

Earning the public's trust; Activity reports from 3 perspectives— “environment”, “corporate social responsibility” and “economy”

Being a good corporate citizen means striving to be a valued and respected member of society by contributing to its sustainable growth. To this end, the Ricoh Group believes in being outstanding in all areas of the environment, corporate social responsibility and the economy, as well as openly communicating its activities.

The Ricoh Group publishes information on its activities in reports written from three different perspectives: the environment, corporate social responsibility, and the economy. This report provides our shareholders, customers, and other stakeholders with information on our social responsibility management policies and performance, to facilitate a better understanding of what we do and how we work.

- How to Obtain Ricoh Corporate Information:
 - Corporate social responsibility
<http://www.ricoh.com/csr/>
 - Sustainable environmental management
<http://www.ricoh.com/environment/index.html>
 - IR (for shareholders and investors)
<http://www.ricoh.com/IR/>
 - Social contribution (Japanese language only)
<http://www.ricoh.co.jp/kouken/>



SUSTAINABILITY REPORT (ENVIRONMENT)



SUSTAINABILITY REPORT (CORPORATE SOCIAL RESPONSIBILITY)



SUSTAINABILITY REPORT (ECONOMY)



The Ricoh Group contributes to the development of a sustainable society through CSR* activities.

◎ Scope of the Ricoh Group's CSR Activities

To contribute to the development of a sustainable society and to promote its own sustainability, the Ricoh Group has established social responsibility for each stakeholder sphere. The Ricoh Group recognizes that many activities in separate spheres should be performed by its employees on their own initiative.

1. Basis of all CSR activities: With a conscientious corporate mindset as the basis of all activities, the Ricoh Group clarifies the responsibilities of each stakeholder to enable them to fulfill those responsibilities.
2. Clarification of activities: The Ricoh Group establishes a system and management methods and defines the actions to be taken by its employees.
3. Clarification of responsibilities (three principles): Regarding the most important aspects of corporate activities in promoting integrity: protection of the global environment, respect for human rights, and the relationship with the community surrounding the company, the Ricoh Group has established three principles (harmony with the environment, respect for people, and harmony with society) to clarify them and to carry out various activities accordingly.

The Ricoh Group aims to foster the concept in each sphere of CSR activity, to make plans and achieve higher goals in stages for those activities. Each of its employees acknowledges and performs such activities in order to make the Ricoh Group a company that will retain the respect of the world community and to promote them to corporate management level.

* Corporate Social Responsibility