## Key Financial Figures (Consolidated)

(Note) In this document, fiscal years are defined as follows: FY2019 = Fiscal year ended March 31, 2020, etc.

1. Operating Results (Billions of Yen)

|  |  | FY2015 | FY2016 | FY2017 | FY2018 | $\begin{array}{\|c\|} \hline \text { FY2019 } \\ \text { (Forecast) } \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Sales |  | 2,209.0 | 2,028.8 | 2,063.3 | 2,013.2 | 2,010.0 |
|  | YoY | 2.7\% | -8.2\% | 1.7\% | -2.4\% | -0.2\% |
| Cost of Sales |  | 1,327.0 | 1,240.2 | 1,272.3 | 1,246.3 | 1,230.0 |
|  | YoY | 6.6\% | -6.5\% | 2.6\% | -2.0\% | -1.3\% |
|  | Percentage of sales | 60.1\% | 61.1\% | 61.7\% | 61.9\% | 61.2\% |
| Gross profit |  | 881.9 | 788.6 | 791.0 | 766.8 | 780.0 |
|  | YoY | -2.8\% | -10.6\% | 0.3\% | -3.0\% | 1.7\% |
|  | Percentage of sales | 39.9\% | 38.9\% | 38.3\% | 38.1\% | 38.8\% |
| Selling, general and administrative expenses |  | 779.6 | 754.7 | 906.6 | 680.0 | 680.0 |
|  | Yoy | -1.5\% | -3.2\% | 20.1\% | -25.0\% | 0.0\% |
|  | Percentage of sales | 35.3\% | 37.2\% | 43.9\% | 33.8\% | 33.8\% |
| Operating profit |  | 102.2 | 33.8 | -115.6 | 86.8 | 100.0 |
|  | YoY | -11.6\% | -66.9\% | - | - | 15.2\% |
|  | Percentage of sales | 4.6\% | 1.7\% | -5.6\% | 4.3\% | 5.0\% |
| Profit before income tax expenses |  | 95.6 | 29.9 | -124.1 | 83.9 | 98.0 |
|  | YoY | -14.8\% | -68.7\% | - | - | 16.7\% |
|  | Percentage of sales | 4.3\% | 1.5\% | -6.0\% | 4.2\% | 4.9\% |
| Profit attributable to owners of the parent |  | 62.9 | 3.4 | -135.3 | 49.5 | 62.0 |
|  | YoY | -8.1\% | -94.5\% | - | - | 25.2\% |
|  | Percentage of sales | 2.8\% | 0.2\% | -6.6\% | 2.5\% | 3.1\% |
| Earnings per share attributable to owners of the parent-basic [yen] |  | 86.87 | 4.81 | -186.75 | 68.32 | 85.53 |
|  | YoY | -8.2\% | -94.5\% | - | - | 25.2\% |
| Exchange rate | [yen/US\$] | 120.12 | 108.39 | 110.91 | 110.95 | 110.02 |
|  | [yen/EURO] | 132.68 | 118.82 | 129.67 | 128.46 | 124.64 |

Reference : Non recurring costs, Extraordinary gains (Billions of Yen)

|  | FY2015 | FY2016 | FY2017 | FY2018 | FY2019 <br> (Forecast) |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Non recurring costs | - | 10.6 | 25.0 | 19.3 | 12.0 |
| $\quad$ Structural reform expenses | - | 9.5 | 175.6 | 2.7 | - |
| Impairment losses | - | 6.9 | 11.7 | 14.9 | - |
| India-Related expenses | - |  |  |  |  |
| Extraordinary gains | - | 6.3 | - | - |  |
| $\quad$ MIF sales gains | - | - | 4.8 | 14.2 | - |
| Subsidiary stock transfer gains | - | - | - | 4.4 | - |
| $\quad$ Other transfer gains |  |  |  |  |  |
| Operating profit excluding transient factors | 102.2 | 60.8 | 86.0 | 105.1 | 112.0 |
|  | Percentage of sales | $4.6 \%$ | $3.0 \%$ | $4.2 \%$ | $5.2 \%$ |

2. Investment related indicators (Billions of Yen)

|  | FY2015 | FY2016 | FY2017 | FY2018 | FY2019 <br> (Forecast) |
| :--- | ---: | ---: | ---: | ---: | ---: |
| R\&D Expenditure | 118.5 | 114.3 | 111.0 | 111.0 | 112.0 |
| R\&D Expenditure / <br> Sales | $5.4 \%$ | $5.6 \%$ | $5.4 \%$ | $5.5 \%$ | $5.6 \%$ |
| Depreciation for tangible fixed assets | 68.7 | 68.0 | 68.4 | 65.4 | 67.0 |
| Expenditure for plant and equipment | 83.7 | 75.4 | 72.2 | 72.4 | 74.0 |

3. Financial indicator (Billions of yen)

|  |  | FY2015 | FY2016 | FY2017 | FY2018 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Liquidity at hand |  | 168.5 | 135.0 | 160.6 | 240.1 |
|  | Liquidity at hand/ <br> Averaged sales [months] | 0.9 | 0.8 | 0.9 | 1.4 |
| Inventories |  | 207.0 | 202.5 | 180.4 | 207.7 |
|  | Inventories/ <br> Averaged cost of sales [months] | 1.9 | 2.0 | 1.7 | 2.0 |
| Debt |  | 852.8 | 859.7 | 881.9 | 933.4 |
|  | Debt on total assets | 30.7\% | 31.2\% | 33.4\% | 34.3\% |
| Total assets |  | 2,776.4 | 2,759.2 | 2,641.0 | 2,725.1 |
|  | Profit before income tax expenses on total assets | 3.5\% | 1.1\% | -4.6\% | 3.1\% |
| Equity attributable to owners of the parent |  | 1,077.8 | 1,042.1 | 909.5 | 932.5 |
|  | Equity ratio | 38.8\% | 37.8\% | 34.4\% | 34.2\% |
|  | Return on equity | 5.8\% | 0.3\% | -13.9\% | 5.4\% |


| FY2018 <br> Q1 | FY2019 <br> Q1 |
| ---: | ---: |
| 222.6 | 234.1 |
| 1.4 | 1.5 |
| 195.3 | 219.4 |
| 2.0 | 2.2 |
| 901.4 | 959.0 |
| $33.7 \%$ | $34.5 \%$ |
| $2,671.3$ | $2,777.6$ |
| $0.7 \%$ | $0.9 \%$ |
| 916.0 | 921.2 |
| $34.3 \%$ | $33.2 \%$ |
| $1.0 \%$ | $1.7 \%$ |

4. Condensed Consolidated Statement of Cash Flows (Billions of Yen)

|  | FY2015 | FY2016 | FY2017 | FY2018 | FY2018 <br> Q1 | $\begin{array}{\|c} \hline \text { FY2019 } \\ \text { Q1 } \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net cash provided by operating activities | 99.8 | 88.2 | 110.2 | 81.9 | 21.5 | 23.3 |
| Net cash used in investing activities | -104.1 | -106.7 | -81.0 | -45.9 | 27.1 | -29.4 |
| Net cash provided by (used in) financing activities | 42.6 | -19.9 | 6.4 | 42.4 | 13.8 | 4.6 |
| Free Cash Flow | -4.2 | -18.4 | 29.2 | 36.0 | 48.6 | -6.0 |
| FCEF (Free cash flow excluding finance business) | 51.5 | 26.4 | 65.9 | 85.4 | 72.1 | 25.6 |

5. Quarterly Operating Results (Billions of Yen)

|  |  | FY2017 |  |  |  |  | FY2018 |  |  |  |  | $\begin{array}{\|c\|} \hline \text { FY2019 } \\ \text { Q1 } \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total |  |
| Sales |  | 492.5 | 506.2 | 517.3 | 547.1 | 2,063.3 | 490.9 | 497.3 | 501.1 | 523.7 | 2,013.2 | 477.6 |
|  | YoY | 1.0\% | 4.7\% | 3.9\% | -2.2\% | 1.7\% | -0.3\% | -1.8\% | -3.1\% | -4.3\% | -2.4\% | -2.7\% |
| Gross profit |  | 199.9 | 190.4 | 203.5 | 197.0 | 791.0 | 194.4 | 189.4 | 191.1 | 191.8 | 766.8 | 184.4 |
|  | YoY | 0.6\% | 1.1\% | 2.6\% | -3.0\% | 0.3\% | -2.8\% | -0.5\% | -6.1\% | -2.7\% | -3.0\% | -5.2\% |
|  | Percentage of sales | 40.6\% | 37.6\% | 39.3\% | 36.0\% | 38.3\% | 39.6\% | 38.1\% | 38.1\% | 36.6\% | 38.1\% | 38.6\% |
| Selling, general and administrative expenses |  | 181.0 | 187.3 | 177.4 | 360.7 | 906.6 | 174.7 | 157.1 | 164.0 | 184.1 | 680.0 | 156.8 |
|  | YoY | -3.7\% | 2.5\% | -4.7\% | 82.4\% | 20.1\% | -3.5\% | -16.1\% | -7.6\% | -49.0\% | -25.0\% | -10.2\% |
|  | Percentage of sales | 36.8\% | 37.0\% | 34.3\% | 65.9\% | 43.9\% | 35.6\% | 31.6\% | 32.7\% | 35.2\% | 33.8\% | 32.8\% |
| Operating profit |  | 18.9 | 3.0 | 26.0 | -163.7 | -115.6 | 19.7 | 32.2 | 27.1 | 7.6 | 86.8 | 27.5 |
|  | YoY | 74.1\% | -45.7\% | 116.4\% | - | - | 4.1\% | 946.9\% | 4.4\% | - | - | 39.8\% |
|  | Percentage of sales | 3.8\% | 0.6\% | 5.0\% | -29.9\% | -5.6\% | 4.0\% | 6.5\% | 5.4\% | 1.5\% | 4.3\% | 5.8\% |
| Profit before income tax expenses |  | 16.8 | 0.9 | 25.3 | -167.3 | -124.1 | 17.9 | 32.1 | 26.8 | 7.0 | 83.9 | 26.0 |
|  | YoY | 61.7\% | -80.4\% | 133.6\% | - | - | 6.6\% | 3256.1\% | 5.6\% | - | - | 45.5\% |
|  | Percentage of sales | 3.4\% | 0.2\% | 4.9\% | -30.6\% | -6.0\% | 3.7\% | 6.5\% | 5.4\% | 1.3\% | 4.2\% | 5.5\% |
| Profit attributable to owners of the parent |  | 10.7 | -6.2 | 12.8 | -152.7 | -135.3 | 9.2 | 26.7 | 14.5 | -1.1 | 49.5 | 15.6 |
|  | YoY | 126.3\% | - | - | - | - | -14.0\% | - | 13.9\% | - | - | 68.3\% |
|  | Percentage of sales | 2.2\% | -1.2\% | 2.5\% | -27.9\% | -6.6\% | 1.9\% | 5.4\% | 2.9\% | -0.2\% | 2.5\% | 3.3\% |
| Earnings per share attributable to owners of the parent-basic[yen] |  | 14.89 | -8.64 | 17.67 | -210.63 | -186.75 | 12.81 | 36.92 | 20.13 | -1.53 | 68.32 | 21.55 |
|  | YoY | 126.3\% | - | - | - | - | -14.0\% | - | 13.9\% | - | - | 68.2\% |
| Exchange rate | [yen/US\$] | 111.16 | 111.01 | 112.97 | 108.44 | 110.91 | 109.14 | 111.53 | 112.87 | 110.22 | 110.95 | 110.07 |
|  | [yen/EURO] | 122.11 | 130.31 | 133.02 | 133.23 | 129.67 | 130.14 | 129.68 | 128.82 | 125.16 | 128.46 | 123.55 |

6. Sales by Area (Billions of Yen)

|  |  | FY2017 |  |  |  |  | FY2018 |  |  |  |  | $\begin{gathered} \hline \text { FY2019 } \\ \text { Q1 } \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total |  |
| Japan |  | 186.7 | 198.4 | 194.0 | 220.6 | 799.9 | 193.6 | 201.4 | 192.6 | 218.0 | 805.7 | 193.9 |
|  |  | 4.3\% | 6.8\% | 6.5\% | 0.1\% | 4.2\% | 3.7\% | 1.5\% | -0.8\% | -1.2\% | 0.7\% | 0.1\% |
| Americas |  | 146.1 | 141.9 | 143.8 | 145.6 | 577.5 | 136.2 | 142.2 | 141.8 | 147.0 | 567.4 | 133.0 |
|  | Yoy | 0.4\% | -3.6\% | -4.7\% | -11.9\% | -5.2\% | -6.8\% | 0.2\% | -1.4\% | 1.0\% | -1.8\% | -2.3\% |
| Europe, Middle East and Africa |  | 110.9 | 113.2 | 123.8 | 129.5 | 477.5 | 114.6 | 108.7 | 117.3 | 118.1 | 458.8 | 106.0 |
|  | YoY | -4.8\% | 8.5\% | 8.9\% | 6.3\% | 4.6\% | 3.4\% | -4.0\% | -5.2\% | -8.8\% | -3.9\% | -7.5\% |
| Other |  | 48.7 | 52.7 | 55.5 | 51.2 | 208.3 | 46.4 | 44.8 | 49.3 | 40.4 | 181.1 | 44.6 |
|  | YoY | 4.9\% | 13.6\% | 8.5\% | -0.9\% | 6.4\% | -4.8\% | -14.9\% | -11.2\% | -21.1\% | -13.1\% | -3.9\% |
| Total Y |  | 492.5 | 506.2 | 517.3 | 547.1 | 2,063.3 | 490.9 | 497.3 | 501.1 | 523.7 | 2,013.2 | 477.6 |
|  | YoY | 1.0\% | 4.7\% | 3.9\% | -2.2\% | 1.7\% | -0.3\% | -1.8\% | -3.1\% | -4.3\% | -2.4\% | -2.7\% |

7. Sales by Category (Billions of Yen)

|  |  | FY2017 |  |  |  |  | FY2018 |  |  |  |  | $\begin{gathered} \hline \text { FY2019 } \\ \text { Q1 } \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total |  |
| Office Printing | Sales | 284.6 | 274.7 | 289.8 | 294.8 | 1,144.0 | 273.7 | 264.8 | 270.6 | 277.2 | 1,086.4 | 256.2 |
|  | Yoy | -2.8\% | -1.0\% | 0.8\% | -4.2\% | -1.9\% | -3.8\% | -3.6\% | -6.6\% | -6.0\% | -5.0\% | -6.4\% |
|  | Operating profit | 31.3 | 19.3 | 37.8 | -132.8 | -44.3 | 30.1 | 27.0 | 33.0 | 27.7 | 117.9 | 31.5 |
|  | Yoy | 11.0\% | 7.0\% | 13.1\% | -45.1\% | -3.9\% | 11.0\% | 10.2\% | 12.2\% | 10.0\% | 10.9\% | 12.3\% |
| Office Service | Sales | 98.4 | 113.6 | 105.5 | 130.3 | 447.9 | 108.0 | 123.3 | 117.4 | 132.5 | 481.3 | 115.7 |
|  | YoY | 5.9\% | 12.4\% | 5.4\% | -0.9\% | 5.3\% | 9.7\% | 8.6\% | 11.3\% | 1.7\% | 7.5\% | 7.2\% |
|  | Operating profit | -0.4 | -2.1 | -0.4 | -22.6 | -25.6 | 2.2 | 4.0 | 3.1 | 5.3 | 14.7 | 4.0 |
|  | Yoy | -0.4\% | -1.9\% | -0.4\% | -17.3\% | -5.7\% | 2.0\% | 3.3\% | 2.7\% | 4.0\% | 3.1\% | 3.5\% |
| Commercial Printing | Sales | 45.6 | 44.8 | 47.2 | 48.1 | 185.9 | 42.4 | 44.0 | 48.6 | 50.1 | 185.2 | 43.0 |
|  | Yoy | 6.9\% | 4.1\% | -0.6\% | -8.8\% | -0.1\% | -7.2\% | -1.8\% | 3.0\% | 4.2\% | -0.3\% | 1.5\% |
|  | Operating profit | 7.1 | 4.2 | 8.5 | 5.1 | 25.1 | 4.9 | 6.2 | 9.0 | 6.9 | 27.2 | 6.1 |
|  | Yoy | 15.7\% | 9.5\% | 18.1\% | 10.8\% | 13.5\% | 11.6\% | 14.2\% | 18.6\% | 13.9\% | 14.7\% | 14.2\% |
| Industrial Printing | Sales | 4.3 | 4.5 | 4.5 | 5.7 | 19.2 | 5.8 | 3.9 | 5.8 | 5.0 | 20.6 | 5.9 |
|  | YoY | 78.4\% | 52.5\% | 65.0\% | 55.4\% | 61.6\% | 35.0\% | -13.6\% | 28.5\% | -12.0\% | 7.8\% | 2.3\% |
|  | Operating profit | -0.1 | -0.8 | -0.7 | -0.4 | -2.2 | -0.1 | -1.8 | -0.9 | -4.1 | -7.1 | -0.4 |
|  | Yoy | -2.8\% | -18.8\% | -17.5\% | -8.2\% | -11.7\% | -2.5\% | -47.5\% | -16.8\% | -81.3\% | -34.4\% | -7.5\% |
| Thermal Media | Sales | 14.5 | 14.9 | 16.8 | 15.1 | 61.4 | 16.2 | 16.8 | 17.5 | 15.7 | 66.3 | 16.1 |
|  | Yoy | 5.0\% | 9.0\% | 10.4\% | 4.5\% | 7.3\% | 12.0\% | 12.8\% | 3.9\% | 3.9\% | 8.0\% | -0.8\% |
|  | Operating profit | 1.7 | 1.1 | 1.7 | 0.3 | 5.0 | 0.6 | 1.0 | 0.8 | 1.5 | 4.2 | 0.9 |
|  | Yoy | 12.1\% | 7.6\% | 10.4\% | 2.5\% | 8.2\% | 4.0\% | 6.5\% | 5.0\% | 10.1\% | 6.4\% | 5.9\% |
| Other | Sales | 61.5 | 71.3 | 70.6 | 72.4 | 275.9 | 60.3 | 56.7 | 48.0 | 52.9 | 218.0 | 46.0 |
|  | Yoy | 1.4\% | 10.7\% | 10.0\% | 5.5\% | 51.6\% | -2.1\% | -20.4\% | -32.0\% | -26.9\% | -21.0\% | -23.7\% |
|  | Operating profit | 0.0 | 2.1 | 3.6 | 4.3 | 10.0 | 0.4 | 15.3 | 1.2 | 0.2 | 17.3 | 1.9 |
|  | Yoy | 0.0\% | 3.0\% | 5.1\% | 6.0\% | 3.6\% | 0.8\% | 27.0\% | 2.6\% | 0.5\% | 7.9\% | 4.2\% |
| Corporate and elimination¢ Sales (Internal sales) |  | -16.6 | -17.7 | -17.3 | -19.5 | -71.2 | -15.6 | -12.5 | -6.9 | -9.8 | -45.0 | -5.5 |
|  | Operating profit | -20.8 | -20.8 | -24.4 | -17.6 | -83.7 | -18.5 | -19.5 | -19.2 | -30.1 | -87.5 | -16.5 |
| Total | Sales | 492.5 | 506.2 | 517.3 | 547.1 | 2,063.3 | 490.9 | 497.3 | 501.1 | 523.7 | 2,013.2 | 477.6 |
|  | YoY | 1.0\% | 4.7\% | 3.9\% | -2.2\% | 1.7\% | -0.3\% | -1.8\% | -3.1\% | -4.3\% | -2.4\% | -2.7\% |
|  | Operating profit | 18.9 | 3.0 | 26.0 | -163.7 | -115.6 | 19.7 | 32.2 | 27.1 | 7.6 | 86.8 | 27.5 |
|  | Yoy | 3.8\% | 0.6\% | 5.0\% | -29.9\% | -5.6\% | 4.0\% | 6.5\% | 5.4\% | 1.5\% | 4.3\% | 5.8\% |

8. Office Printing Sales ratio

|  |  | FY2017 |  |  |  |  | FY2018 |  |  |  |  | $\begin{gathered} \text { FY2019 } \\ \text { Q1 } \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total |  |
| Japan | MFP | 64\% | 64\% | 61\% | 64\% | 63\% | 62\% | 62\% | 61\% | 62\% | 62\% | 62\% |
|  | Printer | 21\% | 23\% | 23\% | 25\% | 23\% | 22\% | 24\% | 24\% | 23\% | 23\% | 23\% |
|  | Other | 15\% | 13\% | 16\% | 11\% | 14\% | 16\% | 14\% | 15\% | 15\% | 15\% | 15\% |
| Overseas | MFP | 78\% | 77\% | 77\% | 78\% | 77\% | 77\% | 77\% | 77\% | 78\% | 77\% | 78\% |
|  | Printer | 11\% | 12\% | 11\% | 11\% | 11\% | 11\% | 11\% | 10\% | 10\% | 10\% | 9\% |
|  | Other | 12\% | 12\% | 11\% | 11\% | 12\% | 12\% | 12\% | 13\% | 12\% | 12\% | 13\% |
| Total | MFP | 73\% | 73\% | 72\% | 74\% | 73\% | 72\% | 72\% | 72\% | 73\% | 72\% | 73\% |
|  | Printer | 14\% | 15\% | 15\% | 15\% | 15\% | 14\% | 15\% | 15\% | 14\% | 15\% | 14\% |
|  | Other | 13\% | 12\% | 13\% | 11\% | 12\% | 13\% | 13\% | 13\% | 13\% | 13\% | 13\% |

9. MFP \& Printer \& CP Non-hardware ratio

|  |  | FY2017 |  |  |  |  | FY2018 |  |  |  |  | $\begin{gathered} \hline \text { FY2019 } \\ \text { Q1 } \\ \hline \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total |  |
| MFP | Japan | 69\% | 72\% | 71\% | 64\% | 69\% | 71\% | 72\% | 74\% | 64\% | 70\% | 70\% |
|  | Overseas | 56\% | 55\% | 56\% | 53\% | 55\% | 58\% | 55\% | 56\% | 55\% | 56\% | 56\% |
|  | Total | 60\% | 60\% | 60\% | 56\% | 59\% | 62\% | 60\% | 61\% | 57\% | 60\% | 60\% |
| Printer | Japan | 90\% | 89\% | 88\% | 84\% | 87\% | 90\% | 87\% | 88\% | 86\% | 87\% | 89\% |
|  | Overseas | 68\% | 67\% | 66\% | 65\% | 67\% | 68\% | 67\% | 70\% | 69\% | 69\% | 70\% |
|  | Total | 78\% | 77\% | 76\% | 75\% | 76\% | 79\% | 77\% | 79\% | 78\% | 78\% | 81\% |
| CP | Japan | 61\% | 66\% | 70\% | 62\% | 65\% | 61\% | 65\% | 64\% | 62\% | 63\% | 63\% |
|  | Overseas | 59\% | 58\% | 62\% | 57\% | 59\% | 66\% | 61\% | 60\% | 53\% | 60\% | 62\% |
|  | Total | 60\% | 59\% | 63\% | 58\% | 60\% | 65\% | 61\% | 61\% | 54\% | 60\% | 62\% |

10. MFP \& Printer \& CP Hardware YoY by value

|  |  | FY2017 |  |  |  |  | FY2018 |  |  |  |  | $\begin{array}{\|c\|} \hline \text { FY2019 } \\ \text { Q1 } \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total |  |
| Office Printing (MFP\&Printer) | Japan | -1\% | -5\% | 1\% | -1\% | -1\% | -9\% | -2\% | -11\% | -6\% | -7\% | 1\% |
|  | Overseas | -4\% | -6\% | -4\% | -7\% | -5\% | -9\% | -6\% | -10\% | -12\% | -9\% | -5\% |
|  | (forex excluded) | -5\% | -15\% | -10\% | -9\% | -10\% | -11\% | -5\% | -8\% | -10\% | -9\% | -3\% |
|  | Total (forex excluded) | -3\% | -6\% | -3\% | -5\% | -4\% | -9\% | -5\% | -10\% | -11\% | -9\% | -4\% |
|  |  | -4\% | -13\% | -8\% | -7\% | -8\% | -11\% | -5\% | -8\% | -9\% | -8\% | -2\% |
| MFP | Japan | -1\% | -3\% | -1\% | -2\% | -2\% | -10\% | -5\% | -12\% | -4\% | -8\% | 1\% |
|  | Overseas | -4\% | -8\% | -5\% | -8\% | -6\% | -10\% | -5\% | -8\% | -10\% | -8\% | -3\% |
|  | (forex excluded) | -6\% | -17\% | -12\% | -10\% | -11\% | -12\% | -5\% | -6\% | -9\% | -8\% | -1\% |
|  | Total <br> (forex excluded) | -4\% | -7\% | -5\% | -7\% | -6\% | -10\% | -5\% | -9\% | -9\% | -8\% | -3\% |
|  |  | -5\% | -14\% | -10\% | -8\% | -9\% | -11\% | -5\% | -7\% | -8\% | -8\% | -1\% |
| Printer | Japan | 2\% | -12\% | 14\% | 3\% | 2\% | 1\% | 21\% | 1\% | -18\% | -1\% | 6\% |
|  | Overseas (forex excluded) | 3\% | 11\% | 14\% | 11\% | 10\% | -6\% | -10\% | -25\% | -30\% | -18\% | -24\% |
|  |  |  | 1\% |  | 9\% | 5\% | -7\% | -10\% | -23\% | -28\% | -18\% | -23\% |
|  | Total <br> (forex excluded) | 3\% | 5\% | 14\% | 8\% | 8\% | -4\% | -3\% | -19\% | -26\% | -14\% | -17\% |
|  |  | 2\% | -2\% | 8\% | 7\% | 4\% | -6\% | -3\% | -17\% | -25\% | -14\% | -16\% |
| CP | Japan | 43\% | -8\% | -27\% | -30\% | -12\% | 7\% | 16\% | 35\% | 2\% | 13\% | -5\% |
|  | Overseas (forex excluded) | 6\% | 3\% | -10\% | -17\% | -6\% | -23\% | -11\% | 7\% | 17\% | -2\% | 14\% |
|  |  | 4\% | -6\% | -16\% | -18\% | -10\% | -24\% | -10\% | 9\% | 18\% | -2\% | 16\% |
|  | Total (forex excluded) | 9\% | 2\% | -12\% | -19\% | -6\% | -20\% | -8\% | 10\% | 15\% | -1\% | 11\% |
|  |  | 7\% | -7\% | -17\% | -19\% | -10\% | -21\% | -8\% | 11\% | 17\% | 0\% | 13\% |

11. MFP \& Printer \& CP Non-Hardware YoY by value

|  |  | FY2017 |  |  |  |  | FY2018 |  |  |  |  | $\begin{array}{\|c\|} \hline \text { FY2019 } \\ \text { Q1 } \\ \hline \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total |  |
| Office Printing (MFP\&Printer) | Japan | -1\% | -2\% | -1\% | -1\% | -1\% | -1\% | -1\% | -2\% | -3\% | -2\% | -3\% |
|  | Overseas | -3\% | 4\% | 4\% | -5\% | 0\% | -2\% | -5\% | -8\% | -8\% | -6\% | -11\% |
|  | (forex excluded) | -5\% | -7\% | -3\% | -7\% | -5\% | -4\% | -5\% | -6\% | -6\% | -5\% | -9\% |
|  | Total <br> (forex excluded) | -2\% | 1\% | 2\% | -4\% | -1\% | -2\% | -4\% | -6\% | -6\% | -4\% | -8\% |
|  |  | -4\% | -5\% | -2\% | -5\% | -4\% | -3\% | -4\% | -5\% | -5\% | -4\% | -7\% |
| MFP | Japan | -2\% | -3\% | -2\% | -3\% | -2\% | -1\% | -3\% | -3\% | -3\% | -3\% | -5\% |
|  | Overseas | -6\% | 1\% | 3\% | -6\% | -2\% | -2\% | -5\% | -8\% | -6\% | -5\% | -10\% |
|  | (forex excluded) | -7\% | -10\% | -4\% | -7\% | -7\% | -4\% | -4\% | -6\% | -4\% | -5\% | -8\% |
|  | Total <br> (forex excluded) | -4\% | -1\% | 2\% | -5\% | -2\% | -2\% | -4\% | -6\% | -5\% | -4\% | -8\% |
|  |  | -6\% | -7\% | -3\% | -6\% | -6\% | -3\% | -4\% | -5\% | -4\% | -4\% | -7\% |
| Printer | Japan | 2\% | -1\% | 1\% | 1\% | 1\% | 2\% | 4\% | -1\% | -4\% | 0\% | 2\% |
|  | Overseas | 13\% | 23\% | 10\% | -1\% | 10\% | -4\% | -10\% | -10\% | -16\% | -10\% | -20\% |
|  | (forex excluded) | 11\% | 11\% | 2\% | -3\% | 5\% | -6\% | -10\% | -8\% | -15\% | -10\% | -18\% |
|  | Total (forex excluded) | 6\% | 9\% | 5\% | 0\% | 5\% | -1\% | -3\% | -5\% | -9\% | -5\% | -7\% |
|  |  | 6\% | 4\% | 1\% | -1\% | 2\% | -2\% | -3\% | -4\% | -9\% | -4\% | -7\% |
| CP | Japan | 14\% | 11\% | 12\% | 11\% | 12\% | 6\% | 8\% | 5\% | 5\% | 6\% | 4\% |
|  | Overseas | 8\% | 12\% | 11\% | 0\% | 7\% | 1\% | 0\% | -1\% | -1\% | 0\% | -3\% |
|  | (forex excluded) | 6\% | 1\% | 4\% | -1\% | 3\% | -1\% | 1\% | 0\% | 1\% | 0\% | -2\% |
|  | Total | 8\% | 12\% | 11\% | 1\% | 8\% | 1\% | 1\% | -1\% | 0\% | 0\% | -2\% |
|  | (forex excluded) | 7\% | 2\% | 5\% | 0\% | 4\% | 0\% | 1\% | 0\% | 1\% | 1\% | -1\% |

12. Consolidated number of employees

|  | FY2015 | FY2016 | FY2017 | FY2018 |
| :--- | ---: | ---: | ---: | ---: |
| Japan | 35,779 | 35,490 | 33,796 | 31,905 |
| Americas | 31,501 | 30,516 | 26,995 | 25,953 |
| Europe, Middle East and Africa | 18,643 | 17,652 | 16,680 | 16,150 |
| China | 12,897 | 11,925 | 10,574 | 9,518 |
| Asia Pacific | 10,541 | 10,030 | 9,833 | 9,137 |
| Total | 109,361 | 105,613 | 97,878 | 92,663 |


| FY2019 |
| ---: |
| Q1 |
| 32,126 |
| 25,483 |
| 16,058 |
| 9,290 |
| 9,102 |
| 92,059 |

