

**We'd like to hear
your comments and
thoughts about Ricoh Group's
Annual Report**


As a company that values the trust that society places in it, the Ricoh Group is committed to providing its stakeholders with corporate information that is appropriate, accurate and delivered in a timely manner.

Your comments and thoughts will help us produce even better and easier to understand Annual Reports. Please answer the questions on the other side of this page and fax it to us at the number below.

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We value your opinion and comments and may use them in the preparation of our next report.

Q1. Have you ever read a previous year's Ricoh Group Annual Report?

1. Yes 2. No

Q2. Are you a shareholder of Ricoh?

1. Yes 2. No

Q3. Why did you read this report?

1. For analysis and evaluation purposes related to making investment decisions
2. For reasons related to work and/or study
3. To collect information about a potential employer
4. Out of interest in the Ricoh Group
5. Out of interest in Ricoh Group products
6. Other

**Q4. Which sections of the report particularly interested or impressed you?
(Please check all that apply.)**

1. To our shareholders and customers (message from the management)
2. Financial highlights
3. Highlights by product line
4. Progress of the 16th Mid-Term Management Plan (interview with the management)
5. Creating new customer value
6. RICOH milestones
7. Sustainable environmental management
8. Corporate social responsibility
9. Financial section

Q5. Are there any topics on which you would like to obtain further information?

If yes, please specify:

Q6. How would you rate this report?

A. Readability

1. Excellent 2. Average 3. Poor

B. Amount of information contained

1. Satisfactory 2. Neutral 3. Unsatisfactory

C. Design (e.g., layout, color, reader-friendliness)

1. Excellent 2. Average 3. Poor

D. Preferred language

1. English 2. Japanese 3. Chinese
4. Other (Please specify: _____)

Q7. If you have any comments regarding this report or the Ricoh Group, please make them here:

Q8. Which of the following best describes you?

1. Institutional investor
2. Analyst
3. Individual investor
4. Consultant
5. Customer of the Ricoh Group
6. Business person
7. Corporate IR staff
8. Business partner of the Ricoh Group
9. Media representative
10. Government/public administration
11. Employee of the Ricoh Group or family member of employee
12. Student
13. University staff/educator
14. Other

Thank you for your time and cooperation.

If you wish to receive other Ricoh Group publications including corporate informations, you can request a printed version and/or download an electronic (PDF) version from our website.

<http://www.ricoh.com/brochure/>

■ Printed version

- Sustainability Report (Corporate Social Responsibility) (Highlights) (Japanese)
- Annual Report* (English/Japanese)
- Company Information* (English/Japanese)

* An electronic (PDF) version is also available

■ Electronic (PDF) version only

- Sustainability Report (Corporate Social Responsibility) (Chinese/English/Japanese)
- Sustainability Report (Environment) (Chinese/English/Japanese)
- Fact Book (English/Japanese)