

Earning the public's trust

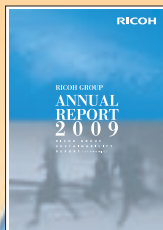
Activity reports from 3 perspectives: "Corporate social responsibility," "Environment," and "Economic"

Being a good corporate citizen means striving to be a valued and respected member of society by contributing to its sustainable growth. To this end, the Ricoh Group is committed to being outstanding in all areas of corporate social responsibility, the environment, and economic performance. We also openly communicate all our activities to the public. The Ricoh Group publishes information on its activities in reports written from three different perspectives: corporate social responsibility, the environment, and economic performance.

This report provides our shareholders, customers, and other stakeholders with information on our social responsibility management policies and business performance in fiscal 2009 to facilitate a better understanding of what we do and how we work.

Sustainability Report (Economic)

- Management policy
- Management results
- Financial status



Sustainability Report (Environment)

- Concept of sustainable environmental management
- Improving our products
- Improvements made in business activities
- Basis for sustainable environmental management
- Environmental communication/Conservation of biodiversity



Economic

Environment

Corporate Social Responsibility

Sustainability Report (Corporate Social Responsibility)

- Concept of CSR
- Integrity in corporate activities
- Harmony with the environment
- Respect for people
- Harmony with society



■ For information related to this report, visit the websites listed below.

- Corporate social responsibility
<http://www.ricoh.com/csr/>
- Sustainable environmental management
<http://www.ricoh.com/environment/>
- IR (for shareholders and investors)
<http://www.ricoh.com/IR/>
- Social contribution
http://www.ricoh.com/about/csr_environment/sc.html
- Information security
<http://www.ricoh.com/about/security/index.html>

■ Guidelines used for reference

- GRI Sustainability Reporting Guidelines (G3)
- The Japanese Ministry of the Environment's Environmental Reporting Guidelines 2007
- United Nations Global Compact Communication on Progress Policy
- The Japanese Ministry of Economy, Trade and Industry's Information Security Reporting Model

● Reporting Period

This report covers the period from April 1, 2008, to March 31, 2009; however, some activities that fall outside this period are also covered.

● Important changes to the organization occurred during the reporting period

On October 31, 2008, Ricoh completed its acquisition of IKON Office Solutions, Inc. (IKON) through Ricoh's wholly-owned U.S. distribution subsidiary, Ricoh Americas Corporation (RAC), making IKON a fully-owned subsidiary of RAC. IKON employs roughly 24,000 employees (as of Sept. 30, 2008) and operates roughly 400 bases in the U.S. and Europe.

● Date of Issue

The 2009 Report in English was issued in September 2009. The 2010 Report in English will be issued in September 2010.