## Consolidated Results for the 3 months ended June 30, 2013

July 26, 2013
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Renewing the lineup. The MP C6003 color MFP, sports a new ease-to-navigate control panel and can connect to Cloud.

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a. General economic conditions and business trend
b. Exchange rates and their fluctuations
c. Rapid technological innovation
d. Uncertainty as to RICOH's ability to continue to design, develop, produce and market products and services that achieve market acceptance in hot competitive market

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- Q1 net sales was $¥ 521.7$ bil., an increase of $13.6 \% \mathrm{y}-\mathrm{o}-\mathrm{y}$.
- Operating income was $¥ 19.0$ bil., an increase of $33.5 \%$ y-o-y.
- Net income was $¥ 10.1$ bil., an increase of $55.4 \% \mathrm{y}-\mathrm{o}-\mathrm{y}$.
- Significant increase in profit as the yen depreciation more than we expected.

Our businesses performed as expected except for the forex effect.

- Our restructuring program accelerated and appropriated costs were moved up.
- We are sticking with the forecast for FY2014/03, operating income $¥ 140.0$ bil. and net income $¥ 80.0$ bil.
- We envisage an annual dividend of $¥ 33$ for FY2014/03.

| (billions of yen) |  | FY2013/03 Q1 result | FY2014/03 Q1 result | Y-o-Y Comparison |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Change |  | Change(\%) | Change(\%) without Forex |  |  |  |
| Net sales | (Japan) |  | 215.4 | 217.7 | +2.3 | +1.1\% | +1.1\% |  |  |  |
|  | (Overseas) | 243.9 | 303.9 | +59.9 | +24.6\% | +0.6\% |  |  |  |
|  | Total | 459.3 | 521.7 | +62.3 | +13.6\% | +0.8\% |  |  |  |
| Gross profit |  | 189.8 | 214.1 | +24.2 | +12.8\% |  |  |  |  |
|  | net sales \% | 41.3\% | 41.0\% |  |  |  |  |  |  |
| SG\&A |  | 175.6 | 195.0 | +19.4 | +11.1\% | Investment |  |  |  |
|  | net sales \% | 38.2\% | 37.3\% |  |  |  |  |  |  |
| Operating income |  | 14.2 | 19.0 | +4.7 | +33.5\% |  | (billions of yen) | $\begin{gathered} \text { FY13/03 } \\ Q 1 \end{gathered}$ | $\begin{gathered} \text { FY14/03 } \\ \text { Q1 } \end{gathered}$ |
|  | net sales \% | 3.1\% | 3.7\% |  |  |  | R\&D (\% on sales | 27.0 | 28.0 |
| Income before income taxes |  | 12.2 | 18.5 | +6.2 | +51.0\% |  |  | 5.9\% | 5.4\%) |
|  |  |  |  |  |  |  | CAPEX | 19.1 | 18.7 |
| net sales \% |  | 2.7\% | 3.6\% |  |  |  | $\begin{aligned} & \text { Depreciation } \\ & \text { (tangible fixed assets) } \end{aligned} 14.7$ |  | 16.6 |
| Net income attribute to Ricoh Co. net sales \% |  | 6.5 | 10.1 | +3.6 | +55.4\% |  |  |  |  |
|  |  | 1.4\% | 1.9\% |  |  |  |  |  |  |
| EPS (Yen) |  | 9.02 | 14.01 | +4.99 |  | <FY2014/03 Q1 forex assumption |  |  |  |
| Exchange rate (Yen) | US \$1 | 80.23 | 98.79 | +18.56 |  |  |  |  |  |  |  |
|  | Euro 1 | 103.06 | 129.04 | +25.98 |  |  | 1US\$ 9 | OOJPY | 98.79JPY |
|  |  |  |  |  |  |  | 1Euro 125 | OJPY 1 | 9.04JPY |

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## FY2014/3 Q1 results supplement



## Imaging \& Solutions (1)

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## Main products and service

< MFP / Printer / PP combined y-o-y >

## MFP <br> ( Office Imaging)

-Color MFP sales increased but monochrome decreased, resulting in an overall dip in sales.

- New products launched in Japan in June.


## LP (Office Imaging)

-Sales decreased by comparison with the major deals of the previous year.

MDS (Office Imaging)

- Two digit sales growth continues mainly in Europe and the Americas.


## Production Printing

-Color cut models enjoyed a robust expansion.

- Monochrome and continuous format machines decreased resulting in an overall dip in sales.


## Network Solution System

-Two digit sales growth of IT services continues mainly overseas.
-PJS and UCS sales enjoyed healthy growth worldwide.

< Products \& Services sales FY2014/03 Q1 y-o-y >
(Value, excluding Forex)

|  | Black \& White | Color |
| :--- | ---: | ---: |
| MFP | $-8 \%$ | $+3 \%$ |
| Office Printer | $-4 \%$ | $-9 \%$ |
| PP(Cut Sheet type) | $-6 \%$ | $+15 \%$ |


| MDS* | $+12 \%$ |
| :--- | :--- |
| IT services | $+18 \%$ |

IT services +18\%
(*including hardware, non-hardware and labor charge)

## FY2014/03 Q1 sales by business region

## Review by regions

- Sales increased y-o-y thanks to expansion

Japan of IT services
-Profit improved steadily thanks to restructuring efforts.
-Sales decreased y-o-y but business
The Americas environment is trending positive.

- Profit improved steadily thanks to our restructuring program.
- Macro economics still opaque but sales

EMEA increased thanks to PP and IT services. - Restructuring costs resulted in a decrease in profit.

## AP\& China

-Low end MFPs expanded steadily in the AP region except China.

- Demand in China bottomed out.
$\Rightarrow$ For more details please refer to the 'data' in the appedix.


> < Industrial Products Sales y-o-y > (excluding Forex)


Sales


| OP | -0.3 | -0.6 |
| :---: | :---: | :---: |
| Net sales \% | -0.9\% | -1.7\% |

< Other Sales $y-0-y>\quad$ (excluding Forex)


| Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 | Q1 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | FY2012/03 |  |  |  | FY2013/03 |  |  |  |






(billions of yen)



## Appendix

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Renewing core MFP products (5 kinds, 19 models)
MP C6003/C5503/C4503/C3503/C3003 series


MultiLink-Panel


Access various functions easily

## e-Sharing Box



Innovating document workflow
— Access internal document data easily and securely from outside of the office thanks to Cloud connection

— <Industrial Products> Delivering new value such as FA and logistics
 membership-based delivery service<Cameras> Expansion of interchangeable-lens cameras


## Demonstration of transportation advertisement using ‘Clickable Paper’

＜Launched July，2013＞
Click！

（C）2013高田サンコ・小学館 $/$「たべるダケ｣製作委員会

Take a picture of station posters with Clickable Paper app
＊At all stations of Keio Inokashira Line


Search the picture and display the contents or links


KEEIO


Browse original contents and program sites

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Appendix: historical data (1)
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. MFP \& printer y-o-y (Office Imaging and Production Printing)

| < Hardware > |  | FY2012/03 |  |  |  | FY2013/03 |  |  |  | $\frac{\mathrm{FY} 2014 / 03}{\mathrm{Q} 1}$ | $\frac{\mathrm{FY} 12 / 03}{\text { Total }}$ | $\begin{gathered} \text { FY13/03 } \\ \text { Total } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 |  |  |  |
| MFP\&Printer (Office+PP) | Japan | +18\% | -2\% | -4\% | +10\% | -6\% | -2\% | +11\% | -2\% | -3\% | +6\% | +0\% |
|  | Overseas | -13\% | -7\% | -11\% | -11\% | +0\% | -11\% | +0\% | +11\% | +20\% | -11\% | +0\% |
|  | (Forex excluded) | -8\% | -1\% | -5\% | -6\% | +7\% | -7\% | -4\% | -3\% | -3\% | -5\% | -2\% |
|  | Total | -4\% | -5\% | -9\% | -4\% | -2\% | -8\% | +3\% | +6\% | +13\% | -6\% | +0\% |
|  | (Forex excluded) | +0\% | -2\% | -4\% | -1\% | +2\% | -5\% | +1\% | -3\% | -3\% | -2\% | -1\% |
| < Non-hardware > |  |  |  |  |  |  |  |  |  |  |  |  |
| MFP \& Printer | Japan | -5\% | +4\% | -2\% | +0\% | +2\% | -2\% | -2\% | -7\% | -4\% | -1\% | -2\% |
| (Office+PP) | Overseas | -4\% | -2\% | -4\% | -1\% | -4\% | -4\% | +7\% | +19\% | +24\% | -3\% | +5\% |
|  | (Forex excluded) | +2\% | +3\% | +2\% | +4\% | +4\% | +1\% | +4\% | +3\% | +0\% | +3\% | +3\% |
|  | Total | -4\% | +1\% | -3\% | -1\% | -2\% | -3\% | +3\% | +8\% | +13\% | -2\% | +2\% |
|  | (Forex excluded) | -1\% | +3\% | +1\% | +2\% | +3\% | +0\% | +1\% | -1\% | -1\% | +1\% | +1\% |

* Total hardware and non-hardware sales of MFP, Office printer, Cut sheet PP, Continuous form PP (excluding sales of solutions and third party products)

MFP \& printer y-o-y (Office Imaging)
*By value

| < Hardware > |  | FY2012/03 |  |  |  | FY2013/03 |  |  |  | $\frac{\mathrm{FY} 2014 / 03}{\mathrm{Q} 1}$ | $\frac{\text { FY12/03 }}{} \frac{\text { Total }}{}$ | $\begin{gathered} \text { FY13/03 } \\ \hline \text { Total } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 |  |  |  |
| MFP\&Printer | Japan |  |  |  |  | -6\% | -3\% | +11\% | -2\% | -2\% |  | -1\% |
| (Office Imaging) | Overseas |  |  |  |  | -3\% | -10\% | +1\% | +12\% | +21\% |  | +0\% |
|  | (Forexexcluded) |  |  |  |  | +4\% | -6\% | -2\% | -2\% | -2\% |  | -2\% |
|  | Total |  |  |  |  | -4\% | -8\% | +4\% | +6\% | +13\% |  | +0\% |
|  | (Forexexcluded) |  |  |  |  | +0\% | -5\% | +2\% | -2\% | -2\% |  | -1\% |
| MFP | Japan | +18\% | -4\% | -5\% | +7\% | -6\% | -1\% | +12\% | -1\% | -1\% | +5\% | +0\% |
|  | Overseas | -14\% | -6\% | -14\% | -15\% | -4\% | -12\% | +0\% | +12\% | +22\% | -12\% | -1\% |
|  | (Forexexcluded) | -8\% | -1\% | -8\% | -10\% | +3\% | -8\% | -3\% | -2\% | -2\% | -7\% | -3\% |
|  | Total | -4\% | -5\% | -11\% | -7\% | -4\% | -9\% | +4\% | +7\% | +13\% | -7\% | +0\% |
|  | (Forexexcluded) | +0\% | -2\% | -7\% | -4\% | +0\% | -6\% | +2\% | -2\% | -1\% | -3\% | -2\% |
| Office Printer | Japan |  |  |  |  | -1\% | -16\% | -2\% | -19\% | -13\% |  | -11\% |
|  | Overseas |  |  |  |  | +8\% | +22\% | +17\% | +10\% | +15\% |  | +13\% |
|  | (Forexexcluded) |  |  |  |  | +16\% | +28\% | +13\% | -4\% | -7\% |  | +12\% |
|  | Total |  |  |  |  | +5\% | +6\% | +10\% | -2\% | +5\% |  | +4\% |
|  | (Forexexcluded) |  |  |  |  | +10\% | +9\% | +8\% | -10\% | -9\% |  | +3\% |

## Appendix: historical data (4)

MFP \& printer y-o-y (Office Imaging)
*By value

| < Non-hardware > |  | FY2012/03 |  |  |  | FY2013/03 |  |  |  | $\frac{\mathrm{FY} 2014 / 03}{\mathrm{Q} 1}$ | $\begin{gathered} \text { FY12/03 } \\ \hline \text { Total } \end{gathered}$ | $\begin{gathered} \text { FY 13/03 } \\ \text { Total } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 |  |  |  |
| MFP\&Printer <br> (Office Imaging) | Japan |  |  |  |  | +2\% | -3\% | -2\% | -7\% | -4\% |  | -2\% |
|  | Overseas |  |  |  |  | -5\% | -6\% | +7\% | +18\% | +22\% |  | +4\% |
|  | (Forexexcluded) |  |  |  |  | +3\% | -1\% | +4\% | +2\% | -2\% |  | +2\% |
|  | Total |  |  |  |  | -2\% | -4\% | +3\% | +7\% | +11\% |  | +1\% |
|  | (Forexexcluded) |  |  |  |  | +2\% | -2\% | +2\% | -2\% | -2\% |  | +0\% |
| MFP | Japan | -5\% | -3\% | -4\% | -1\% | +0\% | -4\% | -3\% | -6\% | -4\% | -3\% | -3\% |
|  | Overseas | -4\% | -3\% | -7\% | -4\% | -5\% | -5\% | +7\% | +17\% | +24\% | -4\% | +3\% |
|  | (Forex excluded) | +1\% | $+2 \%$ | -1\% | +2\% | +2\% | +0\% | +4\% | +1\% | +0\% | +1\% | +2\% |
|  | Total | -5\% | -3\% | -6\% | $-3 \%$ | -3\% | -5\% | +3\% | +8\% | +14\% | -4\% | +1\% |
|  | (Forex excluded) | -2\% | +0\% | -2\% | +0\% | +1\% | -2\% | +1\% | -2\% | -1\% | -1\% | +0\% |
| Office Printer | Japan |  |  |  |  | +9\% | +1\% | +1\% | -8\% | -4\% |  | +0\% |
|  | Overseas |  |  |  |  | $-3 \%$ | -10\% | +10\% | +22\% | +11\% |  | +5\% |
|  | (Forex excluded) |  |  |  |  | +6\% | -5\% | +6\% | +7\% | -11\% |  | +4\% |
|  | Total |  |  |  |  | +4\% | -3\% | +5\% | +3\% | +2\% |  | +2\% |
|  | (Forex excluded) |  |  |  |  | +8\% | -1\% | +3\% | -3\% | -7\% |  | +2\% |

## Appendix: historical data (5)

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Production Printing (PP) y-o-y *By value

| < Hardware > |  |
| :--- | :--- |
| PP | Japan |
|  | $\frac{\text { Overseas }}{}$ |
|  | Total |
|  | (Forexexexcluded) |



| FY2013/03 |  |  |  | FY2014/03 | FY12/03 | FY13/03 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q1 | Q2 | Q3 | Q4 | Q1 | Total | Total |
| -10\% | +8\% | +4\% | +10\% | -29\% |  | +3\% |
| +32\% | $-13 \%$ | -9\% | +5\% | +11\% |  | +1\% |
| +39\% | -10\% | -13\% | -9\% | -10\% |  | -1\% |
| +21\% | -9\% | -7\% | +6\% | +4\% |  | +2\% |
| +27\% | -6\% | -10\% | -5\% | -14\% |  | +0\% |

< Non-hardware >

| PP | Japan |
| :--- | :--- |
|  | Overseas <br> (Forexexcluded) <br> Total <br>  |



* Total hardware and non-hardware sales of Cut sheet PP, Continuous form PP (excluding sales of solutions and third party products)


## Appendix: historical data (6)

| MFP \& printer color ratio |  | FY2012/03 |  |  |  | FY2013/03 |  |  |  | $-\frac{\mathrm{FY} 2014 / 03}{\mathrm{Q} 1}$ | $\begin{gathered} \text { FY12/03 } \\ \hline \text { Total } \end{gathered}$ | $\begin{gathered} \text { FY13/03 } \\ \hline \text { Total } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Q1 | Q2 | Q3 | Q4 | Q1 | Q2 | Q3 | Q4 |  |  |  |
| MFP | Japan | 76\% | 77\% | 78\% | 68\% | 70\% | 68\% | 74\% | 71\% | 76\% | 74\% | 71\% |
|  | Overseas | 56\% | 56\% | 58\% | 53\% | 56\% | 55\% | 56\% | 56\% | 54\% | 56\% | 56\% |
|  | Total | 64\% | 62\% | 64\% | 59\% | 61\% | 59\% | 62\% | 61\% | 61\% | 62\% | 61\% |
| Office Printer | Japan |  |  |  |  | 44\% | 43\% | 45\% | 49\% | 47\% |  | 46\% |
|  | Overseas |  |  |  |  | 32\% | 32\% | 33\% | 29\% | 32\% |  | 31\% |
|  | Total |  |  |  |  | 36\% | 36\% | 37\% | 36\% | 36\% |  | 36\% |
| PP | Japan |  |  |  |  | 6\% | 8\% | 7\% | 14\% | 31\% |  | 9\% |
|  | Overseas |  |  |  |  | 56\% | 54\% | 56\% | 53\% | 56\% |  | 55\% |
|  | Total |  |  |  |  | 47\% | 44\% | 46\% | 45\% | 53\% |  | 45\% |
|  |  |  |  |  |  |  |  |  |  | *For | ardware s | shipment, by value |
| Number of employees |  | FY11/03 | FY12/03 |  | FY13/03 |  | FY14/03 |  |  |  |  |  |
|  |  |  |  |  |  | Q1 |  |  |  |  |  |  |
| Japan |  | 40,072 |  | 38,519 |  | 37,401 |  | 37,5 |  |  |  |  |  |
| Overseas | Americas | 34,139 |  | 33,262 | 31,475 |  | 31,3 |  |  |  |  |  |
|  | EMEA | 17,350 |  | 17,637 | 18,229 |  | 18,2 |  |  |  |  |  |
|  | China | 11,808 |  | 11,960 | 12,094 |  | 12,5 |  |  |  |  |  |
|  | AsiaPacific | 5,645 |  | 7,864 | 8,232 |  | 8,3 |  |  |  |  |  |
|  | Sub total | 68,942 |  | 70,723 | 70,030 |  | 70,5 |  |  |  |  |  |
| Total |  | 109,014 |  | 09,242 | 107,431 |  | 108,0 |  |  |  |  |  |
| 2013 |  | (C)20 | 13 R | coh Com | pany, Ltd. | All R | ights R | served |  | *As of end of each period |  |  |

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