(Note) In this document, fiscal years are defined as follows: FY2023 = Fiscal year ended March 31, 2024, etc.

1. Operating Results (Billions of Yen)

| | | FY2019 | FY2020 | FY2021 | FY2022 | FY2023 | FY2024 (Forecast) |
|---|---------------------|---------|---------|---------|---------|---------|----------------------|
| Sales | | 2,008.5 | 1,682.0 | 1,758.5 | 2,134.1 | 2,348.9 | 2,500.0 |
| | YoY | -0.2% | -16.3% | 4.5% | 21.4% | 10.1% | 6.4% |
| Cost of Sales | | 1,287.0 | 1,109.7 | 1,135.9 | 1,388.7 | 1,528.9 | 1,600.0 |
| | YoY | 3.3% | -13.8% | 2.4% | 22.3% | 10.1% | 4.7% |
| | Percentage of sales | 64.1% | 66.0% | 64.6% | 65.1% | 65.1% | 64.0% |
| Gross profit | | 721.5 | 572.3 | 622.6 | 745.4 | 820.0 | 900.0 |
| | YoY | -5.9% | -20.7% | 8.8% | 19.7% | 10.0% | 9.7% |
| | Percentage of sales | 35.9% | 34.0% | 35.4% | 34.9% | 34.9% | 36.0% |
| Selling, general and adminis | trative expenses | 642.5 | 617.7 | 582.6 | 666.6 | 758.0 | 830.0 |
| (Including Other income, | YoY | -5.5% | -3.9% | -5.7% | 14.4% | 13.7% | 9.5% |
| Impairment of goodwill) | Percentage of sales | 32.0% | 36.7% | 33.1% | 31.2% | 32.3% | 33.2% |
| Operating profit | | 79.0 | -45.4 | 40.0 | 78.7 | 62.0 | 70.0 |
| | YoY | -9.0% | _ | - | 96.6% | -21.2% | 12.9% |
| | Percentage of sales | 3.9% | -2.7% | 2.3% | 3.7% | 2.6% | 2.8% |
| Profit before income tax exp | enses | 75.8 | -41.0 | 44.3 | 81.3 | 68.2 | 73.0 |
| | YoY | -9.6% | ı | ı | 83.2% | -16.1% | 7.0% |
| | Percentage of sales | 3.8% | -2.4% | 2.5% | 3.8% | 2.9% | 2.9% |
| Profit attributable to owners | of the parent | 39.5 | -32.7 | 30.3 | 54.3 | 44.1 | 48.0 |
| | YoY | -20.2% | _ | - | 79.0% | -18.7% | 8.7% |
| | Percentage of sales | 2.0% | -1.9% | 1.7% | 2.5% | 1.9% | 1.9% |
| Earnings per share attributa to owners of the parent-ba | | 54.58 | -45.20 | 45.35 | 88.13 | 72.58 | 81.42 |
| | YoY | -20.1% | _ | | 94.3% | -17.6% | 12.2% |
| Exchange rate | [yen/US\$] | 108.80 | 106.05 | 112.36 | 135.49 | 144.53 | 145.00 |
| | [yen/EURO] | 120.90 | 123.70 | 130.55 | 140.91 | 156.74 | 155.00 |

2. Investment related indicators (Billions of Yen)

| | | FY2019 | FY2020 | FY2021 | FY2022 | FY2023 (Forecast) | FY2024 (Forecast) |
|--|----------------------------|--------|--------|--------|--------|----------------------|----------------------|
| R&D Expenditure | | 102.8 | 90.3 | 96.7 | 107.7 | 109.8 | 95.0 |
| | R&D Expenditure / Sales | 5.1% | 5.4% | 5.5% | 5.0% | 4.7% | 3.8% |
| Depreciation for tangible fixed assets | | 62.5 | 45.3 | 39.8 | 41.9 | 44.0 | 46.0 |
| Expenditure for plant and equipment | | 86.5 | 42.1 | 37.3 | 45.4 | 53.2 | 50.0 |

3 . Financial indicator (Billions of yen)

| | | FY2019 | FY2020 | FY2021 | FY2022 | FY2023 |
|-------------------------------|--|---------|---------|---------|---------|---------|
| Liquidity at hand | | 262.8 | 335.0 | 240.3 | 222.0 | 177.3 |
| | Liquidity at hand/ Averaged sales [months] | 1.6 | 2.4 | 1.6 | 1.2 | 0.9 |
| Inventories | | 201.2 | 192.0 | 232.5 | 314.3 | 300.5 |
| | Inventories/ Averaged cost of sales [months] | 1.9 | 2.1 | 2.5 | 2.6 | 2.4 |
| Debt* | | 179.6 | 222.4 | 235.4 | 362.9 | 349.5 |
| | Debt on total assets | 19.5% | 24.2% | 26.1% | 39.0% | 33.7% |
| Total assets | | 2,867.6 | 1,887.8 | 1,853.2 | 2,149.9 | 2,286.1 |
| | Profit before income tax expenses on total assets | 2.7% | -1.7% | 2.4% | 4.1% | 3.1% |
| Equity attributable to owners | of the parent | 920.3 | 920.2 | 902.0 | 931.5 | 1,038.7 |
| | Equity ratio | 32.1% | 48.7% | 48.7% | 43.3% | 45.4% |
| | Return on equity | 4.3% | -3.6% | 3.3% | 5.9% | 4.5% |

^{*}The amounts are shown bonds and borrowings.

${\bf 4}$. Condensed Consolidated Statement of Cash Flows (Billions of Yen)

| | FY2019 | FY2020 | FY2021 | FY2022 | FY2023 |
|---|--------|--------|--------|--------|--------|
| Net cash provided by operating activities | 116.7 | 126.9 | 82.4 | 66.7 | 125.6 |
| Net cash used in investing activities | -164.5 | -63.5 | -59.3 | -133.9 | -97.8 |
| Net cash provided by (used in) financing activities | 75.7 | -4.0 | -131.6 | 35.4 | -82.9 |
| Free Cash Flow | -47.8 | 63.4 | 23.1 | -67.2 | 27.7 |

5. Quarterly Operating Results (Billions of Yen)

| | | FY2022 | | | | | FY2023 | | | | |
|---|---------------------|--------|--------|--------|--------|---------|--------|--------|--------|--------|---------|
| | | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total |
| Sales | | 459.3 | 514.1 | 555.0 | 605.5 | 2,134.1 | 534.6 | 577.9 | 585.0 | 651.2 | 2,348.9 |
| | YoY | 8.1% | 22.8% | 28.3% | 25.5% | 21.4% | 16.4% | 12.4% | 5.4% | 7.6% | 10.1% |
| Gross profit | | 168.0 | 178.2 | 192.5 | 206.5 | 745.4 | 190.1 | 196.0 | 210.3 | 223.4 | 820.0 |
| | YoY | 10.3% | 16.8% | 22.7% | 28.5% | 19.7% | 13.2% | 10.0% | 9.3% | 8.2% | 10.0% |
| | Percentage of sales | 36.6% | 34.7% | 34.7% | 34.1% | 34.9% | 35.6% | 33.9% | 36.0% | 34.3% | 34.9% |
| Selling, general and administ | rative expenses | 158.3 | 164.4 | 176.4 | 167.4 | 666.6 | 180.0 | 186.6 | 192.7 | 198.5 | 758.0 |
| | YoY | 8.0% | 13.3% | 22.3% | 14.3% | 14.4% | 13.7% | 13.5% | 9.3% | 18.6% | 13.7% |
| | Percentage of sales | 34.5% | 32.0% | 31.8% | 27.6% | 31.2% | 33.7% | 32.3% | 33.0% | 30.5% | 32.3% |
| Operating profit | | 9.6 | 13.8 | 16.1 | 39.1 | 78.7 | 10.1 | 9.3 | 17.5 | 24.8 | 62.0 |
| | YoY | 69.9% | 85.9% | 28.2% | 172.8% | 96.6% | 5.7% | -32.1% | 8.9% | -36.5% | -21.2% |
| | Percentage of sales | 2.1% | 2.7% | 2.9% | 6.5% | 3.7% | 1.9% | 1.6% | 3.0% | 3.8% | 2.6% |
| Profit before income tax expe | enses | 11.2 | 13.4 | 17.7 | 38.9 | 81.3 | 13.3 | 11.2 | 18.0 | 25.5 | 68.2 |
| | YoY | 45.8% | 61.6% | 20.3% | 184.9% | 83.2% | 19.0% | -15.7% | 1.9% | -34.5% | -16.1% |
| | Percentage of sales | 2.4% | 2.6% | 3.2% | 6.4% | 3.8% | 2.5% | 2.0% | 3.1% | 3.9% | 2.9% |
| Profit attributable to owners of | of the parent | 7.5 | 7.3 | 12.5 | 26.9 | 54.3 | 8.7 | 6.8 | 14.6 | 13.8 | 44.1 |
| | YoY | 58.6% | 15.0% | 4.1% | 274.8% | 79.0% | 15.9% | -6.9% | 17.1% | -48.4% | -18.7% |
| | Percentage of sales | 1.7% | 1.4% | 2.3% | 4.4% | 2.5% | 1.6% | 1.2% | 2.5% | 2.1% | 1.9% |
| Earnings per share attributab to owners of the parent-ba | | 11.98 | 11.89 | 20.56 | 44.21 | 88.13 | 14.44 | 11.20 | 24.07 | 22.89 | 72.58 |
| | YoY | 77.0% | 27.3% | 11.6% | 291.9% | 94.3% | 20.5% | -5.8% | 17.1% | -48.2% | -17.6% |
| Exchange rate | [yen/US\$] | 129.51 | 138.29 | 141.62 | 132.41 | 135.49 | 137.30 | 144.49 | 147.86 | 148.41 | 144.53 |
| | [yen/EURO] | 138.02 | 139.39 | 144.25 | 141.99 | 140.91 | 149.50 | 157.18 | 159.04 | 161.23 | 156.74 |

6. Sales by Area (Billions of Yen)

| i i | | | | | | | | | | |
|-----|-----------------|---|--|---|--|--|---|---|--|--|
| | | | FY2022 | | | | | FY2023 | | |
| | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total |
| | 163.7 | 187.8 | 199.6 | 252.7 | 803.9 | 191.9 | 212.2 | 203.2 | 258.2 | 865.6 |
| YoY | -4.4% | 13.9% | 20.3% | 24.4% | 14.0% | 17.2% | 13.0% | 1.8% | 2.2% | 7.7% |
| | 132.5 | 151.0 | 158.2 | 158.9 | 600.8 | 152.5 | 167.7 | 168.2 | 171.2 | 659.7 |
| YoY | 24.6% | 39.6% | 45.8% | 32.0% | 35.4% | 15.1% | 11.0% | 6.3% | 7.8% | 9.8% |
| | 121.0 | 127.2 | 146.5 | 151.5 | 546.4 | 144.6 | 147.4 | 160.7 | 170.9 | 623.7 |
| YoY | 13.9% | 20.1% | 25.6% | 25.1% | 21.4% | 19.4% | 15.9% | 9.7% | 12.8% | 14.1% |
| | 41.9 | 48.0 | 50.6 | 42.3 | 182.9 | 45.5 | 50.5 | 52.8 | 50.9 | 199.8 |
| YoY | 2.8% | 21.4% | 21.8% | 12.6% | 14.7% | 8.6% | 5.4% | 4.3% | 20.2% | 9.2% |
| | 459.3 | 514.1 | 555.0 | 605.5 | 2,134.1 | 534.6 | 577.9 | 585.0 | 651.2 | 2,348.9 |
| YoY | 8.1% | 22.8% | 28.3% | 25.5% | 21.4% | 16.4% | 12.4% | 5.4% | 7.6% | 10.1% |
| | YoY YoY YoY YoY | YoY -4.4% 132.5 YoY 24.6% 121.0 YoY 13.9% 41.9 YoY 2.8% 459.3 | YoY -4.4% 13.9% 132.5 151.0 YoY 24.6% 39.6% 121.0 127.2 YoY 13.9% 20.1% 41.9 48.0 YoY 2.8% 21.4% 459.3 514.1 | YoY 163.7 187.8 199.6 YoY -4.4% 13.9% 20.3% 132.5 151.0 158.2 YoY 24.6% 39.6% 45.8% 121.0 127.2 146.5 YoY 13.9% 20.1% 25.6% 41.9 48.0 50.6 YoY 2.8% 21.4% 21.8% 459.3 514.1 555.0 | Q1 Q2 Q3 Q4 163.7 187.8 199.6 252.7 YoY -4.4% 13.9% 20.3% 24.4% 132.5 151.0 158.2 158.9 YoY 24.6% 39.6% 45.8% 32.0% 121.0 127.2 146.5 151.5 YoY 13.9% 20.1% 25.6% 25.1% 41.9 48.0 50.6 42.3 YoY 2.8% 21.4% 21.8% 12.6% 459.3 514.1 555.0 605.5 | Q1 Q2 Q3 Q4 Total 163.7 187.8 199.6 252.7 803.9 YoY -4.4% 13.9% 20.3% 24.4% 14.0% 132.5 151.0 158.2 158.9 600.8 YoY 24.6% 39.6% 45.8% 32.0% 35.4% 121.0 127.2 146.5 151.5 546.4 YoY 13.9% 20.1% 25.6% 25.1% 21.4% 41.9 48.0 50.6 42.3 182.9 YoY 2.8% 21.4% 21.8% 12.6% 14.7% 459.3 514.1 555.0 605.5 2,134.1 | Q1 Q2 Q3 Q4 Total Q1 163.7 187.8 199.6 252.7 803.9 191.9 YoY -4.4% 13.9% 20.3% 24.4% 14.0% 17.2% 132.5 151.0 158.2 158.9 600.8 152.5 YoY 24.6% 39.6% 45.8% 32.0% 35.4% 15.1% 121.0 127.2 146.5 151.5 546.4 144.6 YoY 13.9% 20.1% 25.6% 25.1% 21.4% 19.4% 41.9 48.0 50.6 42.3 182.9 45.5 YoY 2.8% 21.4% 21.8% 12.6% 14.7% 8.6% 459.3 514.1 555.0 605.5 2,134.1 534.6 | Q1 Q2 Q3 Q4 Total Q1 Q2 163.7 187.8 199.6 252.7 803.9 191.9 212.2 YoY -4.4% 13.9% 20.3% 24.4% 14.0% 17.2% 13.0% 132.5 151.0 158.2 158.9 600.8 152.5 167.7 YoY 24.6% 39.6% 45.8% 32.0% 35.4% 15.1% 11.0% 121.0 127.2 146.5 151.5 546.4 144.6 147.4 YoY 13.9% 20.1% 25.6% 25.1% 21.4% 19.4% 15.9% 41.9 48.0 50.6 42.3 182.9 45.5 50.5 YoY 2.8% 21.4% 21.8% 12.6% 14.7% 8.6% 5.4% 45.9.3 514.1 555.0 605.5 2,134.1 534.6 577.9 | Q1 Q2 Q3 Q4 Total Q1 Q2 Q3 YoY -4.4% 13.9% 20.3% 24.4% 14.0% 17.2% 13.0% 1.8% 132.5 151.0 158.2 158.9 600.8 152.5 167.7 168.2 YoY 24.6% 39.6% 45.8% 32.0% 35.4% 15.1% 11.0% 6.3% 121.0 127.2 146.5 151.5 546.4 144.6 147.4 160.7 YoY 13.9% 20.1% 25.6% 25.1% 21.4% 19.4% 15.9% 9.7% 41.9 48.0 50.6 42.3 182.9 45.5 50.5 52.8 YoY 2.8% 21.4% 21.8% 12.6% 14.7% 8.6% 5.4% 4.3% 459.3 514.1 555.0 605.5 2,134.1 534.6 577.9 585.0 | Q1 Q2 Q3 Q4 Total Q1 Q2 Q3 Q4 163.7 187.8 199.6 252.7 803.9 191.9 212.2 203.2 258.2 YoY -4.4% 13.9% 20.3% 24.4% 14.0% 17.2% 13.0% 1.8% 2.2% 132.5 151.0 158.2 158.9 600.8 152.5 167.7 168.2 171.2 YoY 24.6% 39.6% 45.8% 32.0% 35.4% 15.1% 11.0% 6.3% 7.8% 121.0 127.2 146.5 151.5 546.4 144.6 147.4 160.7 170.9 YoY 13.9% 20.1% 25.6% 25.1% 21.4% 19.4% 15.9% 9.7% 12.8% 41.9 48.0 50.6 42.3 182.9 45.5 50.5 52.8 50.9 YoY 2.8% 21.4% 21.8% 12.6% 14.7% 8.6% 5.4% 4.3% |

7. Sales by Category (Billions of Yen)

| , , , | , | | | FY2022 | | | | | FY2023 | | |
|----------------------------|------------------------|--------|--------|--------|--------|---------|--------|--------|--------|--------|---------|
| | | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total |
| Digital Services | Sales | 368.5 | 404.6 | 430.7 | 480.3 | 1,684.3 | 427.3 | 456.0 | 457.9 | 511.4 | 1,852.8 |
| | YoY | _ | _ | - | _ | _ | 15.9% | 12.7% | 6.3% | 6.5% | 10.0% |
| | Operating profit | 2.9 | 7.5 | 8.8 | 12.0 | 31.2 | 8.9 | 9.9 | 9.6 | 12.2 | 40.8 |
| | Percentage of sales | 0.8% | 1.9% | 2.0% | 2.5% | 1.9% | 2.1% | 2.2% | 2.1% | 2.4% | 2.2% |
| Digital Products | Sales | 102.9 | 126.6 | 139.3 | 124.5 | 493.4 | 116.7 | 117.7 | 124.0 | 125.9 | 484.4 |
| | YoY | _ | _ | _ | - | - | 13.4% | -7.1% | -11.0% | 1.2% | -1.8% |
| | Operating profit | 12.0 | 11.5 | 6.3 | 4.6 | 34.6 | 0.9 | 0.8 | 6.5 | 8.9 | 17.3 |
| | Percentage of sales | 11.7% | 9.1% | 4.6% | 3.7% | 7.0% | 0.9% | 0.7% | 5.3% | 7.1% | 3.6% |
| Graphic Communications | Sales | 51.8 | 56.9 | 60.6 | 65.2 | 234.8 | 56.6 | 63.8 | 68.0 | 73.6 | 262.1 |
| | YoY | 22.0% | 28.1% | 25.1% | 26.7% | 25.5% | 9.1% | 12.0% | 12.2% | 12.8% | 11.6% |
| | Operating profit | 2.4 | 1.4 | 6.1 | 4.5 | 14.5 | 2.7 | 3.3 | 4.2 | 5.1 | 15.4 |
| | Percentage of sales | 4.7% | 2.5% | 10.1% | 7.0% | 6.2% | 4.8% | 5.2% | 6.3% | 7.0% | 5.9% |
| Industrial Solutions | Sales | 27.4 | 29.5 | 28.6 | 30.7 | 116.3 | 23.4 | 29.2 | 27.9 | 33.0 | 113.5 |
| | YoY | 10.1% | 35.6% | 15.2% | 0.8% | 14.0% | -14.6% | -1.1% | -2.5% | 7.5% | -2.4% |
| | Operating profit | -0.5 | 0.1 | 0 | 3.6 | 3.1 | -1.2 | 0.1 | 0 | 0.7 | -0.3 |
| | Percentage of sales | -2.1% | 0.6% | -0.3% | 11.9% | 2.7% | -5.3% | 0.6% | -0.1% | 2.3% | -0.3% |
| Other | Sales | 8.4 | 10.0 | 9.8 | 12.2 | 40.5 | 9.7 | 10.4 | 11.0 | 14.4 | 45.6 |
| | YoY | - | - | _ | - | - | 15.5% | 4.0% | 11.6% | 17.7% | 12.4% |
| | Operating profit | -3 | -3.1 | -2.6 | -0.4 | -9.2 | -2.5 | -2.7 | -2.4 | -2.7 | -10.5 |
| | Percentage of sales | -35.9% | -30.9% | -26.9% | -3.9% | -22.8% | -25.8% | -26.5% | -22.6% | -19.1% | -23.1% |
| Corporate and eliminations | Sales (Internal sales) | -99.8 | -113.6 | -114.2 | -107.5 | -435.3 | -99.2 | -99.2 | -103.9 | -107.2 | -409.6 |
| | Operating profit | -4.2 | -3.7 | -2.4 | 14.7 | 4.3 | 1.2 | -2.1 | -0.3 | 0.4 | -0.8 |
| Total | Sales | 459.3 | 514.1 | 555.0 | 605.5 | 2,134.1 | 534.6 | 577.9 | 585.0 | 651.2 | 2,348.9 |
| | YoY | 8.1% | 22.8% | 28.3% | 25.5% | 21.4% | 16.4% | 12.4% | 5.4% | 7.6% | 10.1% |
| | Operating profit | 9.6 | 13.8 | 16.1 | 39.1 | 78.7 | 10.1 | 9.3 | 17.5 | 24.8 | 62 |
| | Percentage of sales | 2.1% | 2.7% | 2.9% | 6.5% | 3.7% | 1.9% | 1.6% | 3.0% | 3.8% | 2.6% |

^{*}Intersegment sales are primarily for Digital Services.
*The electronics business in Ricoh Industrial Solutions has been reclassified to Ricoh Digital Products from FY2022 Q3.

FY2022 Q1 and Q2 figures have been applied retroactively.
*The PFU bussiess in the Other segment has been reclassified to Ricoh Digital Products and Ricoh Digital Service from FY2023 Q1.

FY2022 figures have been applied retroactively.

8. Consolidated number of employees

| | FY2019 | FY2020 | FY2021 | FY2022 | FY2022 |
|--------------------------------|--------|--------|--------|--------|--------|
| Japan | 31,648 | 30,369 | 29,454 | 31,800 | 31,064 |
| Americas | 24,299 | 19,389 | 18,648 | 19,227 | 18,299 |
| Europe, Middle East and Africa | 16,410 | 16,136 | 15,729 | 16,234 | 16,867 |
| China | 8,542 | 6,823 | 6,541 | 6,135 | 5,483 |
| Asia Pacific | 9,242 | 8,467 | 7,988 | 7,621 | 7,831 |
| Total | 90,141 | 81,184 | 78,360 | 81,017 | 79,544 |

9. Office Services Sales by Category (Billions of Yen)

| | | | | FY2022 | | | | | FY2023 | | |
|---------------------------|-----|-------|-------|--------|-------|-------|-------|-------|--------|-------|-------|
| | | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total |
| IT infrastructure | | 0.0 | 54.3 | 62.9 | 81.2 | 244.2 | 61.5 | 71.4 | 67.6 | 91.4 | 292.0 |
| | YoY | | | - | _ | _ | 34.6% | 31.5% | 7.4% | 12.6% | 19.6% |
| IT services | | 30.2 | 37.2 | 42.1 | 47.5 | 157.1 | 41.0 | 47.9 | 46.4 | 53.8 | 189.3 |
| | YoY | | | | - | _ | 35.9% | 28.8% | 10.2% | 13.2% | 20.5% |
| Applications | | 28.9 | 32.9 | 32.7 | 44.0 | 138.6 | 34.3 | 40.3 | 37.4 | 47.1 | 159.3 |
| | YoY | - | | | _ | _ | 18.7% | 22.4% | 14.5% | 7.1% | 14.9% |
| Communication services | | 9.4 | 14.6 | 17.1 | 16.8 | 58.0 | 15.4 | 17.6 | 18.8 | 20.0 | 71.9 |
| | YoY | | - | - | - | _ | 63.5% | 20.2% | 9.8% | 19.0% | 23.8% |
| Business Process Services | | 28.2 | 30.2 | 30.8 | 30.3 | 119.7 | 30.5 | 32.4 | 33.5 | 34.0 | 130.6 |
| | YoY | | | - | _ | _ | 8.1% | 7.3% | 8.9% | 12.1% | 9.1% |
| Office services business | | 142.6 | 169.4 | 185.8 | 219.9 | 717.8 | 182.9 | 209.7 | 204.0 | 246.4 | 843.2 |
| | YoY | | | - | _ | _ | 28.3% | 23.8% | 9.8% | 12.0% | 17.5% |

^{*}The PFU bussiess in the Other segment has been reclassified to Ricoh Digital Products and Ricoh Digital Service from FY2023 Q1. FY2022 figures have been applied retroactively.

10. Office Services Sales by Area (Billions of Yen)

| | | | | Y2022 | | | | | FY2023 | | |
|--------------------------------|-----|-------|-------|-------|-------|-------|-------|-------|--------|-------|-------|
| | | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total |
| Japan | | 62.1 | 79.2 | 84.3 | 124.3 | 350.1 | 82.6 | 101.9 | 91.3 | 135.0 | 411.0 |
| • | γοΥ | | - | - | - | _ | 33.0% | 28.6% | 8.3% | 8.7% | 17.4% |
| Americas | | 31.3 | 35.5 | 37.3 | 35.9 | 140.2 | 37.3 | 40.8 | 41.7 | 41.8 | 161.8 |
| ` | ſοΥ | 1 | - | - | - | _ | 19.3% | 14.8% | 11.9% | 16.5% | 15.4% |
| Europe, Middle East and Africa | | 44.3 | 49.2 | 57.6 | 53.8 | 205.1 | 57.5 | 60.7 | 64.5 | 63.5 | 246.3 |
| ` | ſοΥ | 1 | - | - | - | _ | 29.6% | 23.2% | 12.0% | 18.0% | 20.1% |
| Other | | 4.8 | 5.2 | 6.4 | 5.7 | 22.3 | 5.4 | 6.3 | 6.2 | 5.8 | 23.9 |
| • | ſοΥ | - | _ | - | - | _ | 13.7% | 19.2% | -3.2% | 1.5% | 6.9% |
| Office services business | | 142.6 | 169.4 | 185.8 | 219.9 | 717.8 | 182.9 | 209.7 | 204.0 | 246.4 | 843.2 |
| • | γοΥ | | | - | _ | _ | 28.3% | 23.8% | 9.8% | 12.0% | 17.5% |

^{*}The PFU bussiess in the Other segment has been reclassified to Ricoh Digital Products and Ricoh Digital Service from FY2023 Q1. FY2022 figures have been applied retroactively.

11. Office Services Scrum package (Japan)

| | | | | FY2022 | | | | | FY2023 | | |
|---|------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|-------|
| | | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total |
| Sales of Scrum package (Billio | ns of Yen) | 9.4 | 12.3 | 11.4 | 16.1 | 49.4 | 12.0 | 16.4 | 13.2 | 17.7 | 59. |
| | YoY | -15.3% | -6.1% | 4.3% | 23.5% | 2.1% | 27.4% | 33.0% | 14.9% | 9.8% | 20.29 |
| Sales of Scrum assets (Billions of Yen) | | 6.0 | 12.7 | 11.5 | 27.3 | 57.7 | 12.0 | 24.2 | 15.4 | 31.3 | 83. |
| | YoY | 108.4% | 55.5% | 66.0% | 106.0% | 84.2% | 97.5% | 90.4% | 33.7% | 14.5% | 43.99 |
| Total | | 15.5 | 25.1 | 23.0 | 43.4 | 107.1 | 24.0 | 40.7 | 28.6 | 49.0 | 142. |
| | YoY | 10.3% | 17.5% | 28.2% | 65.1% | 34.4% | 54.9% | 62.1% | 24.3% | 12.8% | 32.9% |
| | | | | | | | | | | | |
| Sales Units | | 17,344 | 20,428 | 20,008 | 24,397 | 82,177 | 19,458 | 22,895 | 22,586 | 21,830 | 86,76 |
| | YoY | -7.0% | 4.9% | 14.0% | 17.4% | 7.5% | 12.2% | 12.1% | 12.9% | -10.5% | 5.69 |

12. Office Printing Sales ratio

| | | | | FY2022 | | | | | FY2023 | | |
|----------|---------|-----|-----|--------|-----|-------|-----|-----|--------|-----|-------|
| | | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total |
| Japan | MFP | 64% | 61% | 63% | 63% | 63% | 64% | 61% | 61% | 62% | 62% |
| | Printer | 24% | 28% | 26% | 25% | 26% | 25% | 26% | 28% | 24% | 26% |
| | Other | 11% | 12% | 12% | 12% | 12% | 11% | 13% | 12% | 14% | 12% |
| Overseas | MFP | 87% | 87% | 87% | 88% | 87% | 86% | 87% | 87% | 87% | 87% |
| | Printer | 9% | 9% | 9% | 9% | 9% | 10% | 9% | 9% | 9% | 9% |
| | Other | 4% | 4% | 4% | 4% | 4% | 4% | 4% | 4% | 4% | 4% |
| Total | MFP | 79% | 78% | 79% | 79% | 79% | 79% | 79% | 79% | 79% | 79% |
| | Printer | 15% | 15% | 15% | 14% | 15% | 15% | 15% | 15% | 14% | 15% |
| | Other | 7% | 6% | 6% | 7% | 6% | 6% | 7% | 6% | 7% | 7% |

13. MFP & Printer & Commercial Printing (CP) Non-hardware ratio

| | | | | FY2022 | | | | | FY2023 | | |
|---------|----------|-----|-----|--------|-----|-------|-----|-----|--------|-----|-------|
| | | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total |
| MFP | Japan | 70% | 73% | 73% | 64% | 70% | 69% | 72% | 73% | 62% | 69% |
| | Overseas | 54% | 53% | 52% | 48% | 51% | 50% | 50% | 51% | 51% | 51% |
| Total | | 58% | 58% | 57% | 52% | 56% | 55% | 56% | 56% | 54% | 55% |
| Printer | Japan | 91% | 91% | 89% | 88% | 90% | 92% | 90% | 91% | 89% | 90% |
| | Overseas | 71% | 73% | 70% | 69% | 71% | 71% | 74% | 74% | 73% | 73% |
| | Total | 83% | 83% | 81% | 80% | 82% | 82% | 82% | 84% | 82% | 82% |
| СР | Japan | 60% | 65% | 65% | 54% | 61% | 70% | 65% | 63% | 57% | 64% |
| | Overseas | 66% | 62% | 60% | 53% | 60% | 64% | 60% | 61% | 55% | 60% |
| | Total | 65% | 62% | 60% | 53% | 60% | 65% | 60% | 62% | 55% | 60% |

14. MFP & Printer & CP Hardware YoY by value

| | iaianaio ioi by raido | FY2022 | | | | | | | FY2023 | | | | | | | |
|------------------|-----------------------|--------|--------|-------|-------|-------|--------|-------|--------|--------|--------|--|--|--|--|--|
| | | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total | | | | | |
| Office Printing | Japan | -3.6% | 24.9% | 6.6% | 25.0% | 12.4% | 3.4% | 1.9% | -2.5% | 5.0% | 2.2% | | | | | |
| (MFP&Printer) | Overseas | 8.0% | 20.3% | 41.1% | 37.8% | 26.5% | 19.5% | 12.7% | 6.5% | -3.1% | 8.0% | | | | | |
| | (forex excluded) | -3.5% | 2.3% | 20.2% | 23.5% | 10.5% | 12.4% | 5.2% | -0.1% | -13.8% | -0.1% | | | | | |
| | Total | 5.3% | 21.1% | 33.6% | 35.0% | 23.6% | 16.1% | 10.7% | 4.9% | -1.5% | 6.9% | | | | | |
| (forex excluded) | | -3.6% | 6.2% | 17.2% | 23.8% | 10.9% | 10.5% | 4.6% | -0.5% | -10.0% | 0.4% | | | | | |
| MFP | Japan | -2.6% | 30.4% | 5.2% | 27.3% | 13.8% | 3.9% | 1.0% | -2.5% | 6.6% | 2.7% | | | | | |
| | Overseas | 8.2% | 21.9% | 42.9% | 40.8% | 28.1% | 19.6% | 13.0% | 7.3% | -3.2% | 8.3% | | | | | |
| | (forex excluded) | -3.4% | 3.5% | 21.6% | 26.1% | 11.8% | 12.5% | 5.6% | 0.7% | -13.9% | 0.2% | | | | | |
| | Total | 5.8% | 23.2% | 35.1% | 38.0% | 25.3% | 16.4% | 11.0% | 5.7% | -1.3% | 7.3% | | | | | |
| | (forex excluded) | -3.2% | 7.7% | 18.2% | 26.3% | 12.2% | 10.8% | 4.8% | 0.2% | -9.9% | 0.7% | | | | | |
| Printer | Japan | -12.0% | -2.5% | 16.0% | 10.6% | 3.2% | -1.4% | 7.7% | -2.8% | -6.5% | -1.2% | | | | | |
| | Overseas | 4.4% | -1.2% | 17.5% | 1.3% | 5.2% | 17.9% | 7.8% | -6.0% | -2.2% | 3.8% | | | | | |
| | (forex excluded) | -5.6% | -14.2% | 2.4% | -8.8% | -6.7% | 10.3% | -0.7% | -12.5% | -13.1% | -4.6% | | | | | |
| | Total | -1.1% | -1.6% | 17.0% | 4.5% | 4.6% | 12.1% | 7.8% | -5.0% | -3.8% | 2.2% | | | | | |
| | (forex excluded) | -7.7% | -10.3% | 6.8% | -2.2% | -3.4% | 6.8% | 2.1% | -9.4% | -10.7% | -3.5% | | | | | |
| CP | Japan | 8.8% | 2.4% | -6.3% | 20.7% | 7.1% | -33.4% | -5.5% | 4.5% | -13.4% | -13.0% | | | | | |
| | Overseas | 29.5% | 45.4% | 60.6% | 57.5% | 49.5% | 18.4% | 18.8% | 4.2% | 9.5% | 11.9% | | | | | |
| | (forex excluded) | 14.8% | 23.3% | 34.8% | 39.2% | 29.2% | 11.6% | 11.6% | -1.8% | -1.2% | 4.0% | | | | | |
| | Total | 26.1% | 39.9% | 51.3% | 52.6% | 43.5% | 11.0% | 16.5% | 4.2% | 7.1% | 9.3% | | | | | |
| | (forex excluded) | 13.8% | 20.6% | 29.1% | 36.7% | 26.1% | 5.2% | 10.0% | -1.3% | -2.5% | 2.2% | | | | | |

15. MFP & Printer & CP Non-Hardware YoY by value

| | | FY2022 | | | | | | FY2023 | | | | | |
|-----------------|------------------|--------|-------|-------|-------|-------|-------|--------|-------|-------|-------|--|--|
| | | Q1 | Q2 | Q3 | Q4 | Total | Q1 | Q2 | Q3 | Q4 | Total | | |
| Office Printing | Japan | -1.2% | 3.9% | -1.3% | -0.9% | 0.1% | -0.2% | -4.2% | 2.5% | -0.4% | -0.6% | | |
| (MFP&Printer) | Overseas | 13.9% | 19.2% | 17.2% | 11.9% | 15.5% | 5.0% | 4.1% | 5.0% | 9.6% | 5.9% | | |
| | (forex excluded) | 2.3% | 2.2% | 0.2% | 0.9% | 1.4% | -1.3% | -3.0% | -1.6% | -2.2% | -2.0% | | |
| | Total | 7.3% | 12.7% | 9.3% | 6.6% | 8.9% | 2.9% | 0.8% | 4.0% | 5.7% | 3.4% | | |
| | (forex excluded) | 0.8% | 2.9% | -0.4% | 0.1% | 0.8% | -0.8% | -3.5% | 0.0% | -1.5% | -1.4% | | |
| MFP | Japan | -2.8% | -0.2% | -1.9% | -1.9% | -1.7% | -1.4% | -1.8% | -1.1% | -1.4% | -1.4% | | |
| | Overseas | 14.2% | 19.1% | 17.4% | 13.0% | 15.9% | 3.4% | 3.1% | 4.3% | 8.5% | 4.8% | | |
| | (forex excluded) | 2.6% | 2.1% | 0.5% | 1.8% | 1.7% | -2.6% | -3.8% | -2.2% | -3.1% | -2.9% | | |
| | Total | 7.8% | 12.1% | 10.4% | 7.8% | 9.5% | 1.8% | 1.5% | 2.5% | 5.4% | 2.8% | | |
| | (forex excluded) | 0.6% | 1.2% | -0.4% | 0.5% | 0.5% | -2.2% | -3.2% | -1.8% | -2.6% | -2.4% | | |
| Printer | Japan | 2.3% | 12.1% | -0.2% | 1.2% | 3.7% | 2.3% | -8.3% | 9.5% | 1.5% | 1.1% | | |
| | Overseas | 11.6% | 19.9% | 15.6% | 4.9% | 12.8% | 15.8% | 11.0% | 10.1% | 17.3% | 13.5% | | |
| | (forex excluded) | 0.4% | 3.3% | -1.3% | -5.5% | -0.9% | 8.5% | 2.6% | 2.7% | 4.4% | 4.5% | | |
| | Total | 5.4% | 14.8% | 5.2% | 2.5% | 6.8% | 7.2% | -1.5% | 9.7% | 7.1% | 5.5% | | |
| | (forex excluded) | 1.6% | 9.1% | -0.6% | -1.1% | 2.2% | 4.5% | -4.5% | 7.0% | 2.6% | 2.3% | | |
| СР | Japan | -0.2% | 7.0% | 3.0% | 4.0% | 3.4% | 3.2% | -4.2% | -0.9% | -3.7% | -1.4% | | |
| | Overseas | 25.5% | 27.9% | 20.5% | 17.2% | 22.6% | 10.2% | 8.7% | 11.6% | 18.3% | 12.2% | | |
| | (forex excluded) | 11.1% | 7.8% | 1.7% | 5.0% | 6.2% | 3.7% | 2.0% | 5.0% | 5.7% | 4.1% | | |
| | Total | 21.9% | 25.3% | 18.4% | 15.5% | 20.2% | 9.4% | 7.4% | 10.3% | 15.9% | 10.7% | | |
| | (forex excluded) | 9.5% | 7.7% | 1.9% | 4.8% | 5.8% | 3.7% | 1.4% | 4.4% | 4.6% | 3.5% | | |