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## Consolidated Results for Nine Months Ended December 31, 2018

February 7, 2019
Ricoh Company, Ltd.

The plans, prospects, strategies and other statements, except for the historical events, mentioned in this material are forward-looking statements with respect to future events and business results. Those statements were made based on the judgment of Ricoh's Directors from the information that is now obtainable. Actual results may differ materially from those projected or implied in such forward-looking statements and from any historical trends. Please refrain from judging only from these forward-looking statements with respect to future events and business results. The following important factors, without limiting the generality of the foregoing, could affect future results and could cause those results to differ materially from those expressed in the forward-looking statements:
a. General economic conditions and business trend
b. Exchange rates and their fluctuations
c. Rapid technological innovation
d. Uncertainty as to Ricoh's ability to continue to design, develop, produce and market products and services that achieve market acceptance in hot competitive market

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This material is not an offer or a solicitation to make investments. Please do not rely on this material as your sole source of information for your actual investments, and be aware that decisions regarding investments are the responsibility of themselves.

## Note: In this document, fiscal years are defined as follows: FY2017 = Fiscal year ended March 31, 2018, etc.



- Operating profit climbed more than $60 \%$ from the previous corresponding period, while profit attributable to
Businesses
- Office Services business expanded steadily
- Commercial Printing earnings rose on new product popularity
- Thermal business earnings declined despite rising revenues, reflecting high raw materials prices and intensified competition
- Revenues and earnings up in Japan and emerging markets
- Earnings in the Americas climbed despite lower sales

Other owners of the parent rocketed more than three-fold

- After excluding non-recurring costs and transient factors, boosted profitability by 20\%


## Regions

- Made steady progress with structural reforms Attained $93 \%$ of full-year operating profit target


## Operating profit excluding non recurring costs and transient factor

Operating profit excluding non recurring costs and transient factor forecast of $¥ 98.8$ billion for FY2018
(Billions of yen) 98.8 (Forecast)

| 60.8 | Q4 | $\begin{array}{r} 86.0 \\ 21.7 \end{array}$ |  | 20.3 <br> (Forecast) <br> 31.3 | $\begin{aligned} & \text { Q1~Q3 } \\ & \mathbf{7 8 . 4} \end{aligned}$ | (Billions of yen) | FY2016 | FY2017 | $\underset{\text { (Forecast) }}{\text { FY2018 }}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Q1~Q3 <br> 64.1 Q3 Q2 <br> Q1 |  |  |  |  |  |  |
|  |  |  |  |  |  | Operating profit | 33.8 | -115.6 | 85.0 |
|  |  |  |  |  |  | Structural reform expenses | (10.6) | (31.5) | (18.0) |
|  | Q3 | 31.0 |  | 22.1 |  | $\begin{aligned} & \text { Extraordinary gains } \\ & * 1 \end{aligned}$ | --- | 11.1 | 14.2 |
|  | Q2 | 14.2 |  |  |  | Impairment charges | (9.5) | (175.9) | --- |
|  | Q1 | 18.8 |  | 24.8 |  | Extraordinary expenses *2 | (6.9) | (5.2) | (10.0) |
| FY2016 |  | Y201 |  | Y2018 |  | Operating profit <br> excluding non recurring <br> costs and transient factor | 60.8 | 86.0 | 98.8 |

*1 Including MIF divestment and stock transfer gains
*2 India-related and other costs

## Key Indicators

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|  | FY2018 Apr-Dec | Change | After excluding forex, business transfers, and other non-consolidation impacts$\rightarrow+0.7 \%$ |
| :---: | :---: | :---: | :---: |
| Sales | 1,489.4 billion yen | -1.8\% |  |
| Operating profit | 79.1 billion yen | +64.8\% | Quarterly operating profit |
| Operating margin | 5.3\% | +2.1pt |  |
| Profit attributable to owners of the parent | 50.6 billion yen | +192.1\% | $\begin{gathered} +3.8 \% \\ +2.4 \%+2.6 \%--1.0 \% \\ +1.9 \% \end{gathered}$ |
| EPS | 69.85 yen | +45.94円 |  |
| Free cash flow excluding finance business | 70.4 billion yen | +36.3 billion yen | ${ }^{32.3} \quad 27.1$ |
| R\&D expenditures | 80.3 billion yen | -0.0 billion yen |  |
| Capital expenditures | 50.4 billion yen | +4.3 billion yen |  |
| Depreciation | 49.5 billion yen | -1.9 billion yen |  |
| Exchange rate |  |  | -163.6 |
| Yen/US\$ | 111.19 yen | -0.53 yen |  |
| Yen/euro | 129.54 yen | +1.04 yen | Q3 Q4 Q1 Q2 Q3 Q4 Q1 Q2 Q3 ${ }^{*}$ : : Excluding impairment charge *2: Excluding India-related expenses |
| February 7, 2019 | (C)2019 Ricoh Company, Ltd. All Rights Reserved |  |  |

(Billions of yen)

## Office Services

- Greatly expanded IT services and business-specific solutions sales, centered in Japan and United States


## Office Printing

- Gains from earnings-driven sales and structural reform impact
- Q3 earnings declined temporarily from inventory adjustments before product launches
48.0

Commercial Printing

- Earnings up on higher new product sales
- 

$\square$
Industrial Printing
Earnings declined, as demand was again down from Q2 in Chinese market


Other

- Earnings surged on $¥ 14.2$ billion in share transfer gains

$+31.1$

$\qquad$
$\qquad$
79.1

FY2018 Apr-Dec Operating Profit Comparisons
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## Business Segments



## (参考) Price Management

Prices of directly sold MFPs
(FY2017 = 1)

## Impacts and Issues

$\checkmark$ Toward year-end, negotiated business deals with large companies with view to securing revenues.
$\checkmark$ Unit prices declined amid changes in channel mix
$\checkmark$ Attained growth in three nations by efficiently managing deals in negotiations with major customers
$\checkmark$ In United Kingdom, successfully shifted to fast models and boosted selling prices
$\checkmark \quad$ Increased selling prices to all businesses
$\checkmark \quad$ Sales shifted to highly profitable corporations

Rolled out advanced MFPs in January, looking to raise prices on strength of new offerings

## Business Segments

Printing
Sales were basically year-on-year flat, while earnings were down owing to extraordinary factors


## Commercial Printing

- Earnings bounced back in the nine months under review on new product sales growth
- In Q3, double-digit sales growth turnaround in hardware, including new offerings

(CP Hardware sales)
Q1:-21\% Q2:-8\% Q3:+11\%


## Industrial Printing

- Revenues up on inkjet head sales gains in Japan, United States, and Europe
- Sales growth slowed owing to Chinese demand deceleration from Q2, while earnings declined owing to development costs and other factors


## Thermal

- We generated steady sales growth in Japan and abroad
- Earnings declined on higher raw materials and supplies costs
$\rightarrow$ Passed on costs and undertook other steps to improve profitability


## Business Segments

## Industrial Products

- After factoring out impact of semiconductor business share transfer, revenues were up $¥ 2.4$ billion
- Industrial optical parts and modules continued to expand



## Smart Vision

- Earnings rose despite sales falling from narrowing down of products
- RICOH THETA and other products performed well


## Other

- Revenues up on finance and domestic power retailing businesses
- Removed logistics business from consolidation through share transfer(Q2)

[^0]
## Statement of Financial Position as of December 31, 2018

| Assets |  |  |
| :---: | :---: | :---: |
| (Billions of yen) | As of Dec 31, 2018 | Change from Mar 31, '18 |
| Current Assets | 1,343.0 | +15.0 |
| Cash \& time deposits | 201.3 | +40.7 |
| Trade and other receivables | 584.9 | -4.7 |
| Other financial assets | 296.4 | +5.3 |
| Inventories | 218.2 | +37.7 |
| Other investments |  | -55.9 |
| Other current assets | 41.9 | -8.0 |
| Non-current assets | 1,319.0 | +5.9 |
| Property, plant and equipment | 245.0 | -4.9 |
| Goodwill and intangible assets | 217.9 | +0.7 |
| Other financial assets | 687.9 | -1.6 |
| Other non-current assets | 168.0 | +11.7 |
| Total Assets | 2,662.0 | +21.0 |
| Exchange rate as of Dec 31, '18 $\begin{aligned} \text { US } \$ 1 & =¥ 111.00 \\ 1 \text { euro } & =\neq 127.00 \end{aligned}$ | $\begin{aligned} & \text { ifferent from } \\ & 4.76) \\ & 3.52) \end{aligned}$ | ar 31, '18) |

Liabilities and Equity

|  | As of <br> (Bec 31, <br> $\mathbf{2 0 1 8}$ | Change <br> from Mar <br> 31,18 |
| :--- | ---: | :---: |
| Current Liabilities | $\mathbf{8 4 0 . 7}$ | +52.2 |
| Bonds and borrowings | $\mathbf{3 0 3 . 2}$ | +80.0 |
| Trade and other payables | $\mathbf{2 8 3 . 2}$ | -17.4 |
| Other current liabilities | $\mathbf{2 5 4 . 2}$ | -10.3 |
|  | $\mathbf{7 9 2 . 3}$ | -71.3 |
| Non-current Liabilities | $\mathbf{5 9 8 . 7}$ | -59.9 |
| Bonds and borrowings | $\mathbf{9 8 . 7}$ | -6.2 |
| Accrued pension\&retirement benefits | $\mathbf{9 4 . 8}$ | -5.1 |
| Other non-current liabilities | $\mathbf{1 , 6 3 3 . 1}$ | -19.1 |
| Total Liabilities | $\mathbf{9 4 4 . 0}$ | +34.4 |
| Total equity attributable to owners of | $\mathbf{8 4 . 8}$ | +5.6 |
| the parent | $\mathbf{1 , 0 2 8 . 9}$ | +40.1 |
| Noncontrolling Interest | $\mathbf{2 , 6 6 2 . 0}$ | +21.0 |
| Total Equity |  |  |
| Total Liabilities and Equity |  | +20.0 |
| Total Debt |  |  |

## FY2018 Apr-Dec Statement of Cash Flows




- Uncertainty owing to US-China trade friction and EU turmoil
- The business machine market demand and competitive environments will remain tough
- The information and communication technology market should keep expanding solidly
- Step up focus on core business profitability

In-house initiatives

- Keep expanding in office services, commercial printing, and other growth areas
$\rightarrow$ Optimize models by customer category and region
- Tackle trade friction, Brexit, and Ricoh India issues

No change from stance in previous forecasts


## Full-Year Operating Profit Comparisons



## Appendix

## Appendix: Key Figures for FY2018 Apr-Dec Financial Statements Excluding Finance Business

*Finance: Finance business Ricoh conducts globally

1. Profit Statement

|  | (Billions of yen) |  |  |
| :--- | ---: | ---: | ---: |
| Sales | Consolidated | Products \& Services | Finance |
| Operating profit | $1,489.4$ | $1,433.5$ | 115.4 |$\quad 79.1$

2. Statement of Financial Position

|  | Consolidated | Products \& Services | Finance |
| :---: | :---: | :---: | :---: |
| Assets | 2,662.0 | 1,561.2 | 1,255.9 |
| Financial assets | 982.4 | - | 982.4 |
| Liabilities | 1,633.1 | 699.2 | 1,088.8 |
| Interest-bearing debt | 902.0 | 12.0 | 998.5 |
| Total equity | 1,028.9 | 862.0 | 167.1 |
| Net debt | 700.6 | -293.0 | 993.6 |

3. Statement of Cash Flow

|  | Consolidated | Products \& Services | Finance |
| :--- | ---: | ---: | ---: |
| Free cash flow | 30.8 | 70.4 | -39.6 |

<Key Financial Ratios>

|  | Consolidated | Products \& Services |
| :--- | ---: | ---: |
| Equity ratio | $35.5 \%$ | $55.0 \%$ |
| D/E ratio | $95.5 \%$ | $1.4 \%$ |
| Total assets turn over | 0.75 | 1.22 |

Inventories/Average cost of sales ratio (per month) Trade receivables and other receivables turnover (per month)


Total assets turnover (per month)



Net debt/equity ratio (multiples)


## Appendix: Dividends per share (yen)

## Shareholder return policy under RICOH Resurgent (19th Mid-term Plan)

Ricoh will set aside internal reserves to reinforce its corporate structure and cultivate new businesses while striving to deliver stable dividends to shareholders after comprehensively considering such factors as its medium-term earnings projections, investments, cash flows, and financial position. We intend to allocate retained earnings to reinforce core businesses and concentrate investments in businesses offering medium- and long-term growth potential.


## Appendix : Comparisons of New and Old Segments



## Appendix : Segment Sales and Operating Profit



## Appendix : Segment Sales and Operating Profit



## Appendix : Segment Sales and Operating Profit



## Appendix: Historical Data (1)

*Value based ratio including forex

|  |  | FY2016 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 |
| MFP | Japan | 68\% | 77\% | 70\% | 58\% |
|  | Overseas | 59\% | 55\% | 57\% | 55\% |
|  | Total | 61\% | 61\% | 60\% | 56\% |
| Printer | Japan | 90\% | 88\% | 89\% | 84\% |
|  | Overseas | 67\% | 65\% | 68\% | 69\% |
|  | Total | 78\% | 77\% | 79\% | 77\% |
| CP * | Japan | 57\% | 56\% | 56\% | 46\% |
|  | Overseas | 59\% | 55\% | 57\% | 53\% |
|  | Total | 59\% | 55\% | 57\% | 52\% |


| FY2017 |  |  |  |
| :---: | :---: | :---: | :---: |
| Q1 | Q2 | Q3 | Q4 |
| $69 \%$ | $72 \%$ | $71 \%$ | $64 \%$ |
| $56 \%$ | $55 \%$ | $56 \%$ | $53 \%$ |
| $60 \%$ | $60 \%$ | $60 \%$ | $56 \%$ |
| $90 \%$ | $89 \%$ | $88 \%$ | $84 \%$ |
| $68 \%$ | $67 \%$ | $66 \%$ | $65 \%$ |
| $78 \%$ | $77 \%$ | $76 \%$ | $75 \%$ |
| $61 \%$ | $66 \%$ | $70 \%$ | $62 \%$ |
| $59 \%$ | $58 \%$ | $62 \%$ | $57 \%$ |
| $60 \%$ | $59 \%$ | $63 \%$ | $58 \%$ |


| FY2018 |  |  |
| :---: | :---: | :---: |
| Q1 | Q2 | Q3 |
| $71 \%$ | $72 \%$ | $74 \%$ |
| $58 \%$ | $55 \%$ | $56 \%$ |
| $62 \%$ | $60 \%$ | $61 \%$ |
| $90 \%$ | $87 \%$ | $88 \%$ |
| $68 \%$ | $67 \%$ | $70 \%$ |
| $79 \%$ | $77 \%$ | $79 \%$ |
| $61 \%$ | $65 \%$ | $64 \%$ |
| $66 \%$ | $61 \%$ | $60 \%$ |
| $65 \%$ | $61 \%$ | $61 \%$ |


| FY2016 | FY2017 | FY2018 | FY2016 | FY2017 |
| :---: | :---: | :---: | :---: | :---: |
| Q1-Q3 | Q1-Q3 | Q1-Q3 | Total | Total |
| 71\% | 71\% | 72\% | 68\% | 69\% |
| 57\% | 56\% | 57\% | 56\% | 55\% |
| 61\% | 60\% | 61\% | 59\% | 59\% |
| 89\% | 89\% | 88\% | 88\% | 87\% |
| 67\% | 67\% | 68\% | 67\% | 67\% |
| 78\% | 77\% | 78\% | 78\% | 76\% |
| 56\% | 66\% | 63\% | 53\% | 65\% |
| 57\% | 60\% | 62\% | 56\% | 59\% |
| 57\% | 61\% | 62\% | 55\% | 60\% |

MFP / Printer / PP combined $y-0-y$ (Value, excluding forex)


## Appendix: Historical Data (2)

MFP \& Printer \& CP y-o-y *By value

| < Hardware > |  | FY2016 |  |  |  | FY2017 |  |  |  | FY2018 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 |
| MFP\&Printer (Office Printing) | Japan | -3\% | -1\% | -4\% | +4\% | -1\% | -5\% | +1\% | -1\% | -9\% | -2\% | -11\% |
|  | Overseas | -20\% | -19\% | -16\% | -7\% | -4\% | -6\% | -4\% | -7\% | -9\% | -6\% | -10\% |
|  | (Forex excluded) | -10\% | -3\% | -6\% | -4\% | -5\% | -15\% | -10\% | -9\% | -11\% | -5\% | -8\% |
|  | Total | -16\% | -16\% | -14\% | -4\% | -3\% | -6\% | -3\% | -5\% | -9\% | -5\% | -10\% |
|  | (Forex excluded) | -9\% | -3\% | -6\% | -2\% | -4\% | -13\% | -8\% | -7\% | -11\% | -5\% | -8\% |
| MFP | Japan | -3\% | -3\% | -4\% | +4\% | -1\% | -3\% | -1\% | -2\% | -10\% | -5\% | -12\% |
|  | Overseas | -20\% | -19\% | -16\% | -7\% | -4\% | -8\% | -5\% | -8\% | -10\% | -5\% | -8\% |
|  | (Forex excluded) | -11\% | -4\% | -6\% | -4\% | -6\% | -17\% | -12\% | -10\% | -12\% | -5\% | -6\% |
|  | Total | -17\% | -17\% | -14\% | -4\% | -4\% | -7\% | -5\% | -7\% | -10\% | -5\% | -9\% |
|  | (Forex excluded) | -9\% | -4\% | -6\% | -2\% | -5\% | -14\% | $-10 \%$ | -8\% | -11\% | -5\% | -7\% |
| Printer | Japan | -4\% | +9\% | -5\% | +4\% | +2\% | -12\% | +14\% | +3\% | +1\% | +21\% | +1\% |
|  | Overseas | -12\% | -15\% | -18\% | -8\% | +3\% | +11\% | +14\% | +11\% | -6\% | -10\% | -25\% |
|  | (Forex excluded) | -1\% | +2\% | -8\% | -5\% | +2\% | +1\% | +6\% | +9\% | -7\% | -10\% | -23\% |
|  | Total | -10\% | -9\% | -15\% | -4\% | +3\% | +5\% | +14\% | +8\% | -4\% | -3\% | -19\% |
|  | (Forex excluded) | -1\% | +4\% | -7\% | -2\% | +2\% | -2\% | +8\% | +7\% | -6\% | -3\% | -17\% |
| CP * | Japan | +12\% | +26\% | +31\% | +28\% | +43\% | -8\% | -27\% | -30\% | +7\% | +16\% | +35\% |
|  | Overseas | -8\% | -16\% | -15\% | -2\% | +6\% | +3\% | -10\% | -17\% | -23\% | -11\% | +7\% |
|  | (Forex excluded) | +3\% | -0\% | -5\% | +2\% | +4\% | -6\% | -16\% | $-18 \%$ | -24\% | -10\% | +9\% |
|  | Total | -6\% | -12\% | -10\% | +2\% | +9\% | +2\% | -12\% | -19\% | -20\% | -8\% | +10\% |
|  | (Forex excluded) | +4\% | +2\% | -1\% | +6\% | +7\% | -7\% | -17\% | -19\% | -21\% | -8\% | +11\% |


| FY2016 | FY2017 | FY2018 | FY2016 | FY2017 |
| :---: | :---: | :---: | :---: | :---: |
| Q1-Q3 | Q1-Q3 | Q1-Q3 | Total | Total |
| -3\% | -1\% | -7\% | -0\% | -1\% |
| -18\% | -4\% | -8\% | -15\% | -5\% |
| -6\% | -10\% | -8\% | -6\% | -10\% |
| -15\% | -4\% | -8\% | -12\% | -4\% |
| -6\% | -9\% | -8\% | -5\% | -8\% |
| -3\% | -2\% | -9\% | -1\% | -2\% |
| -18\% | -6\% | -8\% | -16\% | -6\% |
| -7\% | -11\% | -8\% | -6\% | -11\% |
| -16\% | -5\% | -8\% | -13\% | -6\% |
| -6\% | -10\% | -8\% | -5\% | -9\% |
| +0\% | +1\% | +8\% | +2\% | +2\% |
| -15\% | +10\% | -14\% | -13\% | +10\% |
| -2\% | +3\% | $-14 \%$ | -3\% | +5\% |
| -12\% | +7\% | -9\% | -10\% | +8\% |
| -2\% | +3\% | -9\% | -2\% | +4\% |
| +23\% | -1\% | +18\% | +25\% | -12\% |
| -13\% | -1\% | -9\% | -10\% | -6\% |
| -1\% | -6\% | -9\% | -0\% | -10\% |
| -9\% | -1\% | -7\% | -6\% | -6\% |
| +2\% | -6\% | -6\% | +3\% | -10\% |

* Cut sheet PP, Continuous form PP, Wide format (excluding sales of solutions and third party products)


## Appendix: Historical Data (3)

| < Non-hardware > |  | FY2016 |  |  |  | FY2017 |  |  |  | FY2018 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 |
| MFP\&Printer (Office Printing) | Japan | -4\% | -2\% | +0\% | -2\% | -1\% | -2\% | -1\% | -1\% | -1\% | -1\% | -2\% |
|  | Overseas | -14\% | -19\% | -14\% | -2\% | -3\% | +4\% | +4\% | -5\% | -2\% | -5\% | -8\% |
|  | (Forex excluded) | -4\% | -4\% | -3\% | +1\% | -5\% | -7\% | -3\% | -7\% | -4\% | -5\% | -6\% |
|  | Total | -11\% | -13\% | -9\% | -2\% | -2\% | +1\% | +2\% | -4\% | -2\% | -4\% | -6\% |
|  | (Forex excluded) | -4\% | -3\% | -2\% | +0\% | -4\% | -5\% | -2\% | -5\% | -3\% | -4\% | -5\% |
| MFP | Japan | -4\% | -4\% | -3\% | -3\% | -2\% | -3\% | -2\% | -3\% | -1\% | -3\% | -3\% |
|  | Overseas | -13\% | -18\% | -14\% | -2\% | -6\% | +1\% | +3\% | -6\% | -2\% | -5\% | -8\% |
|  | (Forex excluded) | -3\% | -2\% | -4\% | +1\% | -7\% | -10\% | -4\% | -7\% | -4\% | -4\% | -6\% |
|  | Total | -10\% | -14\% | -11\% | -2\% | -4\% | -1\% | +2\% | -5\% | -2\% | -4\% | -6\% |
|  | (Forex excluded) | -3\% | -3\% | -4\% | -0\% | -6\% | -7\% | -3\% | -6\% | -3\% | -4\% | -5\% |
| Printer | Japan | -4\% | +3\% | +6\% | +1\% | +2\% | -1\% | +1\% | +1\% | +2\% | +4\% | -1\% |
|  | Overseas | -22\% | -25\% | -9\% | -0\% | +13\% | +23\% | +10\% | -1\% | -4\% | -10\% | -10\% |
|  | (Forex excluded) | -12\% | -11\% | +2\% | +4\% | +11\% | +11\% | +2\% | -3\% | -6\% | -10\% | -8\% |
|  | Total | -12\% | -11\% | -1\% | +0\% | +6\% | +9\% | +5\% | +0\% | -1\% | -3\% | -5\% |
|  | (Forex excluded) | -8\% | -4\% | +4\% | +2\% | +6\% | +4\% | +1\% | -1\% | -2\% | -3\% | -4\% |
| CP * | Japan | +3\% | +7\% | +7\% | +3\% | +14\% | +11\% | +12\% | +11\% | +6\% | +8\% | +5\% |
|  | Overseas | -2\% | -11\% | -3\% | +7\% | +8\% | +12\% | +11\% | -0\% | +1\% | +0\% | -1\% |
|  | (Forex excluded) | +9\% | +6\% | +8\% | +11\% | +6\% | +1\% | +4\% | -1\% | -1\% | +1\% | -0\% |
|  | Total | -2\% | -9\% | -2\% | +7\% | +8\% | +12\% | +11\% | +1\% | +1\% | +1\% | -1\% |
|  | (Forex excluded) | +8\% | +6\% | +8\% | +10\% | +7\% | +2\% | +5\% | +0\% | +0\% | +1\% | +0\% |


| FY2016 | FY2017 | FY2018 | FY2016 | FY2017 |
| :---: | :---: | :---: | :---: | :---: |
| Q1-Q3 | Q1-Q3 | Q1-Q3 | Total | Total |
| -2\% | -1\% | -1\% | -2\% | -1\% |
| -16\% | +1\% | -5\% | -12\% | -0\% |
| -4\% | -5\% | -5\% | -3\% | -5\% |
| -11\% | +0\% | -4\% | -9\% | -1\% |
| -3\% | -4\% | -4\% | -2\% | -4\% |
| -3\% | -2\% | -2\% | -3\% | -2\% |
| -15\% | -1\% | -5\% | -12\% | -2\% |
| -3\% | -7\% | -5\% | -2\% | -7\% |
| -12\% | -1\% | -4\% | -9\% | -2\% |
| -3\% | -5\% | -4\% | -3\% | -6\% |
| +2\% | +0\% | +1\% | +2\% | +1\% |
| -19\% | +15\% | -8\% | -14\% | +10\% |
| -8\% | +8\% | -8\% | -5\% | +5\% |
| -8\% | +7\% | -3\% | -6\% | +5\% |
| -3\% | +4\% | -3\% | -1\% | +2\% |
| +6\% | +12\% | +6\% | +5\% | +12\% |
| -5\% | +10\% | -0\% | -2\% | +7\% |
| +8\% | +4\% | -0\% | +9\% | +3\% |
| -4\% | +10\% | +1\% | -1\% | +8\% |
| +8\% | +5\% | +1\% | +8\% | +4\% |

* Cut sheet PP, Continuous form PP, Wide format (excluding sales of solutions and third party products)


## Appendix: Historical Data (4)

## Color ratio for MFP and Printer

|  |  | FY2016 |  |  |  | FY2017 |  |  |  | FY2018 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 |
| MFP | Japan | 91\% | 87\% | 90\% | 86\% | 89\% | 88\% | 89\% | 88\% | 88\% | 88\% | 89\% |
|  | Overseas | 66\% | 63\% | 67\% | 69\% | 66\% | 66\% | 68\% | 68\% | 69\% | 68\% | 70\% |
|  | Total | 72\% | 67\% | 72\% | 74\% | 71\% | 70\% | 72\% | 73\% | 73\% | 72\% | 73\% |
| Printer | Japan | 50\% | 50\% | 51\% | 53\% | 57\% | 50\% | 52\% | 53\% | 58\% | 49\% | 54\% |
|  | Overseas | 35\% | 34\% | 31\% | 31\% | 30\% | 34\% | 34\% | 35\% | 37\% | 34\% | 38\% |
|  | Total | 39\% | 38\% | 36\% | 39\% | 36\% | 38\% | 39\% | 41\% | 42\% | 38\% | 43\% |
| CP | Japan | 50\% | 43\% | 54\% | 51\% | 81\% | 69\% | 72\% | 85\% | 81\% | 73\% | 79\% |
|  | Overseas | 75\% | 73\% | 78\% | 76\% | 76\% | 73\% | 80\% | 75\% | 75\% | 76\% | 76\% |
|  | Total | 72\% | 69\% | 74\% | 72\% | 77\% | 73\% | 80\% | 76\% | 76\% | 75\% | 76\% |


| FY2016 | FY2017 | FY2018 | FY2016 | FY2017 |
| :---: | :---: | :---: | :---: | :---: |
| Q1-Q3 | Q1-Q3 | Q1-Q3 | Total | Total |
| 89\% | 88\% | 88\% | 88\% | 88\% |
| 65\% | 67\% | 69\% | 66\% | 67\% |
| 70\% | 71\% | 73\% | 71\% | 72\% |
| 50\% | 53\% | 53\% | 51\% | 53\% |
| 34\% | 33\% | 36\% | 33\% | 33\% |
| 38\% | 37\% | 41\% | 38\% | 38\% |
| 49\% | 75\% | 78\% | 50\% | 78\% |
| 75\% | 77\% | 76\% | 76\% | 76\% |
| 72\% | 76\% | 76\% | 72\% | 76\% |

*For hardware shipments, by value
Number of employees

|  |  | FY2014 | FY2015 | FY2016 | FY2017 | FY2018 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 |  |  |  | Q2 | Q3 |
| Japan |  |  | 36,371 | 35,779 | 35,490 | 33,796 | 33,962 | 32,411 | 32,124 |
| Overseas | Americas | 31,766 | 31,501 | 30,516 | 26,995 | 26,675 | 26,363 | 26,140 |
|  | EMEA | 18,525 | 18,643 | 17,652 | 16,680 | 16,644 | 16,505 | 16,352 |
|  | China | 12,856 | 12,897 | 11,925 | 10,574 | 10,248 | 10,093 | 10,065 |
|  | Asia Pacific | 10,433 | 10,541 | 10,030 | 9,833 | 9,169 | 9,179 | 9,170 |
|  | Sub total | 73,580 | 73,582 | 70,123 | 64,082 | 62,736 | 62,139 | 61,727 |
| Total |  | 109,951 | 109,361 | 105,613 | 97,878 | 96,698 | 94,550 | 93,851 |

*As of end of each period

## Appendix : New Products (Office Printing: MFPs)

imagine. change.


## Appendix : New Products (Commercial Printing)



# RICOH imagine. change. 

http://jp.ricoh.com/IR/


[^0]:    * Excluding corporate and eliminations

