

## **Ricoh eDiscovery Services business in the United States and Canada acquired by Array**

*Focusing management resources to growth areas to accelerate transition to a digital services company*

**TOKYO, April 3, 2024** – Ricoh today announced the sale of its eDiscovery Services business in the United States and Canada to Array, a litigation support company that provides a comprehensive suite of legal services, headquartered in Texas, United States. The transfer is effective as of April 1, 2024. The impact of the business transfer on the company's results of operations is expected to be minimal.

### 1. Subject business

eDiscovery is the process of identifying and providing electronic data that can be used as evidence in civil litigation in the United States. Ricoh eDiscovery Services business has been in operation since 2012 in the United States and 2014 in Canada, and its offerings include ISO 9001:2015 quality-certified evidence and document management solutions, as well as litigation support services that successfully integrate technology, defensible process and professional services to meet the unique needs of the legal industry. With innovative solutions that deliver insight and control, Ricoh eDiscovery solutions enable organizations to make informed business decisions, discover critical information from their data at the earliest stage.

### 2. Objective

The agreement enables both Ricoh and Array to deliver more specialized services to customers in the legal industry. Aligned with Ricoh's global strategy to shift management resources to businesses with high profitability and future growth potential such as Process Automation and Workplace Experience, the company carefully considered the sale of its eDiscovery Services business, one of the Business Process Services (BPS) Ricoh offers in the US and Canadian markets as outsourcing services for client services. This is to augment Ricoh's focus in developing and delivering solutions that support and optimize the workplace experience in a hybrid environment. Array's focus on the legal services industry and proven background in eDiscovery will also help accelerate the growth of the customers. Having determined the agreement is in the best interests of the company and its customers, Ricoh agreed to move forward in the sale to Array.

Takahiro Irisa, President of RICOH Digital Services Business Unit, says “ This thoroughly considered, intentional decision to sell our eDiscovery business to Array signifies Ricoh's continued commitment to our customers and their benefit. It also cements Ricoh's dedication in liberating people from task work and unleashing their creativity through information digitization, data

collection and analysis and enhancing workplace experience.”

### **About Array**

Array provides nationwide litigation support services for law firms and in-house counsel alike. Array combines the latest technology with experienced litigation support professionals to inform intelligent, results-driven strategies. By managing the logistics of litigation through offerings like eDiscovery, managed review, traditional discovery, court reporting services, contract legal staffing and legal recruiting, and record retrieval and subpoena support services, Array delivers valuable services and support to enhance any legal team’s work.

<https://trustarray.com/>

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### **| About Ricoh |**

Ricoh is a leading provider of integrated digital services and print and imaging solutions designed to support digital transformation of workplaces, workspaces and optimize business performance.

Headquartered in Tokyo, Ricoh’s global operation reaches customers in approximately 200 countries and regions, supported by cultivated knowledge, technologies, and organizational capabilities nurtured over its 85-year history. In the financial year ended March 2023, Ricoh Group had worldwide sales of 2,134 billion yen (approx. 16.0 billion USD).

It is Ricoh’s mission and vision to empower individuals to find Fulfillment through Work by understanding and transforming how people work so we can unleash their potential and creativity to realize a sustainable future.

For further information, please visit [www.ricoh.com](http://www.ricoh.com)

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