

Appendix

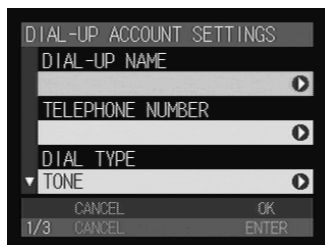
Character Input	112
Troubleshooting	113
Index	120
Functional Index	120
Alphabetical Index	124

Character Input

You can input characters when making the communication settings (mail address, title, message, etc.) as explained below.

■ Inputting

- 1 Select the item and press the  button to display the character input screen.



- 2 Select the desired character by using the  .  .  .  buttons and press the FUNCTION button.



- 3 Press the ENTER button to exit the character input screen.

■ Deleting

In step 2 above use the  .  .  .  buttons to move the cursor on the right position of the character to be deleted and press the  button.

- Note** • Details of communication setting items are given on page 22 “Setting Items for Communications”.

Troubleshooting

In the case of misoperation or when processing cannot be performed due to some problem, an error message will be displayed. This section explains the causes of problems and how to remedy them.



- Communication may be terminated due to the situation of the radio frequency, usage environment, etc. Check that the camera is located under optimal condition.

■ Dial-Up Connection

Error Message	Cause and Remedy	Page
No PPP account entered	PPP account for dial-up setting is not entered. Enter user name (PPP account).	P.25
TEL NO must be entered	Telephone number has not been input in dial-up setting. Be sure to enter telephone number.	P.24
Authentication failed	Dial-up setting is incorrect. Check user name (PPP account) or PPP password and reset.	P.25
Connection ERROR	Connection cannot be established for some reason. Check setting for dial-up account, Direct Upload or FTP Upload and resend.	P.24 P.47 P.50
No communication card	Communication card has not been inserted. Insert it to card slot.	P.57
No response from communication card	Communication card has not been recognized. Check communication card setting (modem setting). If message still appears, remove communication card and reinsert it.	P.60
Line off or AT command ERROR	Communication cable has not been correctly connected to communication card. Connect cable correctly.	P.57
	AT command is incorrect in modem setting. Reset it.	P.60
Line busy	Dial-up destination is busy. Wait for a while and establish connection again.	—

■ Dial-Up Connection (continued)

Error Message	Cause and Remedy	Page
No carrier. Remote system is not data terminal (MODEM)	Dial-up destination has no data terminal (modem) for communication. Check telephone number of destination and reset dial-up account.	P.24
	Communication may be terminated due to the situation of the radio frequency, usage environment, etc. Check that the camera is located under optimal condition.	—
No response from remote terminal	There is no response from dial-up destination. Check telephone number of destination and reset dial-up account.	P.24
	Communication may be terminated due to the situation of the radio frequency, usage environment, etc. Check that the camera is located under optimal condition.	—
Disconnect from remote terminal	Connection has been terminated by dial-up destination. When you are in the middle of communicating, check if cable has been removed or not.	—
	Communication may be terminated due to the situation of the radio frequency, usage environment, etc. Check that the camera is located under optimal condition.	—
Disconnect from PPP server	Connection has been terminated by terminal (PPP server) of dial-up destination. Wait for a while and establish connection again.	—
	Communication may be terminated due to the situation of the radio frequency, usage environment, etc. Check that the camera is located under optimal condition.	—

■ E-mail/Quick Send

Error Message	Cause and Remedy	Page
Setting error in SMTP server address	Mail environment setting is incorrect. Check address of outgoing mail server (SMTP server) and reset.	P.33
Setting error in POP3 server address	Mail environment setting is incorrect. Check address of incoming mail server (POP server) and reset.	P.33
No Mail setting	Mail settings have not been made or are incorrect. Reset.	P.33

■ E-mail/Quick Send (continued)

Error Message	Cause and Remedy	Page
Setting error either in user name or password	E-mail settings are incorrect. Check POP account and POP password and reset.	P.33
Server is shutdown	Mail server has been shutdown for some reason. Wait for a while and resend.	—
Mail handling error	Error in internal mail processing. Perform operation again. If problem persists, switch off power and perform operation again.	—
Mail processing error	Turn the camera off, then turn it back on again. If problem persists, make a backup of necessary files and format the storage memory.	*1
File I/O ERROR		
File processing error		
Mail Boxes full	Message storage capacity exceeded and no more mail can be downloaded. Delete unwanted mail from inbox or outbox, and download mail.	P.87 P.92
Folder id number exceeded. Cannot save.	Folder number exceeding 999 cannot be created. Delete folder.	*1
Illegal folder name	Specify another folder name.	*1
CF card is not in use. Format error. CF card is not in use. Access error.	Make a backup of necessary files and format the CF card, or use another storage memory.	*1
CF card is not in use. No media card inserted.	Insert the CF card.	*1
Insufficient memory. Resize and resend.	File size exceeded spool capacity and no more mail can be uploaded. Reduce attachment size.	P.45 P.74 P.86
Insufficient memory. Decrease the number of attachment files.	Mail box capacity as full. Delete unwanted mail in outbox or inbox, or decrease the number of attachment.	P.85 P.87 P.92
File resize ERROR	Image size cannot be changed. Changing image size is not available for the file format. Send it in original size.	P.85 P.87 P.92

*1 Refer to the 'Camera' operation manual.

■ E-mail/Quick Send (continued)

Error Message	Cause and Remedy	Page
No file	Selected file cannot be found. Select file again. If message still appears, storage memory is damaged. Make a backup file and format media.	P.65 P.74 P.85
No SEND TO address	Mail address has not been entered. Enter address.	P.44 P.75 P.84
Wrong sender address setting	E-mail settings are incorrect. Check sender name and reset.	P.33
No address	Mail address has not been registered in address book. Register it and retry operation.	P.38
Insufficient memory to save	Memory capacity is too small, and new mail cannot be composed or mail downloaded. Delete unwanted mail and attachment files from outbox or inbox.	P.87
Insufficient memory		P.92
No QUICK SEND settings	Dial-up account for quick send has not been registered in dial-up list (DIAL-UP ACCOUNT). Register it and try operation.	P.24 P.43
Insufficient memory to send. Confirm file size of the mail.	Mail capacity is full. Delete unnecessary mails from outbox or inbox, or decrease the number of attachment.	P.87 P.92
No file. Confirm selected files.	Selected file cannot be found. Select file again. If message still appears, storage memory is damaged. Make a backup file and format media.	P.65 P.74 P.85
Cannot QUICK SEND this file	Files recorded in other camera modes than in Still Picture mode cannot be uploaded. Select files recorded in Still Picture mode.	P.65
Cannot send multiple files in QUICK SEND. Retry to select file.	Two or more files are selected. Select 1 file only.	P.65

■ Direct Upload/FTP Upload

Error Message	Cause and Remedy	Page
Too many files for Direct Upload	The number of file to upload is exceeding the capacity. Decrease the number of file to upload.	P.71 P.93
Cannot open files to send	File reading failure. Resend. If error persists, file may be unusable.	—
Uploading ERROR	Error during uploading. Check communication settings and resend.	P.24 P.47 P.50
File resize error	Change image size again or send in original size.	P.45 P.71 P.96
No file selected for Direct Upload	File has not been selected. Select file to upload.	P.65 P.71 P.93 P.105
No Dial-up name selected	Dial-up account has not been selected. Select dial-up account.	P.72 P.97 P.105
PPP ACCOUNT must be entered	PPP account has not been input. Input PPP account in dial-up setting.	P.25
TEL NO must be entered	Telephone number has not been input in dial-up setting. Be sure to enter telephone number.	P.24
No upload server name setting	Destination server has not been registered. Set destination server for Direct Upload or FTP server address for FTP Upload.	P.47 P.50
Cannot detect IP address	Destination server setting is incorrect and IP address cannot be obtained. Set destination server for Direct Upload or FTP server address for FTP Upload.	P.47 P.50
Authentication failed	Dial-up setting is incorrect. Check user name (PPP account) or PPP password and reset.	P.25

■ Direct Upload/FTP Upload (continued)

Error Message	Cause and Remedy	Page
Connection ERROR	Connection cannot be established for some reason. Check setting for dial-up account, Direct Upload or FTP Upload and resend.	P.24 P.47 P.50
No communication card	Communication card has not been inserted. Insert communication card in card slot.	P.57
No response from communication card	Communication card has not been recognized. Check communication card setting (modem setting). If message still appears, remove communication card and reinsert it.	P.60
Line off or AT command ERROR	Communication cable has not been correctly connected to communication card. Connect cable correctly.	—
	AT command is incorrect in modem setting. Reset it.	P.60
Line busy	Dial-up destination is busy. Wait for a while and establish connection again.	—
No carrier. Remote system is not data terminal (MODEM).	Dial-up destination has no data terminal (modem) for communication. Check telephone number of destination and reset dial-up account.	P.24
	Communication may be terminated due to the situation of the radio frequency, usage environment, etc. Check that the camera is located under optimal condition.	—
No response from remote terminal	There is no response from dial-up destination. Check telephone number of destination and reset dial-up account.	P.24
	Communication may be terminated due to the situation of the radio frequency, usage environment, etc. Check that the camera is located under optimal condition.	—
Disconnect from remote terminal	Connection has been terminated by dial-up destination. When you are in the middle of communicating, check if cable has been removed or not.	—
	Communication may be terminated due to the situation of the radio frequency, usage environment, etc. Check that the camera is located under optimal condition.	—

■ Direct Upload/FTP Upload (continued)

Error Message	Cause and Remedy	Page
Disconnect from PPP server	Connection has been terminated by terminal (PPP server) of dial-up destination. Wait for a while and establish connection again.	—
	Communication may be terminated due to the situation of the radio frequency, usage environment, etc. Check that the camera is located under optimal condition.	—

■ JOB Navi. Func.

Error Message	Cause and Remedy	Page
No image	Guide List including no image title is selected. Select Guide List including image tile.	*1
File I/O ERROR	File reading or writing failure. Delete unwanted file and perform operation. If message still appear, the storage memory is damaged. Make a backup of necessary file and format the storage memory.	*1
Cannot add new folder. Delete folder.	HTML folder is full. Delete unwanted HTML file by following steps in "Deleting an HTML File".	P.104
Folder is full. Cannot add anymore.	Folder capacity for DCIM folder is full. Delete unwanted folder.	*1

*1 Refer to the 'Connecting to a Personal Computer' operation manual.

- Note** • If the error message continues to be displayed after the above procedures have been followed, contact the store where purchased or your nearest Ricoh service office.

Index

Functional Index

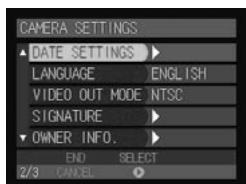


SET Mode (SET)

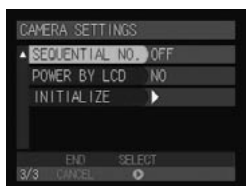
◆ CAMERA SETTINGS



... KEEP SETTINGS	Camera	P.108
... LCD CONFIRM.	Camera	P.109
... AUTO POWER OFF ...	Camera	P.110
... BEEP SOUND	Camera	P.111
... POWER SAVE	Camera	P.112

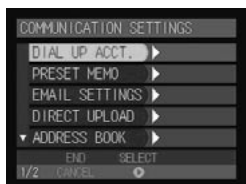


... DATE SETTINGS	Camera	P.31
... LANGUAGE	Camera	P.113
... VIDEO OUT MODE ...	Camera	P.114
... SIGNATURE	Camera	P.115
... OWNER INFO.	Camera	P.34

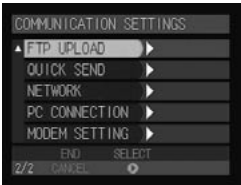


... SEQUENTIAL NO.	Camera	P.116
... POWER BY LCD	Camera	P.117
... INITIALIZE	Camera	P.118

◆ COMMUNICATION SETTINGS



... DIAL UP ACCT.	Communication/Internet	P.24
... PRESET MEMO	Communication/Internet	P.42
... EMAIL SETTINGS ...	Communication/Internet	P.34
... DIRECT UPLOAD	Communication/Internet	P.48
... ADDRESS BOOK	Communication/Internet	P.39



... FTP UPLOAD	Communication/Internet	P.51
... QUICK SEND	Communication/Internet	P.44
... NETWORK	Connecting to a Personal Computer	P.158
... PC CONNECTION	Connecting to a Personal Computer	P.156
... MODEM SETTING	Communication/Internet	P.60

◆ FORMAT	Camera	P.35
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Recording Mode

◆ MENU Button



... CONT. MODE	Camera	P.52
... SELF-TIMER	Camera	P.62
... VOICE MEMO	Camera	P.54
... FOCUS	Camera	P.64
... REDEYE REDUC.	Camera	P.66



... FLASH STRENGTH ...	Camera	P.55
... DATE IMPRINT	Camera	P.67
... SPLIT-SCREEN	Camera	P.68
... SHARPNESS	Camera	P.71
... MONOCHROME	Camera	P.72



... INTERVAL	Camera	P.73
... AUTO BRACKET	Camera	P.74
... ISO SETTING	Camera	P.75
... PHOTOMETRY	Camera	P.76
... TIME EXPOSURE	Camera	P.77



... SIGNATURE	Camera	P.78
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◆ J Button	Image Capture Guide List ...	Connecting to a Personal Computer ...	P.106
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Play Mode (▶)

◆ MENU Button

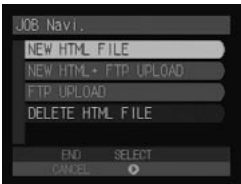


- ... SEND Communication/Internet P.70, 73
- ... QUICK SEND Communication/Internet P.68
- ... COPY Camera P.88
- ... PROTECT Camera P.92
- ... AUTO PLAYBACK Camera P.95



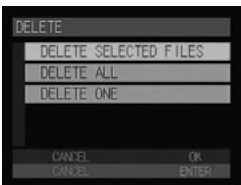
- ... DPOF SETTING Camera P.96
- ... VOICE MEMO Camera P.102

◆ [J] Button



- ... NEW HTML FILE Communication/Internet P.101
- ... NEW HTML + FTP UPLOAD Communication/Internet P.101
- ... FTP UPLOAD Communication/Internet P.104
- ... DELETE HTML FILE .. Communication/Internet P.103

◆ [Trash] Button Deleting Camera P.103



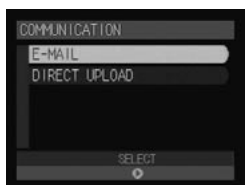


PC Mode (↔)

Connecting to a Personal Computer



Communication Mode (✉)



... E-MAIL	Communication/Internet	P.83
... DIRECT UPLOAD	Communication/Internet	P.94

Alphabetical Index

Symbols

@ mark 34

A

Access Point 15

Address

Setting

Using the address book 75

Address book

Adding an address 39

Checking 39

Items for setting 38

Setting an address 44

AT command 61

Attachment files 89

Saving 89

Selecting 85

C

Character input 112

Communication card

Modem card 56

Removing 59

Communication settings

Preparing information 20

Setting items 22

Terms 21

Connecting the camera

to an ordinary telephone line 56

D

Dedicated connection 15

Dial type

Pulse 25, 27

Tone 22, 23, 25, 27

Dial-up IP connection 15

Adding a new dial-up account

Direct Upload 26

E-mail 24

FTP Upload 24

Quick Send 24

Changing a dial-up account 31

Deleting a dial-up account 32

Modem 60

Direct upload 18, 19, 64, 82

Setting operation 48

Uploading (Communication mode) ... 97

Uploading (Play mode) 72

DNS (Domain Name System) 26

Domain name 26, 34

Draft 93, 94

E

E-mail 10, 13, 14, 18, 19, 82, 83

Checking 87

After downloading 89

Composing 84

Displaying the menu 83

Forwarding 91

Replying 91

Resending 92

Saving attachment files 89

Selecting an attachment 85

Sending (Communication mode) .. 86

Sending (Play mode) 73

Setting operation 35

Setting the environment 33

Error message 113, 114

F

FTP (File Transfer Protocol) 51

FTP upload 18, 19, 82

Checking settings 52

Setting 50

H

Homepage 13

Homepage URL 50

HTML file 105

Creating 102

Deleting 104

Uploading 105

HTML template

Checking 109

Deleting 110

Displaying the list 107

Transferring from a PC to the

camera 100

Viewing on a PC 107

I	
Image	
Selecting (Play mode)	65
Image size	46
Images	64
Approximate Number	64
to be Sent	64
Inbox	87
IP address	26, 29

M	
Mail address	34
Mail box size	35
Mail server	14
Mail upload	64
Maximum mail size to be downloaded	35
Modem	
Checking the settings	61
Setting	
Slot	60
Modular cable	57
Modular jack	56

N	
Name server	25, 26, 29

O	
Outbox	92

P	
POP (Post Office Protocol)	34
POP account	33
POP password	33
POP server	33
PPP	26
PPP account	25, 27
PPP password	25, 28
Preset memo	
Adding	41
Setting messages	76
Setting titles	76
Specifying in the mail	76
Provider	15
PTE (protocol transfer equipment)	24

Pulse	25, 27
-------------	--------

Q	
Quick send	18, 19, 64
Selecting a dial-up account	44
Sending an image	68
Setting an address	44
Setting operation	43
Setting the image size	45

S	
Sender name	34
Setting items	22
Signature	34
SMTP (Simple Mail Transfer Protocol)	34
SMTP server	33

T	
The Internet	12
Tone	25, 27
Confirmation	60

U	
URL	51

W	
Web	82
Web page	12, 13
Web server	13
WWW (World Wide Web)	13

Ricoh Service Offices

3-2-3, Shin-yokohama
Kohoku-ku, Yokohama-shi
222-8530, Japan
http://www.ricoh.co.jp/r_dc

Ricoh Factory Service Center
3235 Sunrise Blvd.,
Suite2 Rancho Cordova,
CA 95742
<http://www.ricohzone.com/>

Ricoh Europe B.V.
Photo Products Division
P.O. Box 75640
1118 ZR Schiphol
The Netherlands
<http://www.ricoh-red.com/>
<http://www.ricoh-europe.com/>
E-mail:camera@ricoh.nl

Ricoh Europe B.V.
Düsseldorf Branch
Photo Products Division
Oberrather Straße 6
D-40472 Düsseldorf
Germany

Ricoh Photo Products (Asia), Ltd.
Unit D, E & F
24/F., China Overseas Building
139 Hennessy Road, Wan Chai
Hong Kong

Ricoh Australia Pty. Ltd.
8 Rodborough Road
Frenchs Forrest, N.S.W. 2086
Australia
<http://www.ricoh.com.au>



RICOH CO., LTD.
3-2-3, Shin-yokohama
Kohoku-ku, Yokohama-shi
222-8530, Japan
L2172552

