| 1.Operating Results | (Fiscal year ended) |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | IFRS |  |  |  |
|  | Mar.' 15 $(* 1)$ | Mar.'16 | Mar.'17 | Mar.'18 <br> (Forecast) |
| Sales | 2,151.4 | 2,209.0 | 2,028.8 | 2,000.0 |
| (change from the previous corresponding period) | 2.0\% | 2.7\% | -8.2\% | -1.4\% |
| Domestic sales | 759.5 | 761.5 | 767.5 | 787.0 |
| (change from the previous corresponding period) | -7.1\% | 0.3\% | 0.8\% | 2.5\% |
| Overseas sales | 1,391.8 | 1,447.4 | 1,261.3 | 1,213.0 |
| (change from the previous corresponding period) | 7.9\% | 4.0\% | -12.9\% | -3.8\% |
| Overseas sales ratio | 64.7\% | 65.5\% | 62.2\% | 60.7\% |
| Gross profit | 906.9 | 881.9 | 788.6 | 750.0 |
| (change from the previous corresponding period) | 3.9\% | -2.8\% | -10.6\% | -4.9\% |
| Percentage of sales | 42.2\% | 39.9\% | 38.9\% | 37.5\% |
| Selling, general and administrative expenses | 791.1 | 779.6 | 754.7 | 732.0 |
| (change from the previous corresponding period) | 5.1\% | -1.5\% | -3.2\% | -3.0\% |
| Percentage of sales | 36.8\% | 35.3\% | 37.2\% | 36.6\% |
| Operating profit | 115.7 | 102.2 | 33.8 | 18.0 |
| (change from the previous corresponding period) | -3.8\% | -11.6\% | -66.9\% | -46.9\% |
| Percentage of sales | 5.4\% | 4.6\% | 1.7\% | 0.9\% |
| Profit before income tax expenses | 112.2 | 95.6 | 29.9 | 13.0 |
| (change from the previous corresponding period) | -4.9\% | -14.8\% | -68.7\% | -56.6\% |
| Percentage of sales | 5.2\% | 4.3\% | 1.5\% | 0.7\% |
| Profit attributable to owners of the parent | 68.5 | 62.9 | 3.4 | 3.0 |
| (change from the previous corresponding period) | -5.8\% | -8.1\% | -94.5\% | -14.0\% |
| Percentage of sales | 3.2\% | 2.8\% | 0.2\% | 0.2\% |
| Earnings per share attributable to owners of the parent-basic[ye | 94.58 | 86.87 | 4.81 | 4.14 |
| (change from the previous corresponding period) | -5.8\% | -8.2\% | -94.5\% | -13.9\% |
| Exchange rate [yen/US\$] | 109.89 | 120.12 | 108.39 | 106.54 |
| [yen/EURO] | 138.85 | 132.68 | 118.82 | 116.78 |
| 2. Other ratios | Mar.' 15 $(* 1)$ | Mar.'16 | Mar.'17 | Mar. 18 <br> (Forecast) |
| R\&D Expenditure | 118.7 | 118.5 | 114.3 | 117.0 |
| R\&D Expenditure / Sales | 5.5\% | 5.4\% | 5.6\% | 5.9\% |
| Finance income | 3.9 | 5.0 | 4.6 | - |
| Finance costs | 7.3 | 11.7 | 8.5 | - |
| Financial income(expenses)net | -3.4 | -6.6 | -3.9 | - |
| Interest coverage ratio(※) [times] | 16.2 | 9.1 | 4.5 | - |
| Depreciation for tangible fixed assets | 70.9 | 68.7 | 68.0 | 66.0 |
| Expenditure for plant and equipment | 75.9 | 83.7 | 75.4 | 76.0 |
| Free Cash Flow | -40.9 | -4.2 | -18.4 | - |
| Liquidity at hand | 138.6 | 168.5 | 135.0 | - |
| Liquidity at hand/Averaged sales [months] | 0.77 | 0.9 | 0.8 | - |
| Inventories | 224.4 | 207.0 | 202.5 | - |
| Inventories/Averaged cost of sales [months] | 2.16 | 1.9 | 2.0 | - |
| Debt | 790.5 | 852.8 | 859.7 | - |
| Debt on total assets | 29.0\% | 30.7\% | 31.2\% | - |
| Total assets | 2,730.2 | 2,776.4 | 2,759.2 | - |
| Profit before income tax expenses on total assets | 4.2\% | 3.5\% | 1.1\% | - |
| Equity attributable to owners of the parent | 1,084.1 | 1,077.8 | 1,042.1 | - |
| Equity ratio | 39.7\% | 38.8\% | 37.8\% | - |
| Return on equity | 6.5\% | 5.8\% | 0.3\% | - |
| Number of employees(Japan)(thousand of people) | 36.3 | 35.7 | 35.4 | - |
| Number of employees(Overseas)(thousand of people) | 73.5 | 73.5 | 70.1 | - |
| Number of employees (Total)(thousand of people) | 109.9 | 109.3 | 105.6 | - |

[^0]*1 Due to the change in lease transaction reporting from FY16/03, sales figures and related indicators of FY15/03 have also been adjusted retroactively to conform to the current year.

| 3. Sales by Category | (Fiscal year ended) |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | IFRS |  |  |  |
|  | $\underset{(* 1)}{M a r . ' 15}$ | Mar.'16 | Mar.'17 | Mar.'18 (Forecast) (*2) |
| Office Printing <br> (change from the previous corresponding period) Percentage of sales |  |  |  | $\begin{array}{r} 1,096.2 \\ -6.0 \% \\ 54.8 \% \end{array}$ |
| Office Service (change from the previous corresponding period) Percentage of sales |  |  |  | $\begin{array}{r} 430.8 \\ 1.2 \% \\ 21.5 \% \end{array}$ |
| Commercial Printing <br> (change from the previous corresponding period) Percentage of sales |  |  |  | $\begin{gathered} 190.7 \\ 2.5 \% \\ 9.5 \% \end{gathered}$ |
| Industrial Printing <br> (change from the previous corresponding period) Percentage of sales |  |  |  | $\begin{array}{r} 22.3 \\ 87.7 \% \\ 1.1 \% \end{array}$ |
| Thermal Media (change from the previous corresponding period) Percentage of sales |  |  |  | $\begin{aligned} & 61.6 \\ & 7.5 \% \\ & 3.1 \% \end{aligned}$ |
| Other <br> (change from the previous corresponding period) Percentage of sales |  |  |  | $\begin{gathered} 198.4 \\ 9.0 \% \\ 9.9 \% \end{gathered}$ |
| 4. Sales by Geographic Area | $\begin{gathered} \text { Mar.'15 } \\ (* 1) \end{gathered}$ | Mar.'16 | Mar.'17 | Mar.'18 (Forecast) (*2) |
| Japan | 759.5 | 761.5 | 767.5 | 787.0 |
| (change from the previous corresponding period) | -7.1\% | 0.3\% | 0.8\% | 2.5\% |
| Percentage of sales | 35.3\% | 34.5\% | 37.8\% | 39.4\% |
| Overseas | 1,391.8 | 1,447.4 | 1,261.3 | 1,213.0 |
| (change from the previous corresponding period) | 7.9\% | 4.0\% | -12.9\% | -3.8\% |
| Percentage of sales | 64.7\% | 65.5\% | 62.2\% | 60.7\% |
| The Americas | 648.5 | 693.7 | 609.0 | 581.5 |
| (change from the previous corresponding period) | 10.1\% | 7.0\% | -12.2\% | -4.5\% |
| Percentage of sales | 30.1\% | 31.4\% | 30.0\% | 29.1\% |
| Europe, Middle East and Africa | 532.3 | 531.0 | 456.4 | 431.7 |
| (change from the previous corresponding period) | 2.6\% | -0.3\% | -14.0\% | -5.4\% |
| Percentage of sales | 24.7\% | 24.0\% | 22.5\% | 21.6\% |
| Other | 210.9 | 222.6 | 195.8 | 199.8 |
| (change from the previous corresponding period) | 15.7\% | 5.6\% | -12.1\% | 2.0\% |
| Percentage of sales | 9.9\% | 10.1\% | 9.7\% | 10.0\% |

[^1]Three months ended)

| Sales (cheng from the previous corresponding period) |  |
| :---: | :---: |
|  |  |
| Domestic sales <br> (change from the previous corresponding period) |  |
| Overseas sales <br> (change from the previous corresponding period) <br> Overseas sales ratio |  |
| Gross profit <br> (change from the previous corresponding period) <br> Percentage of sales |  |
| Selling, general and administrative expenses <br> (change from the previous corresponding period) <br> Percentage of sales |  |
| Operating profit <br> (change from the previous corresponding period) <br> Percentage of sales |  |
| Profit before income tax expenses <br> (change from the previous corresponding period) <br> Percentage of sales |  |
| Profit attributable to owners of the parent <br> (change from the previous corresponding period) <br> Percentage of sales |  |
| Earnings per share attributable to owners of the parent-basic[yen] (change from the previous corresponding period) |  |
| Exchange rate [yen/US\$] <br>  [yen/EURO] |  |


| IFRS |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Jun.'15 | Sep.'15 | Dec.'15 | Mar.'16 | Jun.'16 | Sep.'16 | Dec.'16 | Mar.'17 | Jun. ${ }^{17}$ |
| 539.1 | 556.0 | 548.6 | 565.1 | 487.7 | 483.7 | 497.9 | 559.4 | 492.5 |
| 6.4\% | 5.7\% | 1.8\% | -2.5\% | -9.5\% | -13.0\% | -9.2\% | -1.0\% | 1.0\% |
| 179.8 | 187.1 | 182.1 | 212.4 | 179.1 | 185.6 | 182.2 | 220.5 | 186.7 |
| -3.1\% | -1.1\% | 2.4\% | 2.6\% | -0.4\% | -0.8\% | 0.0\% | 3.8\% | 4.3\% |
| 359.2 | 368.8 | 366.5 | 352.7 | 308.6 | 298.0 | 315.7 | 338.9 | 305.8 |
| 11.9\% | 9.5\% | 1.5\% | -5.4\% | -14.1\% | -19.2\% | -13.9\% | -3.9\% | -0.9\% |
| 66.6\% | 66.3\% | 66.8\% | 62.4\% | 63.3\% | 61.6\% | 63.4\% | 60.6\% | 62.1\% |
| 224.8 | 221.8 | 226.0 | 209.2 | 198.8 | 188.3 | 198.2 | 203.1 | 199.9 |
| 2.5\% | -2.3\% | -2.9\% | -8.1\% | -11.6\% | -15.1\% | -12.3\% | -2.9\% | 0.6\% |
| 41.7\% | 39.9\% | 41.2\% | 37.0\% | 40.8\% | 38.9\% | 39.8\% | 36.3\% | 40.6\% |
| 204.1 | 186.4 | 196.6 | 192.3 | 187.9 | 182.7 | 186.2 | 197.8 | 181.0 |
| 6.3\% | -6.0\% | -2.9\% | -2.9\% | -7.9\% | -2.0\% | -5.3\% | 2.8\% | -3.7\% |
| 37.9\% | 33.5\% | 35.8\% | 34.0\% | 38.6\% | 37.8\% | 37.4\% | 35.4\% | 36.8\% |
| 20.6 | 35.4 | 29.3 | 16.8 | 10.8 | 5.6 | 12.0 | 5.3 | 18.9 |
| -23.9\% | 23.5\% | -2.9\% | -43.3\% | -47.4\% | -84.0\% | -59.0\% | -68.5\% | 74.1\% |
| 3.8\% | 6.4\% | 5.3\% | 3.0\% | 2.2\% | 1.2\% | 2.4\% | 0.9\% | 3.8\% |
| 19.4 | 34.1 | 27.6 | 14.5 | 10.3 | 4.8 | 10.8 | 3.7 | 16.8 |
| -24.6\% | 14.5\% | -5.7\% | -47.1\% | -46.6\% | -85.6\% | -60.7\% | -73.8\% | 61.7\% |
| 3.6\% | 6.1\% | 5.0\% | 2.6\% | 2.1\% | 1.0\% | 2.2\% | 0.7\% | 3.4\% |
| 12.9 | 21.5 | 16.8 | 11.5 | 4.7 | 0.2 | -0.8 | -0.6 | 10.7 |
| -13.9\% | 14.1\% | -8.2\% | -28.7\% | -63.3\% | -98.9\% | - | - | 126.3\% |
| 2.4\% | 3.9\% | 3.1\% | 2.0\% | 1.0\% | 0.0\% | -0.2\% | -0.1\% | 2.2\% |
| 17.91 | 29.74 | 23.28 | 15.95 | 6.58 | 0.32 | -1.23 | -0.86 | 14.89 |
| -13.9\% | 14.1\% | -8.1\% | -28.7\% | -63.3\% | -98.9\% | - | - | 126.3\% |
| 121.31 | 122.29 | 121.42 | 115.44 | 108.08 | 102.45 | 109.33 | 113.82 | 111.16 |
| 134.22 | 136.03 | 133.01 | 127.40 | 121.97 | 114.35 | 117.81 | 121.23 | 122.11 |

2. Other ratios

| R\&D Expenditure |
| :--- |
| R\&D Expenditure / Sales |
| Finance income |
| Finance costs |
| Financial income(expenses)net |
| Interest coverage ratio(※) [times] |
| Depreciation for tangible fixed assets |
| Expenditure for plant and equipment |
| Free Cash Flow |
| Liquidity at hand |
| Liquidity at hand/Averaged sales $\quad$ [months] |
| Inventories |
| $\quad$ Inventories/Averaged cost of sales [months] |
| Debt |
| $\quad$ Debt on total assets |
| Total assets |
| Profit before income tax expenses on total assets |
| Equity attributable to owners of the parent |
| Equity ratio |
| Return on equity |
| Number of employees(Japan)(thousand of people) |
| Number of employees(Overseas)(thousand of people) |
| Number of employees (Total)(thousand of people) |
| Interest coverage ratio(※)=(Interest and dividend income + Ope |


| Jun.'15 | Sep.'15 | Dec.'15 | Mar.'16 |
| ---: | ---: | ---: | ---: |
| 27.0 | 30.2 | 28.7 | 32.0 |
| $5.0 \%$ | $5.7 \%$ | $5.2 \%$ | $5.7 \%$ |
| 0.6 | 2.6 | 0.3 | 1.3 |
| 1.8 | 1.6 | 2.0 | 3.6 |
| -1.2 | 1.0 | -1.7 | -2.3 |
| 11.3 | 19.4 | 14.2 | 5.0 |
| 17.3 | 18.3 | 17.9 | 16.2 |
| 20.5 | 20.4 | 20.7 | 22.1 |
| -30.1 | -36.1 | -51.7 | 37.9 |
| 150.5 | 137.9 | 163.1 | 168.5 |
| 0.84 | 0.79 | 0.89 | 0.89 |
| 232.3 | 211.8 | 234.8 | 207.0 |
| 2.22 | 2.13 | 2.18 | 1.75 |
| 844.1 | 773.6 | 885.4 | 852.8 |
| $30.1 \%$ | $29.4 \%$ | $31.7 \%$ | $30.7 \%$ |
| $2,806.4$ | $2,632.5$ | $2,794.0$ | $2,776.4$ |
| $0.7 \%$ | $1.1 \%$ | $1.0 \%$ | $0.5 \%$ |
| $1,111.0$ | $1,064.4$ | $1,109.4$ | $1,077.8$ |
| $39.6 \%$ | $40.4 \%$ | $39.7 \%$ | $38.8 \%$ |
| $1.2 \%$ | $1.8 \%$ | $1.5 \%$ | $1.1 \%$ |
| 36.6 | 36.9 | 36.1 | 35.7 |
| 73.0 | 73.0 | 74.3 | 73.5 |
| 109.7 | 109.9 | 110.5 | 109.3 |


| Jun.'16 | Sep.'16 | Dec.'16 | Mar.'17 | Jun.'17 |
| :---: | :---: | :---: | :---: | :---: |
| 26.8 | 30.2 | 26.6 | 30.6 | 25.5 |
| 5.5\% | 6.3\% | 5.4\% | 5.5\% | 5.2\% |
| 1.8 | 1.6 | 0.1 | 1.0 | 0.8 |
| 2.2 | 2.4 | 1.2 | 2.5 | 2.9 |
| -0.4 | -0.8 | -1.1 | -1.5 | -2.1 |
| 5.6 | 3.0 | 9.5 | 2.5 | 6.7 |
| 16.3 | 16.7 | 17.0 | 17.8 | 16.9 |
| 16.0 | 19.8 | 17.1 | 22.3 | 13.5 |
| 1.7 | -27.2 | -13.4 | 20.5 | 6.7 |
| 191.4 | 184.8 | 193.8 | 135.0 | 140.8 |
| 1.18 | 1.15 | 1.17 | 0.72 | 0.86 |
| 206.1 | 206.8 | 234.7 | 202.5 | 213.6 |
| 2.14 | 2.10 | 2.35 | 1.71 | 2.19 |
| 881.4 | 905.8 | 944.9 | 859.7 | 877.0 |
| 32.9\% | 33.8\% | 33.3\% | 31.2\% | 31.5\% |
| 2,682.1 | 2,678.4 | 2,834.9 | 2,759.2 | 2,780.8 |
| 0.4\% | 0.2\% | 0.4\% | 0.1\% | 0.6\% |
| 999.2 | 988.3 | 1,056.4 | 1,042.1 | 1,058.4 |
| 37.3\% | 36.9\% | 37.3\% | 37.8\% | 38.1\% |
| 0.5\% | 0.0\% | -0.1\% | -0.1\% | 1.0\% |
| 36.3 | 36.1 | 35.8 | 35.4 | 35.7 |
| 73.0 | 73.0 | 72.0 | 70.1 | 67.5 |
| 109.3 | 109.1 | 107.9 | 105.6 | 103.2 |

Interest coverage ratio $(※)=$ (Interest and dividend income + Operating profit) $\div$ Interest expense
$\star$ We have started to adopt International Financial Reporting Standards (IFRS) for the consolidated financial statements from FY March 31, 2014, instead of U.S. GAAP. $\square$

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*1 Ricoh redefined business region from April 1, 2017 which 19th Mid-term Management Plan starts.
Based on this redefinition, Ricoh haschanged Operating Segment Information form this fiscal year.
Prior year comparative figures have also been reclassified to conform to thecurrent year's presentation.


[^0]:    Interest coverage ratio $(※)=$ (Interest and dividend income + Operating profit) $\div$ Interest expense

[^1]:    *1 Due to the change in lease transaction reporting from FY16/03, sales figures and related indicators of
    FY15/03 have also been adjusted retroactively to conform to the current year.
    *2 Ricoh redefined business region from April 1, 2017 which 19th Mid-term Management Plan starts. Based on this redefinition, Ricoh haschanged Operating Segment Information form this fiscal year.

