 13,184 | $-6,507$ | -33.0 |
| Operating income | 6.4 | 4.3 |  |  |
| $\quad$ Operating income on sales in Europe (\%) |  |  |  |  |
| Otr |  |  |  |  |

## Other:

| Net sales: |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| $\quad$ External customers | 84,535 | 90,038 | 5,503 | 6.5 |
| Intersegment | 122,876 | 117,006 | $-5,870$ | -4.8 |
| Total | 207,411 | 207,044 | -367 | -0.2 |
| Operating expenses | 197,198 | 201,782 | 4,584 | 2.3 |
| Operating income | 10,213 | 5,262 | $-4,951$ | -48.5 |
| $\quad$ Operating income on sales in Other (\%) | 4.9 | 2.5 |  |  |

## Corporate and Eliminations:

| Net sales: |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| Intersegment | $-438,674$ | $-407,752$ | 30,922 |  |
| $\quad$ Total | $-438,674$ | $-407,752$ | 30,922 | - |
| Operating expenses | $-437,756$ | $-409,961$ | 27,795 | - |
| Operating income (loss) | -918 | 2,209 | 3,127 | - |
| Consolidated: |  |  |  |  |
| Net sales: | $1,439,051$ |  |  |  |
| $\quad$ External customers | - | $1,396,541$ | $-42,510$ | -3.0 |
| Intersegment | $1,439,051$ | - | - | - |
| $\quad$ Total | $1,385,062$ | $1,396,541$ | $-42,510$ | -3.0 |
| Operating expenses | 53,989 | $1,433,158$ | 48,096 | 3.5 |
| Operating income (loss) | 3.8 | $-36,617$ | $-90,606$ | - |
| $\quad$ Operating income (loss) on consolidated net sales (\%) |  | -2.6 |  |  |

Three months ended December 31, 2010 and 2011
(Millions of yen)

|  |  |  | (Millions of yen) |  |
| :--- | :--- | :--- | :--- | :--- |
|  | Three months ended | Three months ended |  | Change |
|  | December 31, 2010 | December 31, 2011 | C |  |

## Japan:

| Net sales: |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| External customers | 213,026 | 210,957 | $-2,069$ | -1.0 |
| Intersegment | 99,521 | 97,293 | $-2,228$ | -2.2 |
| Total | 312,547 | 308,250 | $-4,297$ | -1.4 |
| Operating expenses | 308,920 | 322,932 | 14,012 | 4.5 |
| Operating income (loss) | 3,627 | $-14,682$ | $-18,309$ | - |
| Operating income (loss) on sales in Japan (\%) | 1.2 | -4.8 |  |  |


| The Americas: |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| Net sales: | 124,502 | 114,936 | $-9,566$ | -7.7 |
| $\quad$ External customers | 857 | 800 | -57 | -6.7 |
| Intersegment | 125,359 | 115,736 | $-9,623$ | -7.7 |
| $\quad$ Total | 126,957 | 136,770 | 9,813 | 7.7 |
| Operating expenses | $-1,598$ | $-21,034$ | $-19,436$ | - |
| Operating loss | -1.3 | -18.2 |  |  |
| $\quad$ Operating loss on sales in the Americas (\%) |  |  |  |  |

## Europe:

| Net sales: |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| $\quad$ External customers | 102,930 | 101,945 | -985 | -1.0 |
| Intersegment | 641 | 213 | -428 | -66.8 |
| Total | 103,571 | 102,158 | $-1,413$ | -1.4 |
| Operating expenses | 96,410 | 101,405 | 4,995 | 5.2 |
| Operating income | 7,161 | 753 | $-6,408$ | -89.5 |
| Operating income on sales in Europe (\%) | 6.9 | 0.7 |  |  |
| Other |  |  |  |  |

## Other:

| Net sales: |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| External customers | 27,737 | 29,818 | 2,081 | 7.5 |
| Intersegment | 37,541 | 40,440 | 2,899 | 7.7 |
| Total | 65,278 | 70,258 | 4,980 | 7.6 |
| Operating expenses | 63,317 | 69,786 | 6,469 | 10.2 |
| Operating income | 1,961 | 472 | $-1,489$ | -75.9 |
| $\quad$ Operating income on sales in Other (\%) | 3.0 | 0.7 |  |  |

## Corporate and Eliminations:

| Net sales: |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| Intersegment | $-138,560$ | $-138,746$ | -186 |  |
| Total | $-138,560$ | $-138,746$ | -186 | - |
| Operating expenses | $-143,386$ | $-138,396$ | 4,990 | - |
| Operating income (loss) | 4,826 | -350 | $-5,176$ | - |

## Consolidated:

| Net sales: |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| $\quad$ External customers | 468,195 | 457,656 | $-10,539$ | -2.3 |
| Intersegment | - | - | - | - |
| $\quad$ Total | 468,195 | 457,656 | $-10,539$ | -2.3 |
| Operating expenses | 452,218 | 492,497 | 40,279 | 8.9 |
| Operating income (loss) | 15,977 | $-34,841$ | $-50,818$ | - |
| $\quad$ Operating income (loss) on consolidated net sales (\%) | 3.4 | -7.6 |  |  |

## (6) Notes on significant changes in Equity

Not applicable

## -APPENDIX-

## 1. Consolidated Sales by Product Category



[^1]*Product lines included in Product Category was changed in the first quarter of fiscal year 2011.
Service\&Support, such as MDS(Managed Document Services) was changed from Network System Solutions to Imaging Solutions.
The reclassification was made to the prior year's figures to conform with the current year's presentation.

Three months ended December 31, 2010 and 2011
(Millions of yen)

|  | Three months ended December 31, 2010 | Three months ended December 31, 2011 | Change | \% | Change excluding exchange impact | \% |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| <Imaging \& Solutions> |  |  |  |  |  |  |
| Imaging Solutions | 371,071 | 350,966 | -20,105 | -5.4 | -4,268 | -1.2 |
| Percentage of net sales (\%) | 79.3 | 76.7 |  |  |  |  |
| Domestic | 127,579 | 124,197 | -3,382 | -2.7 | -3,382 | -2.7 |
| Overseas | 243,492 | 226,769 | -16,723 | -6.9 | -886 | -0.4 |
| Network System Solutions | 42,353 | 45,313 | 2,960 | 7.0 | 3,308 | 7.8 |
| Percentage of net sales (\%) | 9.0 | 9.9 |  |  |  |  |
| Domestic | 38,804 | 40,962 | 2,158 | 5.6 | 2,158 | 5.6 |
| Overseas | 3,549 | 4,351 | 802 | 22.6 | 1,150 | 32.4 |
| Imaging \& Solutions Total | 413,424 | 396,279 | -17,145 | -4.1 | -960 | -0.2 |
| Percentage of net sales (\%) | 88.3 | 86.6 |  |  |  |  |
| Domestic | 166,383 | 165,159 | -1,224 | -0.7 | -1,224 | -0.7 |
| Overseas | 247,041 | 231,120 | -15,921 | -6.4 | 264 | 0.1 |
| The Americas | 121,650 | 107,992 | -13,658 | -11.2 | -5,974 | -4.9 |
| Europe | 98,828 | 94,668 | -4,160 | -4.2 | 2,707 | 2.7 |
| Other | 26,563 | 28,460 | 1,897 | 7.1 | 3,531 | 13.3 |
| <Industrial Products> |  |  |  |  |  |  |
| Industrial Products | 26,393 | 23,637 | -2,756 | -10.4 | -2,287 | -8.7 |
| Percentage of net sales (\%) | 5.6 | 5.2 |  |  |  |  |
| Domestic | 16,307 | 12,872 | -3,435 | -21.1 | -3,435 | -21.1 |
| Overseas | 10,086 | 10,765 | 679 | 6.7 | 1,148 | 11.4 |
| The Americas | 2,845 | 3,088 | 243 | 8.5 | 456 | 16.0 |
| Europe | 3,380 | 2,816 | -564 | -16.7 | -369 | -10.9 |
| Other | 3,861 | 4,861 | 1,000 | 25.9 | 1,061 | 27.5 |
| <Other> |  |  |  |  |  |  |
| Other | 28,378 | 37,740 | 9,362 | 33.0 | 9,621 | 33.9 |
| Percentage of net sales (\%) | 6.1 | 8.2 |  |  |  |  |
| Domestic | 27,667 | 32,348 | 4,681 | 16.9 | 4,681 | 16.9 |
| Overseas | 711 | 5,392 | 4,681 | 658.4 | 4,940 | 694.8 |
| The Americas | 72 | 1,268 | 1,196 | - | 1,307 |  |
| Europe | 272 | 3,207 | 2,935 | - | 3,032 |  |
| Other | 367 | 917 | 550 | 149.9 | 601 | 163.8 |
| Grand Total | 468,195 | 457,656 | -10,539 | -2.3 | 6,374 | 1.4 |
| Percentage of net sales (\%) | 100.0 | 100.0 |  |  |  |  |
| Domestic | 210,357 | 210,379 | 22 | 0.0 | 22 | 0.0 |
| Percentage of net sales (\%) | 44.9 | 46.0 |  |  |  |  |
| Overseas | 257,838 | 247,277 | -10,561 | -4.1 | 6,352 | 2.5 |
| Percentage of net sales (\%) | 55.1 | 54.0 |  |  |  |  |
| The Americas | 124,567 | 112,348 | -12,219 | -9.8 | -4,211 | -3.4 |
| Percentage of net sales (\%) | 26.6 | 24.5 |  |  |  |  |
| Europe | 102,480 | 100,691 | -1,789 | -1.7 | 5,370 | 5.2 |
| Percentage of net sales (\%) | 21.9 | 22.0 |  |  |  |  |
| Other | 30,791 | 34,238 | 3,447 | 11.2 | 5,193 | 16.9 |
| Percentage of net sales (\%) | 6.6 | 7.5 |  |  |  |  |
| Reference: Exchange rate |  |  |  |  |  |  |
| US\$ 1 | ¥82.66 | ¥77.39 |  | ¥-5.27 |  |  |
| EURO 1 | $¥ 112.30$ | ¥104.29 |  | ¥-8.01 |  |  |

*Each category includes the following product line:
Imaging Solutions
Network System Solutions
Industrial Products
MFPs(multifunctional printers), laser printers and software
MFPs(multifunctional printers), laser printers and software
Personal computers, servers, network systems and network related software
Thermal media, optical equipment, semiconductor devices, electronic components and measuring equipment Digital cameras
*Product lines included in Product Category was changed in the first quarter of fiscal year 2011.
Service\&Support, such as MDS(Managed Document Services) was changed from Network System Solutions to Imaging Solutions.
The reclassification was made to the prior year's figures to conform with the current year's presentation.

## 2. Forecast of Consolidated Performance

| (Billions of yen) |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Third Quarter ended | Fourth Quarter ending |  | Year ending |  |  |
|  | December 31, 2011 |  | March 31, 2012 |  | March 31, 2012 |  |
|  | Results | \% | Forecast | \% | Forecast | \% |
| Net sales | 1,396.5 | -3.0 | 503.5 | 0.1 | 1,900.0 | -2.2 |
| Gross profit | 569.0 | -5.1 | 189.9 | -0.4 | 759.0 | -3.9 |
| Operating income (loss) | -36.6 | - | 18.6 | 199.7 | -18.0 |  |
| Income (loss) before income taxes | -47.9 | - | 14.9 | 267.4 | -33.0 |  |
| Net income (loss) attributable to Ricoh |  |  |  |  |  |  |
| Company, Ltd. | -52.1 | - | 6.1 | - | -46.0 |  |
| Net income (loss) attributable to Ricoh Company, Ltd. shareholders per share-basic (yen) | -71.86 | - | 8.46 | - | -63.40 |  |
| Net income (loss) attributable to Ricoh Company, Ltd. shareholders per share-diluted (yen) | -71.86 | - | 8.46 | - | -63.40 |  |
| Capital expenditures | 53.8 |  | 16.2 |  | 70.0 |  |
| Depreciation for tangible fixed assets | 46.8 |  | 16.3 |  | 63.0 |  |
| R\&D expenditures | 89.3 |  | 25.7 |  | 115.0 |  |
| Exchange rate (Yen/US\$) | 79.00 |  | 75.00 |  | 78.01 |  |
| Exchange rate (Yen/EURO) | 110.71 |  | 105.00 |  | 109.29 |  |

## 3. Forecast of Consolidated Sales by Product Category

| (Billions of yen) |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Fourth Quarter ending March 31, 2012 |  |  |  | Year ending March 31, 2012 |  |  |  |
|  | Forecast | Change <br> \% | Forecast(*) | $\begin{gathered} \text { Change } \\ \% \\ \hline \end{gathered}$ | Forecast | Change $\%$ | Forecast(*) | $\begin{gathered} \text { Change } \\ \% \\ \hline \end{gathered}$ |
| <Imaging \& Solutions> |  |  |  |  |  |  |  |  |
| Imaging Solutions | 393.6 | -2.4 | 414.8 | 2.8 | 1,475.6 | -3.7 | 1,541.8 | 0.6 |
| Domestic | 148.1 | 4.5 | 148.1 | 4.5 | 531.0 | 1.1 | 531.0 | 1.1 |
| Overseas | 245.5 | -6.1 | 266.7 | 2.0 | 944.6 | -6.2 | 1,010.8 | 0.4 |
| Network System Solutions | 48.4 | 6.2 | 48.8 | 7.1 | 191.8 | 5.7 | 192.7 | 6.2 |
| Domestic | 44.4 | 7.0 | 44.4 | 7.0 | 175.3 | 5.0 | 175.3 | 5.0 |
| Overseas | 4.0 | -1.2 | 4.4 | 8.7 | 16.5 | 14.0 | 17.4 | 20.6 |
| Imaging \& Solutions Total | 442.0 | -1.5 | 463.6 | 3.3 | 1,667.4 | -2.7 | 1,734.5 | 1.2 |
| Domestic | 192.5 | 5.0 | 192.5 | 5.0 | 706.3 | 2.0 | 706.3 | 2.0 |
| Overseas | 249.5 | -6.1 | 271.1 | 2.1 | 961.1 | -5.9 | 1,028.2 | 0.7 |
| The Americas | 118.4 | -8.7 | 129.9 | 0.2 | 454.3 | -10.9 | 500.3 | -1.9 |
| Europe | 101.2 | -5.1 | 108.3 | 1.5 | 390.4 | -2.2 | 405.6 | 1.6 |
| Other | 29.9 | 1.9 | 32.9 | 12.1 | 116.4 | 4.0 | 122.3 | 9.4 |
| <Industrial Products> |  |  |  |  |  |  |  |  |
| Industrial Products | 22.9 | -7.5 | 23.9 | -3.4 | 96.9 | -9.3 | 99.3 | -7.0 |
| Domestic | 13.4 | -7.9 | 13.4 | -7.9 | 54.4 | -16.9 | 54.4 | -16.9 |
| Overseas | 9.5 | -6.8 | 10.5 | 3.1 | 42.5 | 2.8 | 44.9 | 8.5 |
| The Americas | 2.6 | -9.0 | 3.0 | 5.7 | 11.8 | 0.9 | 13.1 | 12.3 |
| Europe | 3.1 | -11.0 | 3.3 | -5.9 | 12.6 | -6.7 | 13.0 | -3.8 |
| Other | 3.8 | -1.3 | 4.2 | 9.4 | 18.1 | 12.0 | 18.8 | 16.0 |
| <Other> |  |  |  |  |  |  |  |  |
| Other | 38.6 | 31.5 | 39.0 | 32.6 | 135.7 | 11.3 | 136.4 | 11.9 |
| Domestic | 34.3 | 19.6 | 34.3 | 19.6 | 124.3 | 5.1 | 124.3 | 5.1 |
| Overseas | 4.4 | 498.8 | 4.7 | 545.6 | 11.4 | 213.9 | 12.1 | 233.5 |
| The Americas | 1.0 | 963.8 | 1.0 | 977.7 | 2.5 | 521.2 | 2.6 | 558.6 |
| Europe | 2.7 | 993.1 | 2.9 | - | 6.6 | 544.7 | 6.9 | 576.6 |
| Other | 0.7 | 70.3 | 0.8 | 96.1 | 2.3 | 4.4 | 2.5 | 14.9 |
| Grand Total | 503.5 | 0.1 | 526.4 | 4.7 | 1,900.0 | -2.2 | 1,970.2 | 1.5 |
| Domestic | 240.1 | 6.0 | 240.1 | 6.0 | 885.0 | 1.0 | 885.0 | 1.0 |
| Overseas | 263.4 | -4.8 | 286.3 | 3.5 | 1,015.0 | -4.8 | 1,085.2 | 1.8 |
| The Americas | 122.0 | -8.0 | 133.9 | 1.0 | 468.6 | -10.2 | 516.0 | -1.1 |
| Europe | 107.0 | -3.1 | 114.5 | 3.7 | 409.6 | -1.0 | 425.5 | 2.8 |
| Other | 34.4 | 2.4 | 37.9 | 12.9 | 136.8 | 5.0 | 143.7 | 10.3 |

[^2]
[^0]:    * The Company bases the forecast estimates for the fiscal year ending March 31, 2012 above upon information currently available to management, which involves risks and uncertainties that could cause actual results to differ materially from those projected.

[^1]:    *Each category includes the following product line:
    Imaging Solutions Digital PPCs, color PPCs, digital duplicators, facsimile machines, analog PPCs, diazo copiers, scanners, MFPs(multifunctional printers), laser printers and software
    Personal computers, servers, network systems and network related software
    Thermal media, optical equipment, semiconductor devices, electronic components and measuring equipment Digital cameras

[^2]:    * Excluding foreign exchange impact

