

Earning the public's trust Activity reports from 3 perspectives: "environment," "corporate social responsibility," and "economic"

Being a good corporate citizen means striving to be a valued and respected member of society by contributing to its sustainable growth. To this end, the Ricoh Group believes in being outstanding in all areas of the environment, the economy, and corporate social responsibility as well as openly communicating its activities. The Ricoh Group publishes information on its activities in reports written from three different perspectives: the environment, the economy, and corporate social responsibility. This report provides our shareholders, customers, and other stakeholders with information on our management policies, business performance in fiscal 2008, and financial condition to facilitate a better understanding of what we do and how we work.

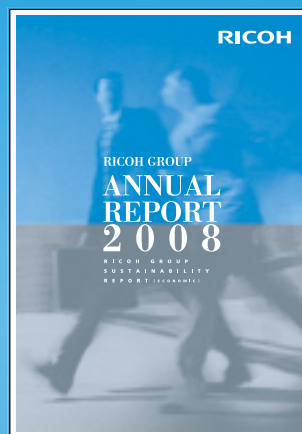
■ Reporting guidelines

In compiling this report, we have referred to GRI's Sustainability Reporting Guidelines (version 3.0) to confirm the items that should be reported, and tried to disclose as much information as possible.

■ How to Obtain Ricoh's Corporate Information

- IR (Investor Relations)
<http://www.ricoh.com/IR/>
- Sustainable environment management
<http://www.ricoh.com/environment/index.html>
- Corporate social responsibility
<http://www.ricoh.com/csr/>
- Social contribution
http://www.ricoh.com/about/csr_environment/sc.html
- Information security
<http://www.ricoh.com/about/security/index.html>

Economic



Sustainability Report (Economic)

- Management policy
- Management results
- Financial status

Environment



Sustainability Report (Environment)

- Concept of sustainable environmental management
- Improving our products
- Improvements made at business sites
- Basis for sustainable environmental management
- Social contribution of environmental conservation/Environmental communication

Corporate Social Responsibility



Sustainability Report (Corporate Social Responsibility)

- Concept of CSR
- Integrity in corporate activities
- Harmony with the environment
- Respect for people
- Harmony with society